ERC 212/214/216/212z/214z/216z

Operating instructions

51147713

04.19

en-GB
Declaration of Conformity

Manufacturer
Jungheinrich AG, 22039 Hamburg, Germany

Description
Industrial truck

<table>
<thead>
<tr>
<th>Type</th>
<th>Option</th>
<th>Serial no.</th>
<th>Year of manufacture</th>
</tr>
</thead>
<tbody>
<tr>
<td>ERC 212</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>ERC 214</td>
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<td></td>
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<td>ERC 216</td>
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<tr>
<td>ERC 212z</td>
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<tr>
<td>ERC 214z</td>
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<tr>
<td>ERC 216z</td>
<td></td>
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</tr>
</tbody>
</table>

On behalf of

Date

EU DECLARATION OF CONFORMITY

The undersigned hereby declare that the powered truck described in detail complies with the current versions of European Directives 2006/42/EG (Machinery Directive) and 2014/30/EU (Electromagnetic Compatibility - EMC). The manufacturer is authorised to compile the technical documentation.
Foreword

Notes on the operating instructions

The present ORIGINAL OPERATING INSTRUCTIONS are designed to provide sufficient instruction for the safe operation of the industrial truck. The information is provided clearly and concisely. The chapters are arranged by letter and the pages are numbered continuously.

The operator manual details different industrial truck models. When operating and servicing the industrial truck, make sure that the particular section applies to your truck model.

Our trucks are subject to ongoing development. We reserve the right to alter the design, equipment and technical features of the system. No guarantee of particular features of the truck should therefore be assumed from the present operating instructions.

Safety notices and text mark-ups

Safety instructions and important explanations are indicated by the following graphics:

⚠️ DANGER!
Indicates an extremely hazardous situation. Failure to comply with this instruction will result in severe irreparable injury and even death.

⚠️ WARNING!
Indicates an extremely hazardous situation. Failure to comply with this instruction may result in severe irreparable injury and even death.

⚠️ CAUTION!
Indicates a hazardous situation. Failure to comply with this instruction may result in slight to medium injury.

NOTICE
Indicates a material hazard. Failure to comply with this instruction may result in material damage.

Used before notices and explanations.

- Indicates standard equipment
- Indicates optional equipment
Copyright

Copyright of these operating instructions remains with JUNGHEINRICH AG.

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These operating instructions apply only to Jungheinrich battery models. If using another brand, refer to the manufacturer's operating instructions.
A Correct Use and Application

1 General

The truck must be used, operated and serviced in accordance with the present instructions. All other types of use are beyond its scope of application and may result in damage to personnel, the industrial truck or property.

2 Correct application

NOTICE

The maximum load and load distance are indicated on the capacity plate and must not be exceeded. The load must rest on the load handler or be lifted by an attachment approved by the manufacturer. The load must be fully raised, see page 96.

Permissible activities

– Lifting and lowering loads.
– Stacking and retrieving loads.
– Transporting lowered loads.

Prohibited activities

– Travelling with a raised load (>500 mm). In double-deck operation, the load handler must not be raised higher than 1800 mm. The bottom load must be heavier than the top load.
– Carrying and lifting passengers (see "Lifting Passengers" on page 11).
– Pushing or pulling loads.

2.1 Lifting Passengers

⚠️ WARNING!

Risk of accident when using a work cage

When working with a work cage, high dynamic forces act on the truck, which can impair its operational stability. When using a work cage, a minimum capacity of 1500 kg is required at the lift height of the work cage.

Use the capacity plate to ensure sufficient capacity at the planned lift height, see page 31.

Lifting passengers with a work cage may be permitted in some countries. This must be verified by the operating company. The following (non-exhaustive) list contains example standards with further information.

– Germany: DGUV information 208-031 (BGI/GUV- 5183) Use of Working Platforms on Industrial Trucks with Mast
– Australia: AS 2359.1 Powered Industrial Trucks, General Requirements; AS 2359.2 Powered Industrial Trucks, Operations
3 **Approved application conditions**

– Operation in industrial and commercial environments.
– Operation only on secure, level surfaces with sufficient capacity.
– Do not exceed the permissible surface and spot load limits on the travel routes.
– Operation only on routes that are visible and approved by the operating company.
– Negotiating inclines up to a maximum of 16 %.
– Do not travel across or at an angle on inclines. Travel with the load facing uphill.
– Operation in partially public traffic.

⚠️ **WARNING!**

**Use under extreme conditions**
Using the truck under extreme conditions can result in malfunctions and accidents.

➤ Special equipment and authorisation are required if the truck is to be constantly used in extreme conditions, especially in dusty or corrosive atmospheres.

➤ The truck cannot be used in areas at risk of explosion.

➤ In adverse weather conditions (thunder, lightning) the industrial truck must not be operated outside or in endangered areas.
3.1 Internal Operation Combined with Brief External or Cold Store Operation (●)

In addition to the permissible application conditions in industrial and commercial environments, the truck may also be used in outdoor environments, cold stores and fresh food areas. Secure parking is only permissible indoors or in a cold store environment.

- Permissible temperature range -10 °C to +40 °C.
- Secure parking is only permissible at +5 °C to +40 °C.
- Maximum air humidity 95% non-condensing.
- The application areas can be changed, but in general this should be minimised due to thawing and possible corrosion.
- Thawing is permissible only if the truck can be subsequently dried thoroughly.
- Do not charge the battery below +5 °C.

3.2 Internal Operation in Cold Stores with Cold Store Equipment (○)

In addition to the permissible operating conditions in industrial and commercial environments, the truck remains primarily in cold stores. The truck should only leave the cold store briefly to hand over a load.

- Permissible temperature range -28 °C to +25 °C.
- Maximum air humidity 95% non-condensing.
- Thawing is permissible only if the truck can be subsequently dried thoroughly.
- In cold store areas below -10 °C the truck must be operated permanently and should not be parked securely for more than 15 minutes.
- Do not charge the battery below +5 °C.

**Notice**

Battery damage

As the temperature becomes increasingly cold, the battery can be damaged if the battery charge is low.

- If the battery charge is low do not use the truck in areas of -28 °C to -5 °C.
- If the battery charge is low it is preferable not to use the truck in areas of -5 °C to +5 °C.
- Charge the battery, see page 48.
4 Proprietor responsibilities

For the purposes of the present operating instructions the “operating company” is
defined as any natural or legal person who either uses the industrial truck himself, or
on whose behalf it is used. In special cases (e.g. leasing or renting) the proprietor is
considered the person who, in accordance with existing contractual agreements
between the owner and user of the industrial truck, is charged with operational
duties.

The proprietor must ensure that the industrial truck is used only for the purpose it is
intended for and that danger to life and limb of the user and third parties are
excluded. Furthermore, accident prevention regulations, safety regulations and
operating, servicing and repair guidelines must be followed. The operating company
must ensure that all users have read and understood these operating instructions.

**NOTICE**

Failure to comply with the operating instructions invalidates the warranty. The same
applies if improper work is carried out on the truck by the customer or third parties
without the permission of the manufacturer.

5 Adding attachments and/or optional equipment

The mounting or installation of additional equipment which affects or enhances the
performance of the industrial truck requires the written permission of the
manufacturer. Local authority approval may also need to be obtained.

Local authority approval however does not constitute the manufacturer’s approval.
B Truck Description

1 Application

The industrial truck is an electric pallet truck with a folding platform. It is designed for lifting and transporting goods on level floors. Wheel arm lift (ERC 212z/214z/216z only) increases the ground clearance when transporting goods on uneven surfaces. Loads can be stacked or unstacked up to 5.35 m high and transported over long distances. The rated capacity of the truck is shown on the identification plate or the data capacity plate Qmax.

1.1 Truck models and rated capacity

The rated capacity depends on the model. The rated capacity can be derived from the model name.

<table>
<thead>
<tr>
<th>ERC</th>
<th>Model name</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Series</td>
</tr>
<tr>
<td>14</td>
<td>Rated capacity x 100 kg</td>
</tr>
<tr>
<td>z</td>
<td>Initial lift</td>
</tr>
</tbody>
</table>

The rated capacity is not generally the same as the permissible capacity. The permissible capacity can be found on the capacity plate attached to the truck.
2 Travel direction definition

The following determinations have been made for travel direction specification:

<table>
<thead>
<tr>
<th>Item</th>
<th>Travel direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Left</td>
</tr>
<tr>
<td>2</td>
<td>Drive direction</td>
</tr>
<tr>
<td>3</td>
<td>Load direction</td>
</tr>
<tr>
<td>4</td>
<td>Right</td>
</tr>
</tbody>
</table>
3 Assemblies and Functional Description

3.1 Assembly Overview
<table>
<thead>
<tr>
<th>Item</th>
<th>Model</th>
<th>Item</th>
<th>Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>● Tiller</td>
<td>12</td>
<td>● Load handler</td>
</tr>
<tr>
<td>6</td>
<td>● Protective screen panel</td>
<td>○ Doubles in deck operation (ERC 212z/214z/216z only)</td>
<td>○ Load backrest (for cold store operation)</td>
</tr>
<tr>
<td></td>
<td>○ Load backrest (for cold store operation)</td>
<td>13</td>
<td>○ Folding side arms</td>
</tr>
<tr>
<td>7</td>
<td>● Mast</td>
<td>14</td>
<td>● Front panel</td>
</tr>
<tr>
<td>8</td>
<td>● Travel switch</td>
<td>15</td>
<td>● Folding operator platform</td>
</tr>
<tr>
<td>9</td>
<td>● Collision safety switch</td>
<td>16</td>
<td>● Drive wheel</td>
</tr>
<tr>
<td>10</td>
<td>● Charge status indicator</td>
<td>17</td>
<td>○ Mains plug (on-board charger)</td>
</tr>
<tr>
<td></td>
<td>○ CanDis</td>
<td>18</td>
<td>● Emergency disconnect switch</td>
</tr>
<tr>
<td></td>
<td>○ Display unit (2-inch display)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>● Key switch</td>
<td>19</td>
<td>● Battery panel</td>
</tr>
<tr>
<td></td>
<td>○ CanCode</td>
<td>20</td>
<td>● Fixed support wheel (vertically adjustable)</td>
</tr>
<tr>
<td></td>
<td>○ ISM access module</td>
<td></td>
<td>○ Sprung support wheel (hydraulically controlled)</td>
</tr>
<tr>
<td></td>
<td>○ Keypad</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>○ Transponder reader</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

● = Standard version □ = Optional equipment
3.2 Functional Description

Safety mechanisms

An enclosed, smooth truck geometry with rounded edges ensures safe handling of the truck. The wheels are surrounded by a solid skirt.

When released, a gas strut pushes the tiller up and activates braking.

If the truck touches a person, the red collision safety switch changes the travel direction in pedestrian mode when travelling in drive direction with the platform and the side arms folded up (○). The truck brakes, travels away from the operator and stops. This prevents the operator from being hit. The collision safety feature can also be activated for rider mode (○).

Activating the emergency disconnect switch rapidly cuts out all electrical functions in hazardous situations.

The protective screen or grille (○) protects the operator from moving mast parts and the load.

Emergency Stop safety feature

The emergency stop is activated by the traction controller. Each time the truck is switched on, the system carries out a self-diagnosis. The steering controller sends a system status signal, which is monitored by the traction controller. If the signal fails to appear or a fault is identified, the truck automatically brakes to a halt. Indicator lights on the CanDis display instrument (○) or on the display unit (2-inch display) (○) indicate the emergency stop.

⚠️ CAUTION!

The truck brakes automatically

If the truck detects that signals which are required have not been received, or if it detects an error, the system reacts by triggering an emergency stop, either by braking the truck to a halt or until a valid signal status has been reached.

▶ Remain at a suitable distance from the truck during operation.

Operator position

The truck has a folding operator platform and moving side arms (○).
Hydraulic System

Lifting and lowering are activated via the lift and lower buttons. Pressing the lifting button starts the pump unit, supplying hydraulic oil from the oil reservoir to the lift cylinder. With the two-stage Duplex mast (ZZ) or three-stage telescopic mast (DZ) a short, centre-mounted free lift cylinder initially lifts the load handler (free lift) without changing the overall height of the truck.

Drive system

A fixed AC three-phase motor actuates the drive wheel via a bevel spur gearbox. The electronic traction controller ensures smooth drive-motor-speed control and hence smooth starting, powerful acceleration and electrically controlled braking with energy regeneration. The driver can choose from 3 travel programs depending on the load and the environment: from high-performance to energy-saving.

Tiller

The driver steers with an ergonomic tiller. All travel and lift operations can be performed sensitively without having to reach. The tiller has a steering angle of 140°, which results in a steering angle at the wheel of 180° due to the progressive electric steering.

Electric steering

The electric steering system is self-monitoring. The steering controller permanently monitors the entire steering system. If an error is detected, the traction controller interrupts travel and brakes until the truck comes to rest. The parking brake then engages.

Electrical system

The truck has an electronic traction controller. The operating voltage of the truck's electrical system is 24 volts.

Controls and displays

Ergonomic controls ensure fatigue-free operation for sensitive application of the travel and hydraulic operations. The battery discharge indicator shows the available battery capacity. The CanDis display instrument or the display unit (2-inch display) shows the operator key information such as the service hours, battery capacity and event messages.
Mast

The high strength steel sections are narrow, enabling excellent visibility of the load handler. The lift rails and the load handler run on permanently-lubricated and hence maintenance-free angled rollers.

Load backrest (○)

A load backrest is recommended as an additional protective mechanism to move low or small item loads above the mast protection frame or grille (○). The load backrest is mounted on the load handler and protects the operator and truck against falling loads.

The extended mast height (h4) increases according to the load backrest mounted on the load handler.

⚠️ WARNING!

Risk of injury from falling loads

Low or small item loads moved above the mast protection pane or grille (○) and protruding over the load backrest can fall, endangering the operator and truck.

Secure low or small item loads protruding over the load backrest, e.g. by wrapping them in film.

3.2.1 Hourmeter

Prepare the truck for operation, see page 74 or see page 113.

Service hours are counted while the truck is operational and the operator is standing on the platform.

3.2.2 Hourmeter in Pedestrian Mode

Prepare the truck for operation, see page 74 or see page 113.

Service hours are counted while the truck is operational and one of the following controls is applied:

- Tiller in travel zone "F", see page 83.
- "Lift" button, see page 94.
- "Lower" button, see page 95.
## 4 Technical Specifications

The technical specifications comply with the German "Industrial Truck Data Sheet" Guidelines. Technical modifications and additions reserved.

### 4.1 Performance data

<table>
<thead>
<tr>
<th></th>
<th>ERC 212 / 212z</th>
<th>ERC 214 / 214z</th>
<th>ERC 216 / 216z</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Q</strong> Rated capacity</td>
<td>1200</td>
<td>1400</td>
<td>1600</td>
</tr>
<tr>
<td>Capacity for mast lift (^1)</td>
<td>1200</td>
<td>1400</td>
<td>1600</td>
</tr>
<tr>
<td>Capacity for support arm lift (^2)</td>
<td>2000</td>
<td>2000</td>
<td>2000</td>
</tr>
<tr>
<td><strong>D</strong> Load centre distance with standard fork length</td>
<td>600</td>
<td>600</td>
<td>600</td>
</tr>
<tr>
<td>Travel speed without side arms (○) with / without rated load</td>
<td>6.0 / 6.0</td>
<td>6.0 / 6.0</td>
<td>6.0 / 6.0</td>
</tr>
<tr>
<td>Travel speed with side arms (○) with / without rated load</td>
<td>7.0 / 7.0</td>
<td>7.0 / 7.0</td>
<td>7.0 / 7.0</td>
</tr>
<tr>
<td>Travel speed with side arms (○) and hydraulic support wheel (○) with / without rated load</td>
<td>9.0 / 9.0</td>
<td>9.0 / 9.0</td>
<td>9.0 / 9.0</td>
</tr>
<tr>
<td>Lifting speed with / without rated load (adjustable (ZT))</td>
<td>0.13 / 0.22</td>
<td>0.16 / 0.25</td>
<td>0.15 / 0.25</td>
</tr>
<tr>
<td>Lowering speed with / without rated load (adjustable (ZT))</td>
<td>0.43 / 0.30</td>
<td>0.41 / 0.34</td>
<td>0.41 / 0.34</td>
</tr>
<tr>
<td>Max. gradeability (over 5 min) with / without load</td>
<td>10 / 16</td>
<td>9 / 16</td>
<td>8 / 16</td>
</tr>
<tr>
<td>Drive motor, output S2 60 min</td>
<td>2.8</td>
<td>2.8</td>
<td>2.8</td>
</tr>
<tr>
<td>Lift motor, output</td>
<td>2.0 (^3)</td>
<td>3.0 (^4)</td>
<td>3.0 (^4)</td>
</tr>
</tbody>
</table>

---

1) Depends on lift height.
2) Only for ERC 212z-216z.
3) at S3 12%
4) at S3 11%
4.2 Dimensions

ERC 212/214/216
ERC 212z/214z/216z

[Diagram of a forklift with dimensions labeled.]

Dimensions include:
- h1, h2, h3, h4
- h1 max., h1 min.
- 1100, 900, 170, 249, 383, 12, 11, 16, b1, b10, b11, b12, a/2, Ast

04.19 en-GB
<table>
<thead>
<tr>
<th>Reference</th>
<th>ERC 212 / 212z</th>
<th>ERC 214 / 214z</th>
<th>ERC 216 / 216z</th>
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<tbody>
<tr>
<td></td>
<td>Standard 290 ZT mast</td>
<td>280 ZT</td>
<td></td>
</tr>
<tr>
<td>$l_1$</td>
<td>2046 / 2060</td>
<td>2067 / 2081</td>
<td>2067 / 2081</td>
</tr>
<tr>
<td>$l_2$</td>
<td>896 / 910</td>
<td>917 / 931</td>
<td>917 / 931</td>
</tr>
<tr>
<td>$h_1$</td>
<td>1950</td>
<td>1950</td>
<td>1950</td>
</tr>
<tr>
<td>$(h_2)$</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
<tr>
<td>$h_3$</td>
<td>2900</td>
<td>2900</td>
<td>2800</td>
</tr>
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<td>$h_4$</td>
<td>3375</td>
<td>3375</td>
<td>3325</td>
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<td>$h_{13}$</td>
<td>90</td>
<td>90</td>
<td>90</td>
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<td>$h_{14}$</td>
<td>1158</td>
<td>1158</td>
<td>1158</td>
</tr>
<tr>
<td>$y$</td>
<td>1336 / 1571</td>
<td>1357 / 1592</td>
<td>1357 / 1592</td>
</tr>
<tr>
<td>$x$</td>
<td>688 / 910</td>
<td>688 / 910</td>
<td>688 / 910</td>
</tr>
<tr>
<td>$b_1/b_2$</td>
<td>800</td>
<td>800</td>
<td>800</td>
</tr>
<tr>
<td>$b_5$</td>
<td>570</td>
<td>570</td>
<td>570</td>
</tr>
<tr>
<td>$b_{10}$</td>
<td>507</td>
<td>507</td>
<td>507</td>
</tr>
<tr>
<td>$b_{11}$</td>
<td>400 / 385</td>
<td>400 / 385</td>
<td>400 / 385</td>
</tr>
<tr>
<td>$s$</td>
<td>56</td>
<td>56</td>
<td>56</td>
</tr>
<tr>
<td>$e$</td>
<td>185</td>
<td>185</td>
<td>185</td>
</tr>
<tr>
<td>$l$</td>
<td>1150</td>
<td>1150</td>
<td>1150</td>
</tr>
<tr>
<td>$m_2$</td>
<td>30 / 20</td>
<td>30 / 20</td>
<td>30 / 20</td>
</tr>
<tr>
<td>$W_a$</td>
<td>1597 / 1826</td>
<td>1618 / 1847</td>
<td>1618 / 1847</td>
</tr>
<tr>
<td>$A_{st}$</td>
<td>2259 / 2266</td>
<td>2280 / 2287</td>
<td>2280 / 2287</td>
</tr>
<tr>
<td>$A_{st}$</td>
<td>2309 / 2316</td>
<td>2330 / 2337</td>
<td>2330 / 2337</td>
</tr>
<tr>
<td>Net weight:</td>
<td>see &quot;Weights&quot; in chapter 4.3</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*) DZ: $x$ -42 mm, $l_1$ +42 mm, $l_2$ +42 mm

**) Diagonal in accordance with VDI: +215 mm

***) Diagonal in accordance with VDI: +138 mm
### 4.3 Weights

<table>
<thead>
<tr>
<th>Component</th>
<th>ERC 212</th>
<th>ERC 214</th>
<th>ERC 216</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard 290 ZT mast</td>
<td>1160</td>
<td>1220</td>
<td>1230</td>
</tr>
<tr>
<td>Net weight (including battery)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Axle loading with rated capacity</td>
<td>900 / 1460</td>
<td>970 / 1650</td>
<td>990 / 1840</td>
</tr>
<tr>
<td>front / rear</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Axle loading, unladen</td>
<td>840 / 320</td>
<td>880 / 340</td>
<td>880 / 350</td>
</tr>
<tr>
<td>front / rear</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
<th>ERC 212z</th>
<th>ERC 214z</th>
<th>ERC 216z</th>
</tr>
</thead>
<tbody>
<tr>
<td>Standard 290 ZT mast</td>
<td>1260</td>
<td>1320</td>
<td>1320</td>
</tr>
<tr>
<td>Net weight (including battery)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Axle loading with rated capacity</td>
<td>1190 / 1270</td>
<td>1260 / 1460</td>
<td>1300 / 1620</td>
</tr>
<tr>
<td>front / rear</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Axle loading, unladen</td>
<td>950 / 310</td>
<td>990 / 330</td>
<td>990 / 330</td>
</tr>
<tr>
<td>front / rear</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### 4.4 Tyre type

<table>
<thead>
<tr>
<th>Component</th>
<th>ERC 212/ 212z</th>
<th>ERC 214/ 214z</th>
<th>ERC 216/ 216z</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tyre size, front</td>
<td>230x77</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tyre size, rear (single)</td>
<td>85x110 / 85x95</td>
<td>85x110 / 85x95</td>
<td>85x110 / 85x95</td>
</tr>
<tr>
<td>Tyre size, rear (tandem)</td>
<td>85x85 / 85x75</td>
<td>85x85 / 85x75</td>
<td>85x85 / 85x75</td>
</tr>
<tr>
<td>Castor wheel</td>
<td>140x54 / 180x75</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wheels, number front/rear (x = driven)</td>
<td>1x+1/ 2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
4.5 EN norms

Noise emission level

- ERC 212/214/216/212z/214z/216z: 68 dB(A)

in accordance with EN 12053 as harmonised with ISO 4871.

The noise emission level is calculated in accordance with standard procedures and takes into account the noise level when travelling, lifting and when idle. The noise level is measured at the level of the driver's ear.

Vibration

- ERC 212/214/216/212z/214z/216z, Fixed castor wheel: 0,88 m/s²
- ERC 212/214/216/212z/214z/216z, Sprung castor wheel: 0,70 m/s²

in accordance with EN 13059

The vibration acceleration acting on the body in the operating position is, in accordance with standard procedures, the linearly integrated, weighted acceleration in the vertical direction. It is calculated when travelling over thresholds at constant speed. These recordings were taken on a single occasion and must not be confused with the human vibrations of the "2002/44/EC/Vibrations" operator directive. The manufacturer offers a special service to measure these human vibrations, see page 193.

The internal accuracy of the measuring chain for at 21 °C at ± 0,02 m/s². Further deviations may occur in particular through the positioning of the sensor and different driver weights.

Electromagnetic compatibility (EMC)

The manufacturer confirms that the truck adheres to the limits for electromagnetic emissions and resistance as well as the static electricity discharge test in accordance with EN 12895 as well as the standardised instructions contained therein.

No changes to electric or electronic components or their arrangement may be made without the written agreement of the manufacturer.

⚠️ WARNING!

Medical equipment can be damaged by non-ionised radiation

Electrical equipment on the truck emitting non-ionised radiation (e.g. wireless data transmission) can affect operators' medical equipment (pacemakers, hearing aids etc.) and result in malfunctions. Consult a doctor or the manufacturer of the medical equipment to clarify whether it can be used near the industrial truck.
4.6 Conditions of use

Ambient temperature

– without cold store equipment: operating at -10 °C to +40 °C, see page 13
– with cold store equipment: operating at -28 °C to +25 °C, see page 13

Special equipment and authorisation are required if the truck is to be used continually in conditions of extreme temperature or condensing air humidity fluctuations.

4.7 Electrical Requirements

The manufacturer certifies compliance with the requirements for the design and manufacture of electrical equipment, according to EN 1175 "Industrial Truck Safety - Electrical Requirements", provided the truck is used according to its purpose.
5 Identification Points and Data Plates

Warnings and notices such as capacity charts, strap points and data plates must be legible at all times. Replace if necessary.

5.1 Indication Points

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>21</td>
<td>Lift height marking corresponding to capacity plate, see page 31</td>
</tr>
<tr>
<td>22</td>
<td>Capacity plate, capacity / load centre distance / lift height</td>
</tr>
<tr>
<td>23</td>
<td>Prohibition plate: “Do not step under the load handler”</td>
</tr>
<tr>
<td>24</td>
<td>Attachment points for lifting by crane</td>
</tr>
<tr>
<td>25</td>
<td>Data plate</td>
</tr>
<tr>
<td>26</td>
<td>Prohibition plate: &quot;Do not reach through the mast&quot;</td>
</tr>
<tr>
<td>27</td>
<td>Inspection plaque</td>
</tr>
<tr>
<td>28</td>
<td>Battery data plate</td>
</tr>
<tr>
<td>29</td>
<td>Serial number</td>
</tr>
</tbody>
</table>
5.2 Data plate

The illustration shows the standard version for EU member states. The data plate may differ in other countries.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>30</td>
<td>Type</td>
<td>36</td>
<td>Year of manufacture</td>
</tr>
<tr>
<td>31</td>
<td>Serial number</td>
<td>37</td>
<td>Load centre (mm)</td>
</tr>
<tr>
<td>32</td>
<td>Rated capacity (kg)</td>
<td>38</td>
<td>Output</td>
</tr>
<tr>
<td>33</td>
<td>Battery voltage (V)</td>
<td>39</td>
<td>Min./max. battery weight (kg)</td>
</tr>
<tr>
<td>34</td>
<td>Net weight w.o. battery (kg)</td>
<td>40</td>
<td>Manufacturer</td>
</tr>
<tr>
<td>35</td>
<td>Option</td>
<td>41</td>
<td>Manufacturer’s logo</td>
</tr>
</tbody>
</table>

For queries regarding the truck or ordering spare parts always quote the truck serial number (31).
5.3 Truck capacity plate

Previous capacity plate

Current capacity plate

The capacity plate (22) indicates the maximum capacity Q (in kg) for a given load centre distance D (in mm) and corresponding lift height H (in mm) for the truck when raising a load.

Example of how to calculate the maximum capacity:
The maximum capacity is Q1 at a load centre G within the load centre distance D1 and a lift height up to HH1.
The load centre distance $D$ of the load handler is specified as the horizontal distance from the front face and the vertical distance from the upper edge of the load handler.

The capacity plate for standard load handlers specifies valid load centre distances of 500 mm, 600 mm and 700 mm.

The distances $d_1$ and $d_2$ depicted in the illustration between the load handler and the actual centre of gravity $G$ of the load must be smaller or equal to the load centre distance $D$ ($d_1 \leq D$ and $d_2 \leq D$) to avoid the risk of overturning, see page 96.

**Lift height limits**

The arrow shaped markings on the outer mast (42) and on the inner mast (43) indicate to the operator when the height limits specified on the capacity plate have been exceeded.
5.3.1 Example of Use of Capacity Plate

Example load (palletised):
- several cardboard boxes of the same size and same weight
- Load height: 800 mm
- Load length: 1150 mm
- Distances between the load centre distance and the load handler:
  400 mm vertical, 575 mm horizontal

For loads with an even weight distribution, the load centre distance lies in the geometrical centre of the volume.

For rectangular loads with an even weight distribution over the entire volume the load centre distance is in the middle, i.e. half the length, half the height and half the width of the load.

Load centre distance of the load handler:
- The capacity plate specifies valid load centre distances for the load handler of 500 mm, 600 mm and 700 mm.
- The second load centre distance suits the example load: At 600 mm it is greater than the distances of 400 mm and 575 mm between the load centre of gravity and the load handler.

Capacities as specified in the capacity plate depending on the lift heights at a load centre distance of 600 mm:
- At a lift height of 2900 mm the maximum capacity is 1200 kg.
- At a lift height of 3200 mm the maximum capacity is 1050 kg.
- At a lift height of 3600 mm the maximum capacity is 850 kg.

5.4 Capacity Plate for Stacking and Transport Operations

ERC 212z-216z only

Not for double-decker option

The "stacking and transport operations" capacity plate (44) specifies the capacity (Q in kg) of the truck during stacking and transport operations:
A= Stacking operations (storing and retrieving loads):
During high-level lift (mast lift) observe the capacity depending on the lift height, see page 31.

B= Transport operations:
Max. capacity when transporting loads horizontally 2000 kg with the support arms raised and without high-level lift (mast lift).

→ During stacking operations with the low-level lift (support arm lift) raised, loads can be stored and retrieved up to a lift height of 1800 mm. For lift heights above 1800 mm the low-level lift (support arm lift) must be lowered.

→ Do not transport loads when they are raised (>500 mm).
5.5 Capacity Plate for Stacking, Transport and Double-Deck Operations

- ERC 212z-216z only
- For double decker option only

⚠️ CAUTION!

Risk to operational stability
In order not to jeopardize the operational stability, pay attention to the weight when transporting two pallets so that the truck does not tip over.

- In order not to jeopardize the operational stability, the heavier pallet should always be transported underneath.

Previous capacity plate

The double decker mode capacity plate (44) indicates the capacity Q kg of the truck while travelling:

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>No transporting with a raised load.</td>
</tr>
<tr>
<td>B</td>
<td>Max. capacity for horizontal transporting XXX kg with raised support arms</td>
</tr>
<tr>
<td></td>
<td>without mast lift.</td>
</tr>
<tr>
<td>C</td>
<td>Double decker mode:</td>
</tr>
<tr>
<td></td>
<td>Max. lift height 1800 mm</td>
</tr>
<tr>
<td></td>
<td>Max. capacity for high level lifting according ZZZ.</td>
</tr>
<tr>
<td></td>
<td>Max. capacity for both high and low level lifting XXX kg.</td>
</tr>
</tbody>
</table>
Current capacity plate

The capacity plate for stacking, transport and double-deck operations (44) specifies the truck capacity $Q$ (in kg) during stacking, transport and double-deck operations:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
</table>
| A | Stacking operations (storing and retrieving loads):  
During high-level lifting (mast lift), observe the capacity depending on the lift height, see page 31. |
| B | Transport operations:  
Maximum capacity when transporting loads horizontally 2000 kg with the support arms raised and without high-level lift (mast lift). |
| C | Double-deck operations:  
Max. capacity for high-level lifting (mast lift) is ZZZ kg.  
Maximum capacity for concurrent high-level lifting (mast lift) and low-level lifting (support arm lift) is 2000 kg. |

During stacking operations with the low-level lift (support arm lift) raised, loads can be stored and retrieved up to a lift height of 1800 mm. For lift heights above 1800 mm the low-level lift (support arm lift) must be lowered.

With the ERC, do not transport loads (>500 mm) when they are raised.  
Apart from double-deck operations, do not transport loads with the ERC-z when they are raised (>500 mm).

The maximum lift height for double-deck operations is 1800 mm.
5.6 Wind loads

Wind forces can affect the stability of a truck when lifting, lowering and transporting loads with large surface areas.

Light loads must be especially secured when they are subjected to wind forces. This will prevent the load from sliding or falling.

Stop the truck in both cases.
C Transport and Commissioning

1 Lifting by crane

⚠️ WARNING!

All persons involved in loading by crane must be trained
Incorrect crane loading procedures due to untrained personnel can cause the truck to fall. There is a risk of injury to personnel and a risk of material damage to the truck.

Loading must only be performed by specialist personnel trained for this purpose. The specialist personnel must be instructed in securing loads on road vehicles and handling load securing devices. In each case correct measurements must be taken and appropriate safety measures applied.

⚠️ WARNING!

Improper loading by crane can result in accidents
Improper use or use of unsuitable lifting gear can cause the truck to crash when being loaded by crane.

Prevent the truck from hitting other objects during lifting, and avoid uncontrolled movements. If necessary, secure the truck with guide ropes.

The truck may be loaded only by people who are trained in using lifting accessories and lifting gear.

Wear personal protective equipment (e.g. safety shoes, safety helmet, hi-vis jacket, protective gloves) when loading by crane.

Do not stand under suspended loads.

Do not walk into or stand in a hazardous area.

Always use lifting gear with sufficient capacity (for truck weight, see truck data plate).

Always attach the crane lifting gear to the prescribed attachment points and prevent them from slipping.

Use the lifting accessories only in the prescribed load direction.

Crane lifting gear must be fastened in such a way that it does not come into contact with any attachments when lifting.
**Lifting the truck by crane**

**Requirements**
– Park the truck securely, see page 76.

**Tools and Material Required**
– Lifting gear
– Crane lifting gear

**Procedure**
• Secure the lifting slings to the strap points (24).

*The truck can now be lifted by crane.*
2 Transport

⚠️ WARNING!

Accidental movement during transport
Improper fastening of the truck and mast during transport can result in serious accidents.

- Loading must only be performed by specialist personnel trained for this purpose. The specialist personnel must be instructed in securing loads on road vehicles and handling load securing devices. In each case correct measurements must be taken and appropriate safety measures applied.
- The truck must be securely fastened when transported on a lorry or a trailer.
- Use wedges to prevent the truck from moving.
- Use only fastening belts with sufficient strength.
- Use non-slip materials to securing the load aids (pallet, wedges, ...) e. g. non-slip mats.

Securing the industrial truck for transport

Requirements
- Load the truck.
- Park the truck securely, see page 76.

Tools and Material Required
- Lashing straps

Procedure
- Attach the lashing straps (45) to the industrial truck and the transport vehicle and tension sufficiently.

The truck can now be transported.
3 Using the Truck for the First Time

⚠️ WARNING!

The use of unsuitable energy sources can be hazardous
Rectified AC current will damage the assemblies (controllers, sensors, motors etc.)
of the electronic system.
Unsuitable cable connections (too long, insufficient wire cross-section) to the battery
to the battery (tow cables) can overheat, setting the truck and battery on fire.
▶ The truck must only be operated with battery current.
▶ Cable connections to the battery (tow leads) must be less than 6 m long and have
  a minimum cross-section of 50 mm².

Procedure
• Check the equipment is complete.
• If necessary, install the battery, see page 56.
• Charge the battery, see page 48.

The truck can now be started, see page 72.

NOTICE

Do not lift loads if the truck is operated via a tow lead with an external battery.

NOTICE

Cold store trucks
▶ Trucks designed for use in cold stores have a cold store hydraulic oil and a
  protective frame instead of a mast guard on the mast.
▶ If a truck with cold store oil is used outside the cold store, the lowering speeds
  may increase.

⚠️ CAUTION!

Poor visibility through the protector
The mast protection pane protector can impair the operator's visibility.
▶ Remove the protector (transport retainer) from both sides of the mast protection
  pane.

Wheel flattening

If the truck has been parked for a long period, the wheel surfaces may tend to
flatten. This flattening has a negative effect on the safety and stability of the truck.
Once the truck has covered a certain distance, the flattening will disappear.


D Battery - Servicing, Recharging, Replacement

1 Safety Regulations Governing the Handling of Lead-Acid Batteries

Maintenance personnel

Batteries may only be charged, serviced or replaced by trained personnel. These operating instructions and the manufacturer’s instructions concerning batteries and charging stations must be observed when carrying out the work.

Fire Protection

Do not smoke and avoid naked flames when handling batteries. Wherever an industrial truck is parked for charging there must be no inflammable material or consumables capable of creating sparks within a minimum distance of 2 m from the truck. The room must be ventilated. Fire protection equipment must be available.

⚠️ CAUTION!

The use of unsuitable fire protection equipment can result in scalding
Extinguishing fires with water can cause a reaction with the battery acid. This can result in scalding from the acid.
▶ Use powder extinguishers.
▶ Never extinguish a burning battery with water.

Battery maintenance

The battery-cell covers must be kept dry and clean. The terminals and cable lugs must be clean, secure and have a light coating of terminal grease.

⚠️ WARNING!

Short circuits can result in fire
Damaged cables can cause short circuits, setting the truck and battery on fire.
▶ Before closing the battery cover make sure that the battery cables are not damaged.

Battery disposal

Batteries may only be disposed of in accordance with national environmental protection regulations or disposal laws. The manufacturer’s disposal instructions must be observed.
**WARNING!**

**Batteries can be hazardous**

Batteries contain an acid solution which is poisonous and corrosive. Avoid contact with battery acid at all times.

► Dispose of used battery acid in accordance with regulations.
► Always wear protective clothing and goggles when working with batteries.
► Do not let battery acid come into contact with skin, clothing or eyes. If necessary, rinse with plenty of clean water.
► In the event of physical damage (e.g. skin or eye contact with battery acid) call for a doctor immediately.
► Spilled battery acid should be neutralised immediately with plenty of water.
► Only batteries with a sealed battery container may be used.
► Follow national guidelines and legislation.

**WARNING!**

**Unsuitable batteries that have not been approved by Jungheinrich for the truck can be hazardous**

The design, weight and dimensions of the battery have a considerable effect on the operational safety of the truck, in particular its stability and capacity. The use of unsuitable batteries that have not been approved for the truck by Jungheinrich, can lead to a deterioration of the braking characteristics of the truck during energy recovery, causing considerable damage to the electric controller and resulting in serious danger to the health and safety of individuals.

► Only Jungheinrich-approved batteries may be used on the truck.
► Battery equipment may only be replaced with the agreement of Jungheinrich.
► When replacing/installing the battery make sure the battery is securely located in the battery compartment of the truck.
► Do not use batteries that have not been approved by the manufacturer.

Park the truck securely before carrying out any work on the batteries (see page 76).
## 2 Battery types

Depending on the model, the truck will be supplied with different battery types. The following table shows which combinations are included as standard:

### ERC 212/214/216

<table>
<thead>
<tr>
<th>Battery type</th>
<th>Capacity (Ah)</th>
<th>Min. weight (kg)</th>
<th>Max. dimensions (mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>24-volt battery</td>
<td>3 PzS 210</td>
<td>230</td>
<td>624X284X537</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzV 225</td>
<td>230</td>
<td>624X284X537</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzS 240</td>
<td>230</td>
<td>624X284X537</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzV 240</td>
<td>230</td>
<td>624X284X537</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzV 261</td>
<td>230</td>
<td>624X284X537</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzS 270</td>
<td>230</td>
<td>624X284X537</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzV 300</td>
<td>273</td>
<td>624X284X628</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>XFC 316</td>
<td>273</td>
<td>624X284X628</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzV 330</td>
<td>273</td>
<td>624X284X628</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 Pzm 375</td>
<td>273</td>
<td>624X284X628</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzS 375 Lib. Silver</td>
<td>273</td>
<td>624X284X628</td>
</tr>
</tbody>
</table>

Optionally, the truck can be fitted with a lithium-ion battery, see "Li-Ion battery 24V - 240Ah / 360Ah" operating instructions.

### ERC 212z/214z/216z

<table>
<thead>
<tr>
<th>Battery type</th>
<th>Capacity (Ah)</th>
<th>Min. weight (kg)</th>
<th>Max. dimensions (mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>24-volt battery</td>
<td>2 PzS 250</td>
<td>230</td>
<td>792X212X635</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzV 300 - wf</td>
<td>280</td>
<td>792X212X635</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzV 330</td>
<td>280</td>
<td>792X212X635</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzS 375</td>
<td>280</td>
<td>792X212X635</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzS 375 - trvg</td>
<td>280</td>
<td>792X212X635</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>3 PzS 375 Lib. Silver</td>
<td>280</td>
<td>792X212X635</td>
</tr>
<tr>
<td>24-volt battery</td>
<td>XFC 177</td>
<td>280</td>
<td>792X212X635</td>
</tr>
</tbody>
</table>

Optionally, the truck can be fitted with a lithium-ion battery, see "Li-Ion battery 24V - 240Ah / 360Ah" operating instructions.

The battery weights can be taken from the battery data plate. Batteries with non insulated terminals must be covered with a non slip insulating mat.
3 Exposing the battery

⚠️ WARNING!

An unsecured truck can cause accidents
Parking the truck on an incline or with a raised load handler is dangerous and is strictly prohibited.
▶ Park the truck on a level surface. In special cases the truck may need to be secured with wedges.
▶ Fully lower the load handler.
▶ Select a place to park where no other people are at risk of injury from the lowered load handler.
▶ If the brakes are not working, place wedges underneath the wheels of the truck to prevent it from moving.

⚠️ CAUTION!

Trapping hazard
▶ Make sure there is nothing between the battery cover and the truck when you fit the battery cover.
Requirements
– Park the truck on a horizontal surface.
– Park the truck securely, see page 76.

Procedure
• Press the emergency disconnect switch (18).
• Open the battery panel (19).
• Where necessary, remove the insulating mat from the battery.

⚠️ CAUTION!

A closing battery panel can pose a trapping hazard
 ► The battery panel is only properly opened at an angle greater than 90°. It is then held by gravity.

The battery is exposed.
4 Charging the battery

⚠️ WARNING!

The gases produced during charging can cause explosions
The battery gives off a mixture of oxygen and hydrogen (electrolytic gas) during charging. Gassing is a chemical process. This gas mixture is highly explosive and must not be ignited.

▶ Switch the charging station and truck off first before connecting/disconnecting the charging cable of the battery charging station to/from the battery connector.

▶ The charger must match the battery in terms of voltage, charge capacity and battery type.

▶ Before charging, check all cables and plug connections for visible signs of damage.

▶ Ventilate the room in which the truck is being charged.

▶ The battery cover must be open and the battery cell surfaces must be exposed during charging to ensure adequate ventilation.

▶ Do not smoke and avoid naked flames when handling batteries.

▶ Wherever an industrial truck is parked for charging there must be no inflammable material or consumables capable of creating sparks within a minimum distance of 2 m from the truck.

▶ Fire-control equipment must be available.

▶ Do not place any metallic objects on the battery.

▶ Always follow the safety regulations of the battery and charger station manufacturers.

NOTICE

Battery damage
The battery, charger (charge characteristics) and battery parameters must match each other, otherwise damage may result.
4.1 Charging the battery with a stationary charger

**Charging the battery**

**Requirements**
- Expose the battery, see page 46.

**Procedure**
- Disconnect the battery connector (46) from the truck connector.
- Connect the battery connector (46) to the charging cable (47) of the stationary charger.
- Start charging in accordance with the charger operating instructions.

*The battery is charging.*

**Completing battery charging, restoring the truck to operation**

**NOTICE**
If charging has been interrupted, the full battery capacity will not be available.

**Requirements**
- The battery is fully charged.

**Procedure**
- Complete charging in accordance with the charger operating instructions.
- Disconnect the battery connector (46) from the charging cable (47) of the stationary charger.
- Attach the battery connector (46) to the industrial truck.

*The truck is now ready for operation.*
4.2 Charging the battery with an on-board charger (O)

⚠️ **DANGER!**

**Risk of electric shock and fire**
Damaged and unsuitable cables can cause electric shocks and can overheat, resulting in fires.

▷ Always use mains cables with a maximum length of 30 m. Local regulations must be observed.
▷ Unwind the cable reel fully when using it.
▷ Always use original manufacturer’s mains cables.
▷ Insulation safety, acid and caustic ratings must comply with the manufacturer’s mains lead.
▷ The charging connector must be dry and clean when used.

⚠️ **WARNING!**

**Risk of damage to the on-board battery charger or live attachments**
Damage to the on-board battery charger or live attachments (mains cable, plug) can cause a short circuit or electric shock.

▷ Do not trap the mains cable when closing the battery panel.
▷ Report any defects immediately to your supervisor.
▷ Notify the customer service department.
▷ Mark the defective truck and take it out of service.
▷ Do not return the industrial truck to service until you have identified and rectified the fault.

**NOTICE**

**Improper use of the on-board charger can cause material damage**
The on-board charger consisting of a battery charger and battery controller must not be opened. If faulty, contact the manufacturer’s customer service department.

▷ The charger must only be used for batteries supplied by Jungheinrich or other approved batteries provided it has been adapted by the manufacturer’s customer service department.
▷ Batteries must never be swapped from truck to truck.
▷ Do not connect the battery to two chargers simultaneously.
4.2.1 Setting the charging characteristics (ELG 2430)

The factory setting for trucks without a battery is the 0 position. A battery discharge indicator, a charge/discharge indicator, a CanDis or a bipolar LED can be attached to the connector (49).

⚠️ CAUTION!
- Remove the mains connector before setting the respective charging curve.

Set the charging characteristic

Requirements
- Battery connected.

Procedure
- Turn the setting switch (48) on the charger right to adapt the charging curve to the battery being used.
- The validity of the new setting is acknowledged by the flashing of the green LED and the setting takes immediate effect.

The charging characteristic is now set.
### Flasing sequence / charging curve assignment (ELG 2430)

<table>
<thead>
<tr>
<th>Flasing sequence</th>
<th>Selected charging curves (characteristics)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Truck without battery</td>
</tr>
<tr>
<td>1</td>
<td>Wet cell battery: PzS with 100 - 300 Ah</td>
</tr>
<tr>
<td></td>
<td>Wet cell battery: PzM with 100 - 179 Ah</td>
</tr>
<tr>
<td>2</td>
<td>Maintenance-free: PzV with 100 - 149 Ah</td>
</tr>
<tr>
<td>3</td>
<td>Maintenance-free: PzV with 150 - 199 Ah</td>
</tr>
<tr>
<td>4</td>
<td>Maintenance-free: PzV with 200 - 330 Ah</td>
</tr>
<tr>
<td>5</td>
<td>Wet cell battery: PzS with pulse characteristic 200 - 400 Ah</td>
</tr>
<tr>
<td></td>
<td>Wet cell battery: PzM with pulse characteristic 180 - 400 Ah</td>
</tr>
<tr>
<td></td>
<td>Wet cell battery: PzS with pulse characteristic 200 - 414 Ah</td>
</tr>
<tr>
<td>6</td>
<td>Jungheinrich 100 - 300 Ah</td>
</tr>
</tbody>
</table>

**NOTICE**

- All other switch positions (48) block the charger, and the battery is not charged.
- For PzM batteries with a capacity of less than 180 Ah set characteristic 1, beyond 180 Ah set characteristic 5.
- With PzS 200-300 Ah wet cell batteries both characteristic curves 1 and 5 can be used. Characteristic 5 achieves a faster charge.
- When the battery is connected this allows you to adjust via the charger: If the switch position is valid the green LED flashes according to the position set; if the switch position is invalid the red LED flashes.
4.2.2 Charging the battery

Starting to charge with the on-board charger

– **ELG mains connection**

Mains supply: 230 V / 110 V (+10/-15%)
Mains frequency: 50 Hz / 60 Hz

The mains cable and the mains connector (17) of the battery charger are integrated into the storage compartment in the dashboard panel.

**Charge the battery**

*Requirements*

– Park the truck securely, see page 76.
– Expose the battery, see page 46.
– Correct charging program set on charger.

*Procedure*

• Remove any insulating mats from the battery.
• The battery connector must remain plugged.
• Attach the mains connector (17) to a mains socket.
• Pull the emergency disconnect switch up.

The flashing LED indicates the charge status or a fault (for flashing codes see “LED Display” table).

*The battery is now charged.*

> When the mains connector (44) is attached to the mains, all the truck’s electrical functions are disconnected (electric immobilizer). The truck cannot be operated.
Completing battery charging, restoring the truck to operation

**NOTICE**
If charging has been interrupted, the full battery capacity will not be available.

**Requirements**
- The battery is fully charged.

**Procedure**
- Remove the mains connector (44) from the mains socket and store it along with the cable in the storage compartment (47).
- If applicable, place the existing insulating mats back over the battery.
- Close the battery panel securely.

*The truck is now ready for operation.*

**Charging times**

The duration of charge depends on the battery capacity.

Charging continues automatically after a mains failure. Charging can be interrupted by removing the mains connector and continued as partial charging.
**Green LED (charge status)**

<table>
<thead>
<tr>
<th>State</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lit</td>
<td>Charging complete, battery full. (Charge interval, float or compensation charge).</td>
</tr>
<tr>
<td>Flashes slowly</td>
<td>Charging.</td>
</tr>
<tr>
<td>Rapid flash</td>
<td>Display at beginning of charge or after setting a new characteristic curve. Number of flash pulses corresponds to the characteristic curve set.</td>
</tr>
</tbody>
</table>

**Red LED (fault)**

<table>
<thead>
<tr>
<th>State</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lit</td>
<td>Overtemperature. Charging is interrupted.</td>
</tr>
<tr>
<td>Flashes slowly</td>
<td>Safety charging time exceeded. Charging is cancelled. Mains must be disconnected for charging to restart.</td>
</tr>
<tr>
<td>Rapid flash</td>
<td>Invalid characteristic curve setting.</td>
</tr>
</tbody>
</table>

**Compensation charge**

The compensation charge starts automatically when charging is complete.

**Partial charging**

The charger is designed to automatically adapt to partially charged batteries. This keeps battery wear to a minimum.
5 Battery removal and installation

⚠️ WARNING!

Accident risk during battery removal and installation
Due to the battery weight and acid there is a risk of trapping or scalding when the battery is removed and installed.
▶ Note the "Safety regulations for handling acid batteries" section in this chapter.
▶ Wear safety shoes when removing and installing the battery.
▶ Use only batteries with insulated cells and terminal connectors. If necessary cover them with a rubber mat.
▶ Park the truck on a level surface.
▶ Make sure the crane lifting gear has sufficient capacity to replace the battery.
▶ Use only approved battery replacement devices (battery roller stand, replacement trolley etc.).
▶ Make sure the battery is securely located in the truck's battery compartment.

⚠️ CAUTION!

Trapping hazard
There is a risk of trapping when you close the battery cover.
▶ Make sure there is nothing between the battery cover and the truck when you close the battery cover.
Removing the battery

Requirements
– Park the truck securely, see page 76.
– Expose the battery, see page 46.

Tools and Material Required
– Crane lifting gear

Procedure
• Disconnect the battery connector from the truck connector.

    Place the battery cable on the tray so that it cannot be severed when the battery is pulled out.
• Attach the crane lifting gear to the eyes (51).

    The hooks must be fitted in such a way that when the crane lifting gear is slackened, they do not fall onto the battery cells. The lifting gear must exert a vertical pull so that the battery container is not compressed.
• Lift the battery slowly out of the battery compartment using crane lifting gear.

The battery has now been removed.
Battery installation

Requirements
– Park the truck securely, see page 76.

Procedure

Installation is the reverse order. When reinstalling the batteries, make sure they are installed in the correct position and properly connected.

Place the battery cable on the tray so that it cannot be severed when the battery is inserted.

• Attach the battery connector to the truck connector.

WARNING!

Trapping hazard
There is a risk of trapping when you close the battery cover.

► Do not reach between the battery cover and chassis. Hold the battery cover only by the designated recess.

► Close the battery panel carefully and slowly.

Close the battery cover.

The battery is now installed.

After installing the battery again, check all cables and plug connections for visible signs of damage.
5.2 Lateral Battery Removal (ERC 212/214/216)

Lateral battery removal is an option only.

⚠️ CAUTION!

Trapping hazard
Trapping hazard when removing and installing the battery.

▲When removing and installing the battery do not put your hands between the battery and the chassis.

Battery removal

Requirements
– Park the truck securely, see page 76.
– Expose the battery, see page 46.

Tools and Material Required
– Battery replacement station / trolley

Procedure
• Disconnect the battery connector from the truck connector.
  ➜ Place the battery cable on the tray so that it cannot be severed when the battery is pulled out.
  • Turn the battery lock (53) up as far as the stop.
  • Move the lever (52) to force the battery slightly beyond the perimeter of the truck.
  • Position the battery trolley by the truck.
  • Pull the battery (54) slightly towards you.
  • Carefully pull the battery from off the truck onto the trolley.

The battery is now removed.

Battery installation

Requirements
– Park the truck securely, see page 76.

Procedure
  ➜ Assembly is the reverse order. Note the correct assembly position and make sure the battery is connected correctly.
  ➜ Place the battery cable on the tray so that it cannot be severed when the battery is inserted.
  • Push the battery into its receptacle.
  • Push the battery lock (53) towards the battery tray as far as the stop.
• Attach the battery connector to the truck connector.

⚠️ CAUTION!

Trapping hazard
There is a risk of trapping when you close the battery cover.
► Do not reach between the battery cover and chassis. Hold the battery cover only by the designated recess.
► Close the battery panel carefully and slowly.

Close the battery cover.

The battery is now installed.

After installing the battery again, check all cables and plug connections for visible signs of damage.
5.3 Lateral Battery Removal (ERC 212z/214z/216z)

_Battery removal_

**Requirements**
- Park the truck securely, see page 76.
- Expose the battery, see page 46.

**Tools and Material Required**
- Battery replacement station / trolley

**Procedure**
- Disconnect the battery connector from the truck connector.
- Pull the lock (53) on the battery up.
- Flip the lock further over until the battery retainer (38) can move freely.
- Raise the battery retainer and flip back the lock to secure the retainer in the top position.

Place the battery cable on the tray so that it cannot be severed when the battery is pulled out.

- Position the battery trolley next to the truck.

⚠️ **CAUTION!**

**Trapping hazard**
Trapping hazard when removing and installing the battery.

- When removing and installing the battery do not put your hands between the battery and the chassis.

Push/pull the battery sideways off the truck.
- Carefully push the battery from off the truck onto the battery replacement station/trolley.

_The battery has now been removed._
**Battery installation**

*Requirements*

– Park the truck securely, see page 76.

*Procedure*

➡️ Installation is in the reverse order. When reinstalling the batteries, make sure they are installed in the correct position and properly connected.

➡️ Place the battery cable on the tray so that it cannot be severed when the battery is inserted.

• Attach the battery connector to the truck connector.

⚠️ **CAUTION!**

**Trapping hazard**

There is a risk of trapping when you close the battery cover.

➢ Do not reach between the battery cover and chassis. Hold the battery cover only by the designated recess.

➢ Close the battery panel carefully and slowly.

Close the battery cover.

*The battery is now installed.*

➡️ After installing the battery again, check all cables and plug connections for visible signs of damage.
1 Safety Regulations for the Operation of Forklift Trucks

Driver authorisation

The truck may only be used by suitably trained personnel, who have demonstrated to the proprietor or his representative that they can drive and handle loads and have been authorised to operate the truck by the proprietor or his representative.

Operator's rights, responsibilities and rules of conduct

The driver must be informed of his duties and responsibilities and be instructed in the operation of the truck and shall be familiar with the operating instructions. Safety shoes must be worn on pedestrian-operated trucks.

It is recommended that safety shoes be worn at all times when using the truck in ride-on mode to avoid injuries.

Unauthorised use of truck

The operator is responsible for the truck during the time it is in use. The operator must prevent unauthorised persons from driving or operating the truck. Do not carry passengers or lift other people.

Damage and faults

The supervisor must be informed immediately of any damage or faults to the truck or attachment. Trucks which are unsafe for operation (e.g. wheel or brake problems) must not be used until they have been rectified.

Repairs

The operator must not carry out any repairs or alterations to the truck without authorisation and the necessary training to do so. The operator must never disable or adjust safety mechanisms or switches.
Hazardous area

⚠️ WARNING!

Risk of accidents/injury in the hazardous area of the truck
A hazardous area is defined as the area in which people are at risk due to travel or lifting operations of the truck, its load handler or the load. This also includes the area within reach of falling loads or lowering/falling operating equipment.

▸ Instruct unauthorised persons to leave the hazardous area.
▸ In case of danger to third parties, give a warning signal in good time.
▸ If unauthorised persons are still within the hazardous area, stop the truck immediately.

Safety devices, warning signs and warning instructions
Safety devices, warning signs (see page 29) and warning instructions in the present operating instructions must be strictly observed.

⚠️ WARNING!

Removing or disabling safety devices can cause accidents
Removing or disabling safety devices such as the Emergency Disconnect switch, key switch, buttons, horn, strobe lights, mast protection pane, mast grille, sensors, panels etc. can result in accidents and injury.
▸ Report any defects immediately to your supervisor.
▸ Mark defective truck and take out of service.
▸ Do not return the industrial truck to service until you have identified and rectified the fault.
2 Displays and Controls
<table>
<thead>
<tr>
<th>Item</th>
<th>Control/display</th>
<th>ERC 212/214/216 212z/214z/ 216z</th>
<th>Function</th>
</tr>
</thead>
</table>
| 55   | Display unit (2-inch display) | ○ | Display for:  
- Battery charge status  
- Battery capacity  
- Service hours  
- Travel program  
- Warning indicators  
- Event messages  
Soft keys under the display unit | Selection of:  
- Travel program  
- Options  
Replaces the key switch  
- Truck release by entering master and access codes |
| 56   | Fork lifting button | ● | – Raises the lift mechanism at an adjustable speed. |
| 57   | Fork lowering button | ● | – Lowers the lift mechanism at an adjustable speed. |
| 10   | Charge status indicator | ● | – Indicates the charge/discharge status of the battery. |
|     | CanDis | ○ | Display instrument for:  
- Battery charge status  
- Battery discharge status  
- Service hours  
- Event messages  
- Parameter settings |
| 11   | Key switch and key | ● | – Activates the industrial truck by switching on the control voltage.  
- Removing the key prevents the truck from being switched on by unauthorised personnel. |
| 58   | CanCode | ○ | Replaces the key switch  
- Activates the truck via a card/transponder  
- Travel program selection  
- Code setting  
- Parameter setting |
| 59   | ISM access module | ○ | Replaces the key switch  
- Activates the truck via a card/transponder  
- Displays readiness for operation  
- Operational data logging  
- Data exchange with card/transponder |
<table>
<thead>
<tr>
<th>Item</th>
<th>Control/display</th>
<th>ERC 212/214/216 212z/214z/ 216z</th>
<th>Function</th>
</tr>
</thead>
</table>
| 60   | Keypad         | ○                              | Replaces the key switch  
|      |                |                                | – Provided only as a supplement to the display unit  
|      |                |                                | – Truck release by entering set-up and access codes  |
|      | Transponder reader | ○                          | Replaces the key switch  
|      |                |                                | – Provided only as a supplement to the display unit  
|      |                |                                | – Activates the truck via a card/transponder  |
| 61   | Terminal board | ●                              | Paper storage.  |
| 17   | On-board battery charger mains connector | ○                  | Used to charge the battery with an on-board battery charger (○), see page 50.  |
| 8    | Travel switch  | ●                              | Controls the travel direction and the speed.  |
| 9    | Collision safety switch | ●                          | Pedestrian mode:  
|      |                |                                | Safety function when travelling in drive direction:  
|      |                |                                | – When applied, the truck travels for approx. 3 seconds in the load direction. The parking brake then applies. The truck remains switched off until the travel switch is set to neutral.  
|      |                |                                | Rider mode:  
|      |                |                                | – No function.  |
|      |                | ○                              | Pedestrian mode and rider mode:  
|      |                |                                | Safety function when travelling in drive direction:  
|      |                |                                | – When applied, the truck travels for approx. 3 seconds in the load direction. The parking brake then applies. The truck remains switched off until the travel switch is set to neutral.  |
| 18   | Emergency disconnect switch | ●                          | Disconnects the battery supply  
|      |                |                                | – All electric functions are cut out and the truck is braked.  |
| 62   | Warning signal (horn) button | ●                        | Warning signal button  |
| 5    | Tiller         | ●                              | Set to brake zone (B) (see page 83): The truck brakes regeneratively.  
<p>|      |                |                                | Set to travel zone (F) (see page 83): The mechanical brake is released when the travel switch truck is moved, and the truck is ready for operation.  |</p>
<table>
<thead>
<tr>
<th>Item</th>
<th>Control/display</th>
<th>ERC 212/214/216 212z/214z/216z</th>
<th>Function</th>
</tr>
</thead>
</table>
| 13   | Folding side arms | ○                             | When the side arms are folded out (side restraints) and the operator platform is laden and folded out:  
- At lift heights below the transport safety height (approx. 400 mm depending on the mast version), higher travel speeds are possible in rider mode than with folded-in side arms or without side arms, see page 91.  
When the side arms are folded out and the operator platform folded down:  
- Travel and lifting are disabled, see page 91.  
When the side arms are folded out and the operator platform is laden and folded down:  
- Without load backrest: Lifting is disabled above 1800 mm.  
- With load backrest (○): Lifting is not disabled above 1800 mm. |
| 15   | Folding operator platform | ●                             | Pedestrian mode  
- Operator platform up:  
  Pedestrian travel speed restricted to max. 4.2 km/h.  
Rider mode only, standing platform acts as deadman switch  
- Operator platform down and vacated:  
  Travel inhibited.  
- Operator platform down and laden by operator (both side arms must be folded fully out or in):  
  Travel enabled. |
| 63   | Support-arm lift button | ●                             | Lifts the support arms at a constant speed. |
| 64   | Support-arm lowering button | ●                             | Lowers the support arms at a constant speed. |

● = Standard equipment  
○ = Optional equipment
2.1 Battery discharge monitor

The standard setting for the battery discharge indicator / discharge monitor is based on standard batteries. When using maintenance-free or special batteries, the display and cut-out points of the battery discharge monitor must be set by manufacturer's service department. If this adjustment is not made, the battery may become damaged due to deep discharge.

**NOTICE**

Full discharge can damage the battery
Self-discharge can cause the battery to fully discharge. Full discharge shortens the useful life of the battery.

► Charge the battery at least every 2 months.

Charge the battery see page 48.

If the residual capacity falls below the required level, lifting is inhibited. An alternating display (65) appears. Lifting is only released when the battery connected is at least 70% charged.
2.2 Battery discharge indicator

When the truck has been released via the key switch, CanCode or ISM, the battery charge status is displayed. The LED colours (65) represent the following conditions:

<table>
<thead>
<tr>
<th>LED colour</th>
<th>Charge status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green</td>
<td>40–100%</td>
</tr>
<tr>
<td>Orange</td>
<td>30–40%</td>
</tr>
<tr>
<td>Green/orange flashes at 1 Hz</td>
<td>20–30%</td>
</tr>
<tr>
<td>Red</td>
<td>0–20%</td>
</tr>
</tbody>
</table>

If the LED is red, the load can no longer be lifted. Lifting is only enabled when the battery connected is at least 70% charged.

If the LED flashes red and the truck is not ready for operation, inform the manufacturer's service department. Red flashing is a truck controller code. The flashing sequence indicates the type of fault.
3 Preparing the Truck for Operation

3.1 Checks and Operations to Be Performed Before Starting Daily Work

⚠️ WARNING!

Damage and other truck or attachment (optional equipment) defects can result in accidents.

If damage or other truck or attachment (optional equipment) defects are discovered during the following checks, the truck must be taken out of service until it has been repaired.

► Report any defects immediately to your supervisor.
► Mark defective truck and take out of service.
► Do not return the industrial truck to service until you have identified and rectified the fault.

**Inspection before daily operation**

**Procedure**

- Check the whole of the outside of the truck for signs of damage and leaks. Damaged hoses must be replaced immediately.
- Check the battery attachment and wire connections for damage and make sure they are secure.
- Check the battery connectors are secure.
- Check the load handler for visible signs of damage such as cracks, bent or severely worn forks.
- Check the drive wheel and load wheels for damage.
- Check that the markings and labels are present, clean and legible, see page 29.
- Check the protective screen/grille and check that it is securely attached.
- Make sure the drive panels and covers are secure and check for damage.
- With the load handler lowered, check the mast chains are tensioned and secured correctly.
- Check tiller return function.
- Check the controls automatically return to the neutral position after use.
- Check lift height sensors on the mast (66) and their cable connection, and, on ZZ masts, the presence of the magnets and their attachment.
3.2 Preparing the truck for operation

Switching on the truck

Requirements
– Checks and operations to be performed before starting daily work, see page 72.

Procedure
• Depending on the operating mode and truck model, fold out the side arms (13) and the operator platform (15).
• Step onto the operator platform (15).
• Pull the emergency disconnect switch (18) to unlock it.
• To switch on the truck:
  • Insert the key in the key switch (11) and turn it as far to the right as it will go.
  • Enter the code in CanCode (○) (58).
  • Hold the card or transponder in front of the ISM access module and, depending on the setting, press the green button on the ISM access module (○).

For trucks with a folding platform, the tiller (5) must be in the upper brake zone "B". If event message "E-0914" is displayed on the CanDis display instrument (○) or on the display unit (2-inch display) (○), move the tiller to the upper brake zone "B", see page 83.

The truck is ready for operation.

● The charge status indicator (67) shows the current battery charge status.

○ The CanDis display instrument (10) or on the display unit (2-inch display) (○) shows the current battery charge status and the service hours.

⚠️ WARNING!

Accidental truck movement can cause injury
Do not press the travel switch when entering or leaving the operator platform.
3.3 Checks and operations to be carried out when the truck is operational

⚠️ WARNING!

Risk of accident due to damage to or other defects in the truck and optional features

If damage or other truck or attachment (optional equipment) defects are discovered during the following checks, the truck must be taken out of service until it has been repaired.

- Report any defects immediately to your supervisor.
- Mark defective truck and take out of service.
- Do not return the industrial truck to service until you have identified and rectified the fault.

Procedure

- Test warning indicators and safety devices:
  - Test the emergency disconnect function by pressing the emergency disconnect switch. The main circuit is disconnected and no truck operations can be performed. Now pull the emergency disconnect switch to unlock it.
  - Test the horn by pressing the "warning signal" button.
  - Check braking efficiency, see page 89.
  - Test the steering, see page 89.
  - Test the hydraulic system, see page 93.
  - Test travel operations, see page 83.
  - Test the safety collision switch by applying it while travelling in the drive direction in pedestrian mode.
- Test the controls and displays and check for damage, see page 65.
3.4 Parking the truck securely

⚠️ WARNING!

An unsecured truck can cause accidents
Do not leave an unsecured truck.
► Park the truck securely when leaving it.
► Exception: If the operator intends to remain in the immediate vicinity and is leaving the truck for only a short while, the applied parking brake is sufficient to hold the truck, see page 90. Immediate vicinity is when the operator is able respond to malfunctions or attempts to use the truck by unauthorised persons immediately.

⚠️ WARNING!

An unsecured truck can cause accidents
Do not park the truck on an incline. Do not park the truck without the brakes engaged. Do not park and leave the truck with the load handler raised.
► Park the truck on a level surface. In special cases the truck may need to be secured with wedges.
► Fully lower the load handler when leaving the truck.
► Select a place to park where no other people are at risk of injury from the lowered load handler.
► If the brakes are not working, place wedges underneath the wheels of the truck to prevent it from moving.
Parking the truck securely

Procedure

• Park the truck on a level surface.
• Fully lower the load handler (67):
  • Press the lower button (57).
• Using the tiller (5) turn the drive wheel to "forward travel".
• Switch off the truck, to do this:
  • Turn the key in the key switch (11) anti-clockwise as far as it will go. Remove the key from the key switch (11).
  • For CanCode (58), press the O key (○).
  • Press the red key on the ISM access module (○).
  • Press the emergency disconnect switch (18).
• Fold in the side arms (13).
• Fold up the folding operator platform (15).

The truck is parked.
4 Industrial Truck Operation

4.1 Safety regulations for truck operation

Travel routes and work areas

Only use lanes and routes specifically designated for truck traffic. Unauthorised third parties must stay away from work areas. Loads must only be stored in places specially designated for this purpose. The truck must only be operated in work areas with sufficient lighting to avoid danger to personnel and materials. Additional equipment is necessary to operate the truck in areas of insufficient lighting.

⚠️ WARNING!

Do not exceed the permissible surface and spot load limits on the travel routes. At blind spots get a second person to assist.

Travel conduct

The operator must adapt the travel speed to local conditions. The truck must be driven at slow speed when negotiating bends or narrow passageways, when passing through swing doors and at blind spots. The operator must always observe an adequate braking distance between the forklift truck and the vehicle in front and must be in control of the truck at all times. Abrupt stopping (except in emergencies), rapid U turns and overtaking at dangerous or blind spots are not permitted. Do not lean out or reach beyond the working and operating area.

Travel visibility

The operator must look in the direction of travel and must always have a clear view of the route ahead. If the truck is carrying loads that affect visibility, the truck must travel against the load direction. If this is not possible, a second person must walk alongside the truck as a lookout to observe the travel route while maintaining eye contact with the operator. Proceed only at walking pace and with particular care. Stop the truck as soon as you lose eye contact.
Negotiating slopes and inclines

Negotiating slopes and inclines up to 16 % is only permitted when they are recognised lanes. The slopes and inclines must be clean, have a non-slip surface, and negotiating them safely must be within the technical specifications of the truck. The truck must always be driven with the load facing uphill. The industrial truck must not be turned, operated at an angle or parked on inclines or slopes. Inclines must only be negotiated at slow speed, with the driver ready to brake at any moment.

Negotiating lifts, loading ramps and docks

Lifts may only be negotiated if they have sufficient capacity, are suitable for driving on and authorised for truck traffic by the owner. The driver must satisfy himself of the above before entering these areas. The truck must enter lifts with the load in front and must take up a position which does not allow it to come into contact with the walls of the lift shaft. Persons riding in the lift with the forklift truck must only enter the lift after the truck has come to a rest and must leave the lift before the truck. The driver must ensure that the loading ramp / dock cannot move or come loose during loading / unloading.

Type of loads to be carried

The operator must make sure that the load is in a satisfactory condition. Loads must always be positioned safely and carefully. Use suitable precautions to prevent parts of the load from tipping or falling down. Prevent liquid loads from sloshing out.

⚠️ WARNING!

Electromagnetic influence can result in accidents

Strong magnets can cause electronic components such as Hall sensors to become damaged, resulting in accidents.

➤ Do not use magnets in the operating area of the truck. Exceptions to this rule are commercial, weak clamping magnets for attaching notices.
4.2 How to act in hazardous situations

⚠️ CAUTION!

If the truck is in danger of tipping over or falling off a loading ramp, proceed as follows:

- Abandon the truck.

➡️ When travelling on a loading ramp, avoid steering and fold in the side arms as required to facilitate leaving the truck if it tips over.

4.3 Emergency Disconnect

⚠️ CAUTION!

Applying maximum braking can result in accidents
Applying the Emergency Disconnect switch during travel will cause the truck to decelerate to a halt at maximum force. This may cause the load to slide off the load handler. There is a higher risk of accidents and injury.

- Do not use the Emergency Disconnect switch as a service brake.
- Use the Emergency Disconnect switch during travel only in emergencies.

⚠️ CAUTION!

Faulty or non-accessible Emergency Disconnect switches can cause accidents
A faulty or non-accessible Emergency Disconnect switch can cause accidents. In dangerous situations the operator cannot bring the truck to a halt in time by applying the Emergency Disconnect switch.

- The operation of the Emergency Disconnect switch must not be affected by any objects placed in its way.
- Report any defects on the Emergency Disconnect switch immediately to your supervisor.
- Mark defective truck and take out of service.
- Do not return the industrial truck to service until you have identified and rectified the fault.
Press the Emergency Disconnect switch

Procedure
• Press the Emergency Disconnect (18).

All electrical functions are deactivated. The truck brakes to a halt.

Press the Emergency Disconnect switch on in emergencies.

Releasing the Emergency Disconnect switch

Procedure
• Pull the Emergency Disconnect switch (18) to unlock it.

All electrical functions are enabled and the truck is operational again (provided the truck was operational before the Emergency Disconnect was pressed).

Trucks with CanCode and ISM access module remain switched off.
4.4 Automatic braking

When the tiller is released, it returns automatically to the upper brake zone (B) and the brakes are applied automatically.

**WARNING!**

Risk of collision due to a defective tiller

Operating the truck with a defective tiller can lead to collisions with persons or objects.

► If the tiller returns to the brake position slowly or not at all, the truck must be taken out of service until the cause of this fault is be rectified.

► Contact the manufacturer's customer service department.
4.5 Travel

⚠️ WARNING!

Collision hazard when operating the truck
Collisions with personnel and equipment can result if the truck is operated with open panels.
► Do not operate the truck unless the panels and covers are closed and properly locked.
► When travelling through swing doors etc. make sure that the doors do not activate the collision safety button.

⚠️ WARNING!

Trapping hazard
Be extremely careful when driving and steering, especially if parts of your body extend outside the perimeter of the truck.
► Do not reach between the standing platform and the truck frame when you fold up the platform.
► In pedestrian mode make sure that you are a sufficient distance from the truck.

⚠️ CAUTION!

Trapping hazard from the truck during pedestrian mode
In pedestrian mode the truck can pose a trapping hazard for the operator and other people.
► Wear personal protective equipment (e.g. safety shoes, ...).
► The truck must be operated with particular care and attention in pedestrian mode.
► Ensure there are no other people standing between the truck and obstacles when operating in pedestrian mode.

► It is recommended that safety shoes be worn at all times when using the truck in rider mode to avoid injuries.
The Curve Control option helps the driver to operate the truck safely taking into consideration safety regulations. When cornering, the maximum travel speed is adapted to the steer angle.

**Anti-roll back device for slow travel on inclines**

If the truck does not have sufficient speed to travel up an incline, it may roll back. Rolling back is detected by the truck’s controller and the truck brakes to a halt immediately.

**Reduced speed when the load handler is fully lowered**

When the load handler is fully lowered the truck can only travel at reduced speed. The load handler must be raised in order to use the maximum available speed.

**Industrial trucks with a folding standing platform and moving tiller**

We distinguish between two travel modes:

- Travel in pedestrian mode
- Travel in rider mode
**Travelling in pedestrian mode**

**Requirements**
- Start up the truck, see page 72

**Procedure**
- Swing both folding side arms (13) in.
  - Both side arms must be folded in at all times otherwise all functions will be deactivated (E-1926).

- With a load backrest (○) all functions are not deactivated if both side arms are folded out in pedestrian mode.
  - Fold up the operator platform (15).
  - Swing the tiller (5) in to the travel zone (F).
  - Push the travel switch (8) to the desired travel direction: forward (V) or reverse (R).

- When the travel switch is released, it automatically returns to the neutral position.
  - Control the travel speed with the travel switch (8).

*The brakes are released and the truck moves in the selected direction.*

- In pedestrian mode the truck can only operate at reduced speed.
**Travelling in rider mode**

*Requirements*
- Start up the truck, see page 72

*Procedure*
- Leave both folding side arms (13) (⊙) folded in.
  - Both side arms must be folded in or folded out at all times otherwise all functions will be deactivated (E-1926).
- Fold down and step on the operator platform (15).
- Swing the tiller (5) in to the travel zone (F).
- Push the travel switch (8) to the desired travel direction: forward (V) or reverse (R).
  - When the travel switch is released, it automatically returns to the neutral position.
- Control the travel speed with the travel switch (8).

*The brakes are released and the truck moves in the selected direction.*

**NOTICE**
- Travelling is inhibited when the operator platform is vacated and the side arms are not folded out.
- If the operator platform is occupied and the gates are not folded out, the truck cannot be operated at high speed.
- If the operator platform is occupied and only one side arm is folded out, travel is inhibited (E-1926).
- If the travel switch is applied before the platform is loaded, travel is inhibited (E-1908).
Travelling in rider mode at a higher speed (O)

Requirements
– Start up the truck, see page 72

Procedure
• Swing both folding side arms (13) out.

Both side arms must be folded in or folded out at all times otherwise all functions will be deactivated (E-1926).
• Fold down and step on the operator platform (15).
• Swing the tiller (5) in to the travel zone (F).
• Push the travel switch (8) to the desired travel direction: forward (V) or reverse (R).

When the travel switch is released, it automatically returns to the neutral position.
• Control the travel speed with the travel switch (8).

The brakes are released and the truck moves in the selected direction.

NOTICE
► Travelling is inhibited when the operator platform is vacated and the side arms are not folded out.
► If the operator platform is occupied and the gates are not folded out, the truck cannot be operated at high speed.
► If the operator platform is occupied and only one side arm is folded out, travel is inhibited (E-1926).
► If the travel switch is applied before the platform is loaded, travel is inhibited (E-1908).
4.5.1 Changing direction during travel

**CAUTION!**

Danger when changing direction during travel
Changing direction during travel causes the truck to decelerate sharply. When the truck changes direction, it can start travelling at high speed in the opposite direction unless the travel switch is released in time.

- After setting off in the opposite direction, apply the travel switch gently or not at all.
- Do not perform any sudden steering operations.
- Always face in the direction of travel.
- Maintain an adequate overview of the route you are travelling.

*Changing direction during travel*

**Procedure**
- Set the travel switch (8) to the opposite direction while travelling.

*The truck decelerates until it starts to travel in the opposite direction.*
4.6 Steering

**CAUTION!**
When driving around sharp corners, the driver extends beyond the contours of the industrial truck.

*Procedure*
- Move the tiller (5) to the left or right.

*The truck is steered in the required direction.*

4.7 Brakes

**WARNING!**

*Accident risk*
The brake pattern of the truck depends largely on the ground conditions.

- The operator must take into account the travel route conditions when braking.
- Brake with care to prevent the load from slipping.
- During normal operation the truck is to be braked only with the service brake.

**CAUTION!**
- In hazardous situations swing the tiller to the brake position or press the emergency disconnect switch.

The truck can brake in three different ways:

- By using the service brake (brake zone B).
- With the coasting brake.
- By inversion braking (braking and changing direction).

4.7.1 Braking with the service brake

*Procedure*
- Move the tiller (5) up or down to one of the brake zones (B).

*The truck brakes to a halt regeneratively via the service brake.*

⇒ *When braking regeneratively, energy is returned to the battery, ensuring a longer service time.*
4.7.2 Braking with the coasting brake

Procedure
• If the travel switch (8) is set to (0), the truck automatically brakes regeneratively.

The truck brakes to a halt regeneratively via the coasting brake.

When braking regeneratively, energy is returned to the battery, ensuring a longer service time.

4.7.3 Inversion braking

Procedure
• Set the travel switch (8) to the opposite direction while travelling, see page 88.

The truck brakes regeneratively until it starts to move in the opposite direction.

4.7.4 Parking brake

The mechanical brake applies automatically when the truck comes to rest.
### 4.8 Switch Matrix / Safety Switch Height

#### ERC without side restraint mechanism

<table>
<thead>
<tr>
<th>Operator platform</th>
<th>Lift height</th>
<th>Speed km/h with load</th>
<th>Collision safety switch active</th>
<th>Lifting Active</th>
</tr>
</thead>
<tbody>
<tr>
<td>Folded up</td>
<td>&lt;Sh*)</td>
<td>4.2</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Folded up</td>
<td>&gt;Sh*)</td>
<td>2.5</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Folded out</td>
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<td>6.0</td>
<td>No***</td>
<td>Yes</td>
</tr>
<tr>
<td>Folded out</td>
<td>&gt;Sh*)</td>
<td>2.5</td>
<td>No***</td>
<td>Yes</td>
</tr>
</tbody>
</table>

#### ERC with side restraint system

<table>
<thead>
<tr>
<th>Operator platform</th>
<th>Side arm</th>
<th>Lift height</th>
<th>Speed km/h with load</th>
<th>Collision safety switch active</th>
<th>Lifting active</th>
</tr>
</thead>
<tbody>
<tr>
<td>Folded up</td>
<td>Folded in</td>
<td>&lt;Sh*)</td>
<td>4.2</td>
<td>yes</td>
<td>yes</td>
</tr>
<tr>
<td>Folded up</td>
<td>Folded in</td>
<td>&gt;Sh*)</td>
<td>2.5</td>
<td>yes</td>
<td>yes</td>
</tr>
<tr>
<td>Folded up</td>
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<td>0</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Folded out</td>
<td>Folded in</td>
<td>&lt;Sh*)</td>
<td>6.0</td>
<td>No***</td>
<td>yes</td>
</tr>
<tr>
<td>Folded out</td>
<td>Folded in</td>
<td>&gt;Sh*)</td>
<td>2.5</td>
<td>No***</td>
<td>yes</td>
</tr>
<tr>
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<td>Folded out</td>
<td>&lt;Sh*)</td>
<td>See options table below</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

w.o. load backrest

| Folded out | Folded out | >Sh*) | 0 (0) | No | No |

with load backrest

| Folded out | Folded out | >Sh*) | 1.6 (2.5) | No*** | yes |

*) Sh = safety switch height approx. 1800 mm (depending on the mast version)

**) TSh = Transport safety height approx. 400 mm (depending on mast version)

***) The collision safety function can be activated optionally for rider mode.
## Options for ERC with side restraint mechanism

<table>
<thead>
<tr>
<th>Operator platform</th>
<th>Side arm</th>
<th>Lift height</th>
<th>Speed km/h with load</th>
<th>Collision safety switch active</th>
<th>Lifting active</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed castor wheel, height-adjustable</td>
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<td>Folded out</td>
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</tr>
<tr>
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<td>7,0</td>
<td>No***)</td>
</tr>
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<td>Folded out</td>
<td>&gt;Sh*)</td>
<td>2,5</td>
<td>No***)</td>
</tr>
</tbody>
</table>

## Options for ERC-Z with side restraint mechanism

<table>
<thead>
<tr>
<th>Operator platform</th>
<th>Side restraint</th>
<th>Lift height</th>
<th>Speed km/h with load</th>
<th>Collision safety switch active</th>
<th>Lifting active</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fixed castor wheel</td>
<td>Folded out</td>
<td>Folded out</td>
<td>&lt;TSh**)</td>
<td>9,0</td>
<td>No***)</td>
</tr>
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<td></td>
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<td>&gt;TSh**) &lt;Sh*)</td>
<td>7,0</td>
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<td>&gt;Sh*)</td>
<td>2,5</td>
<td>No***)</td>
</tr>
</tbody>
</table>

*) Sh = safety switch height approx. 1800 mm (depending on the mast version)

**) TSh = Transport safety height approx. 400 mm (depending on mast version)

***) The collision safety function can be activated optionally for rider mode.
4.9 Load handler raise/lower

⚠️ WARNING!

Accident risk when lifting and lowering

Other people can be injured in the truck’s hazardous area. The hazardous area is defined as the area in which people are at risk from the movement of the truck including the load handler, etc. This also includes areas which can be reached by falling loads, operating equipment, etc. Apart from the driver (in the normal operating position) there should be no other people in the truck’s hazardous area.

- Instruct other people to move out of the hazardous area of the truck. Stop working with the truck if people do not leave the hazardous area.
- If people do not leave the hazardous area despite the warning, prevent the truck from being used by unauthorised people.
- Only carry loads that have been secured and positioned in accordance with regulations. Use suitable precautions to prevent parts of the load from tipping or falling down.
- Never exceed the maximum loads specified on the capacity plate.
- Never stand underneath a raised load handler.
- Do not stand on the load handler.
- Do not lift other people on the load handler.
- Never reach or climb into moving truck parts.
- Do not climb onto parts of the building or other trucks.

NOTICE

Adapt a slower speed when stacking and retrieving.

NOTICE

Lift heights > 1800 mm are only enabled when the support arms have been lowered manually. This ensures the truck remains stable. Above a lift height of 1800 mm, the support arms can no longer be raised (ERC 212z-216z only).

Hydraulic function lock: The default setting is lifting in pedestrian mode only when the tiller is in the travel zone (F); in rider mode the operator platform must also be occupied. This does not affect lowering. The default setting can be changed via a parameter, .
4.9.1 Raising the load handler

Requirements
– Prepare the truck for operation, see page 74.

Procedure
Press the “Raise load handler” button (56) until you reach the desired lift height.

**NOTICE**

Risk of material damage to the hydraulic unit
When you have reached the mechanical stops of the load handler, do not press the "Raise load handler" button any more. Otherwise the hydraulic unit could suffer material damage.

The lift/lower speed can be infinitely controlled via the movement of the button (approx. 8 mm).
Short stroke = slow lift / lower
Long stroke = fast lift / lower

*The load handler is raised.*

Use as an elevated work table
The raised load handler can be used as an elevated work table when the truck is switched off, see page 105.
4.9.2 Lowering the load handler

Requirements
– Prepare the truck for operation, see page 74.

Procedure
• Press the "Lower load handler" button (57) until you reach the desired lift height.
  The lowering speed can be infinitely adjusted via the travel of the button (approx. 8 mm).
  Short switch stroke = slow lower
  Long switch stroke = fast lower

The load handler is lowered.

4.9.3 Raising the wheel arms

ERC 212z-216z only

Requirements
– Prepare the truck for operation, see page 74.

Procedure
• Press the “support arm raise” button (63) until you reach the desired support arm lift.

The support arms are raised.

4.9.4 Lowering the wheel arms

ERC 212z-216z only

Requirements
– Prepare the truck for operation, see page 74.

Procedure
• Press the “support arm lower” button (64) until you reach the desired support arm lift.

The support arms are lowered.
4.10 Lifting, transporting and depositing loads

⚠️ WARNING!

Risk of accident when the centre of gravity of the load is outside of the load centre distance

If the centre of gravity G of a raised load lies outside the load centre distance D specified for the load handler in the horizontal or vertical planes, under unfavourable conditions the raised load and also the truck can tip over while working.

- Observe load centre distances and capacities of the load handler, see page 31.
- Pick up the load so that its centre of gravity lies between the load arms of the load handler.
- Preferably, the load should be configured and picked up so that its centre distance lies within the load centre distance of the load handler (\(d_1 \leq D\) and \(d_2 \leq D\), see area DD in the illustration).
- A load with a centre of gravity outside of the load centre distance of the load handler (\(d_1 > D\) and/or \(d_2 > D\)) should only be moved very carefully, as this load case has not been checked on a truck tested according to the test guideline.

For loads with an even weight distribution, the load centre distance lies in the geometrical centre of the volume.

For rectangular loads with an even weight distribution over the entire volume the load centre distance is in the middle, i.e. half the length, half the height and half the width of the load.
**WARNING!**

Unsecured and incorrectly positioned loads can cause accidents.

Before lifting a load unit, the driver must make sure that it has been correctly palletised and does not exceed the truck’s capacity.

▶ Instruct other people to move out of the hazardous area of the truck. Stop working with the truck if people do not leave the hazardous area.

▶ Only carry loads that have been correctly secured and positioned. Use suitable precautions to prevent parts of the load from tipping over or falling off the truck.

▶ Damaged loads must not be transported.

▶ Never exceed the maximum loads specified on the load diagram.

▶ Never stand underneath a raised load handler.

▶ Do not stand on the load handler.

▶ Do not lift other people on the load handler.

▶ Insert the load handler as far as possible underneath the load.

---

**CAUTION!**

▶ Do not lift long loads at an angle.

---

**NOTICE**

With the two-stage Duplex mast (ZZ) and the three-stage Triplex mast (DZ) a short, centre-mounted free lift cylinder initially lifts the load carriage (free lift) without changing the overall height of the truck. From a truck-specific lift height, travel is automatically reduced. It increases again when the load is lowered.

---

**NOTICE**

Above a lift height of > 1800 mm the truck’s travel speed is reduced to 2,5 km/h. The truck’s acceleration is reduced above a lift height of 1800 mm.
4.10.1 Raising a load

**Requirements**
- Load correctly palletised.
- Load weight matches the truck's capacity.
- Load handler evenly loaded for heavy loads.

**Procedure**
- Drive the truck carefully up to the pallet.
- Drive the load handler slowly into the pallet until the pallet is against the back of the load handler (see graphic to the right).
- The load must not extend by more than 50 mm beyond the load handler tips.
- Raise the load handler until the desired height is reached, (see page 94).

*The load is being raised.*

**NOTICE**

**Risk of material damage to the hydraulic unit**
When the mechanical stops of the load handler have been reached, release the "raise load handler" button. Otherwise the hydraulic unit may suffer material damage.

*The lifting/lowering speed can be infinitely controlled via the movement of the button (approx. 8 mm).*

Short stroke = slow lift / lower  
Long stroke = fast lift / lower

**ERC 212z-216z only**

With the low-level lift (support arm lift) raised, loads can be stored and retrieved up to a lift height of 1800 mm. For lift heights above 1800 mm the low-level lift (support arm lift) must be lowered.

Two palletised loads can only be lifted on top of each other if the corresponding optional equipment is available, see page 101.
4.10.2 Transporting a load

Requirements
– Load picked up correctly.
– Mast lowered for proper transport (approx. 150 - 500 mm above the ground). Do not travel with a raised load (>500 mm).
In double decker mode: Load handler lowered as far as possible but without touching the lower load, see page 103.
– Good ground conditions.

Procedure
• Accelerate and decelerate with care.
• Adapt your travel speed to the conditions of the travel paths and the load you are transporting.
• Travel at a constant speed.
• Be prepared to brake at all times:
  • Brake gently in normal circumstances.
  • Only stop abruptly in hazardous situations.
• Watch out for other traffic at crossings and passageways.
• Always travel with a lookout at blind spots.
• Do not travel across or at an angle on inclines. Do not turn on slopes or inclines and always transport with the load facing uphill (see graphic).

Two palletised loads can only be transported on top of each other if the corresponding optional equipment is available, see page 103.
4.10.3 Depositing a load

⚠️ CAUTION!

Loads must not be set down on transport or escape routes, in front of safety installations or factory equipment that must be accessible at all times.

Requirements
– Storage location suitable for storing the load.

Procedure
• Drive the truck carefully up to the storage location.
• Lowers the load handler.

To avoid damaging the load and the load handler, avoid setting the load down abruptly.
• Lower the load handler so that it is clear of the load (see page 95).
• Carefully drive the load handler out from beneath the pallet.

The load is deposited.

⚠️ NOTICE

Avoid depositing the load suddenly to avoid damaging the load, load handler and the rack.

⚠️ NOTICE

The "soft landing" feature reduces the lowering speed of the load just before it reaches the ground (approx. 100 - 300 mm).

The “soft landing” feature is an optional extra.

Two palletised loads transported on top of each other can only be lowered if the corresponding optional equipment is available, see page 104.
4.10.4 Lifting two palletised loads

- ERC 212z-216z only
- For double decker option only

**CAUTION!**

**Risk to operational stability**
In order not to jeopardize the operational stability, pay attention to the weight when transporting two pallets so that the truck does not tip over.
- In order not to jeopardize the operational stability, the heavier pallet should always be transported underneath.

**Requirements**
- Load correctly palletised.
- Load weight matches the truck's rated capacity.
- Load handler evenly laden for heavy loads.

**Procedure**
- Drive the truck slowly up to the pallet.
- Insert the load handler slowly into the first pallet until the pallet is resting against the back of the load handler (see right-hand graphic).
- The load must not extend by more than 50 mm beyond the load handler tips.
- Raise the load handler until you reach the desired height, (see page 94).
- In double-decker mode the load handler must not be raised higher than 1800 mm. The bottom load must be heavier than the upper load.
- Insert the support arms under the second pallet.
- Raise the support arms with the "Support arm lift" button.

*Both pallets are raised.*

- When transporting, the load handler with the upper load must be lowered as near as possible to the lower load, however not on top of the lower load.
The additional pallet stop allows double pallets to be stacked without the subsequent need to align the pallets on top of each other.
4.10.5 Transporting two palletised loads above each other

- ERC 212z-216z only
- For double decker option only

⚠️ CAUTION!

**Risk to operational stability**
In order not to jeopardize the operational stability, pay attention to the weight when transporting two pallets so that the truck does not tip over.

- In order not to jeopardize the operational stability, the heavier pallet should always be transported underneath.

**Requirements**
- Load raised correctly.
- Load handler lowered as far as possible but without touching the lower load.
- Good ground conditions.

**Procedure**
- Accelerate and decelerate with care.
- Adapt your travel speed to the conditions of the route and the load you are transporting.
- Travel at a constant speed.
- Watch out for other traffic at crossings and passageways.
- Always travel with a lookout at blind spots.
- On slopes and inclines always carry the load facing uphill, never approach at an angle or turn.
4.10.6 Lowering two palletised loads in turn

- ERC 212z-216z only
- For double decker option only

⚠️ CAUTION!
Loads must not be deposited on travel or escape routes, in front of safety mechanisms or plant equipment that must be accessible at all times.

Requirements
- Storage location suitable for storing the load.

Procedure
- Drive the truck carefully up to the first storage location.
- Lower the support arms until the load is resting on the floor.
- Carefully move the support arms out of the pallet.
- Lower the load handler, see page 99.
- Drive the truck carefully up to the second storage location.
- Lowers the load handler.

- To avoid damaging the load and the load handler, avoid setting the load down abruptly.
  - Lower the load handler so that it is clear of the load (see page 95).
  - Carefully drive the load handler out from beneath the pallet.

Both pallets are lowered.
4.11 Use as a Lift Work Table

The load handler can remain in a raised position to be used as a lift work table when
the truck is switched off, provided the operator is close to the truck.

Immediate vicinity of the truck is when the operator is able to respond to
malfunctions or attempts to use the truck by unauthorised persons immediately.

Observe national regulations and local operating conditions.

⚠️ WARNING!

A raised load handler can cause accidents
A stationary truck with a raised load handler is potentially hazardous in work areas.
► Prevent any risk to personnel and materials.
► Never load or discharge loads manually with a raised load handler in areas that
  are hazardous, with limited visibility or insufficient lighting.
► Park the truck securely when leaving it, see page 76.

⚠️ WARNING!

Risk of accident when the raised load handler slowly lowers of its own accord
The raised load handler can lower independently due to internal leakage. According
to DIN EN ISO 3691-1 the load handler may lower by up to 100 mm during the first
10 minutes at the rated capacity with the hydraulic oil at normal operating
temperature.
► Never stand underneath a raised load handler.

⚠️ WARNING!

Risk of injury from falling loads
Falling loads can cause injuries.
► Never stand underneath a raised load handler.
► Never manually load or unload loads that could fall on the operator without
  additional safety devices at heights greater than 1800 mm.
► Always load loads so that they cannot fall off or accidentally shift.
► Secure low or small-item loads e.g. by wrapping them in film.
► Do not manually load or unload loads that are not correctly packed or have shifted
  as well as loads with damaged pallets or damaged stacking containers.

Use as a lift work table

Requirements
– Storage spare suitable for manual loading or discharging of loads.

Procedure
• Drive the truck carefully up to the storage location.
• Press the “Raise load handler” button (56) until you reach the desired lift height.
• Switch off the truck.

Loads can be loaded or discharged manually with the load handler raised.
5 Troubleshooting

This chapter enables the operator to localize and rectify basic faults or the results of incorrect operation himself. When trying to locate a fault, proceed in the order shown in the remedy table.

If, after carrying out the following remedial action, the truck cannot be restored to operation or if a fault in the electronics system is displayed with a corresponding error code, contact the manufacturer’s service department. Troubleshooting must only be performed by the manufacturer’s customer service department. The manufacturer has a service department specially trained for these tasks.

In order for customer services to react quickly and specifically to the fault, the following information is essential:
- Truck serial number
- Event message from the display unit (if applicable)
- Error description
- Current location of truck.
## 5.1 Truck does not start

<table>
<thead>
<tr>
<th>Possible cause</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery connector not plugged in.</td>
<td>Check the battery connector and connect if necessary.</td>
</tr>
<tr>
<td>Emergency disconnect switch pressed</td>
<td>Unlock the emergency disconnect switch</td>
</tr>
<tr>
<td>Key switch in position &quot;O&quot;</td>
<td>Set the key switch to position &quot;I&quot;</td>
</tr>
<tr>
<td>Battery charge too low</td>
<td>Check battery charge and charge the battery if necessary</td>
</tr>
<tr>
<td>Faulty fuse</td>
<td>Check fuses, see page 189</td>
</tr>
<tr>
<td>Incorrect ISM access module (◯) transponder used</td>
<td>Use correct transponder</td>
</tr>
<tr>
<td>Incorrect CanCode (◯) entered</td>
<td>Enter correct code, see page 115</td>
</tr>
<tr>
<td>Tiller (folding platform) not in brake position when truck switched on (for CanDis (◯) or on the display unit (2-inch display) (◯), event message E-0914 appears)</td>
<td>Set the tiller to the top or bottom brake zone, see page 89</td>
</tr>
<tr>
<td>Only one side arm is folded out (for CanDis (◯) or on the display unit (2-inch display) (◯), event message E-1926 appears)</td>
<td>Fold both side arms folded in or out.</td>
</tr>
<tr>
<td>Actuation sequence not adhered to (for CanDis (◯) or on the display unit (2-inch display) (◯), event message E-1908 appears)</td>
<td>1. Step onto platform. 2. Press the travel switch and move the tiller into the working position if necessary.</td>
</tr>
<tr>
<td>&quot;Raise load handler&quot; button/&quot;Lower load handler&quot; button not in home position when truck switched on (for CanDis (◯) or on the display unit (2-inch display) (◯), event message E-2951 appears)</td>
<td>Do not actuate the buttons</td>
</tr>
<tr>
<td>Travel switch not in home position when truck switched on (for CanDis (◯) or the display unit (2-inch display) (◯), event message E-1901 appears)</td>
<td>Do not actuate the travel switch</td>
</tr>
<tr>
<td>Collision safety switch actuated when truck switched on (for CanDis (◯) or on the display unit (2-inch display) (◯), event message E-1914 appears)</td>
<td>Do not actuate the collision safety switch</td>
</tr>
</tbody>
</table>
## 5.2 Load cannot be lifted

<table>
<thead>
<tr>
<th>Possible cause</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Truck not operational</td>
<td>Carry out all actions listed under &quot;Truck does not start&quot;</td>
</tr>
<tr>
<td>Hydraulic oil level too low</td>
<td>Check the hydraulic oil level, see page 185</td>
</tr>
<tr>
<td>Battery discharge monitor has switched off</td>
<td>Charge the battery, see page 48</td>
</tr>
<tr>
<td>Faulty fuse</td>
<td>Check fuses, see page 189</td>
</tr>
<tr>
<td>Excessive load</td>
<td>Observe the rated capacity, see data plate</td>
</tr>
<tr>
<td>Tiller (folding platform) not in brake position when truck switched on (for CanDis (○) or on the display unit (2-inch display) (○), event message E-0914 appears)</td>
<td>Set the tiller to the top or bottom brake zone, see page 89</td>
</tr>
<tr>
<td>Only one side arm is folded out (for CanDis (○) or on the display unit (2-inch display) (○), event message E-1926 appears)</td>
<td>Fold both side arms folded in or out.</td>
</tr>
<tr>
<td>Actuation sequence not adhered to (for CanDis (○) or on the display unit (2-inch display) (○), event message E-1908 appears)</td>
<td>1. Step onto platform. 2. Press the travel switch and move the tiller into the working position if necessary.</td>
</tr>
<tr>
<td>&quot;Raise load handler&quot; button/&quot;Lower load handler&quot; button not in home position when truck switched on (for CanDis (○) or on the display unit (2-inch display) (○), event message E-2951 appears)</td>
<td>Do not actuate the buttons</td>
</tr>
<tr>
<td>Travel switch not in home position when truck switched on (for CanDis (○) or the display unit (2-inch display) (○), event message E-1901 appears)</td>
<td>Do not actuate the travel switch</td>
</tr>
<tr>
<td>Collision safety switch actuated when truck switched on (for CanDis (○) or on the display unit (2-inch display) (○), event message E-1914 appears)</td>
<td>Do not actuate the collision safety switch</td>
</tr>
</tbody>
</table>
| Switch in mast implausible (for CanDis (○) or on the display unit (2-inch display) (○), event message E-2124 appears) | – Lowering and travelling up to 1.5 km/h possible  
– Park the truck securely, see page 76  
– Contact the manufacturer’s customer service department |
6 Operating the truck without its own drive system

6.1 Release and activate the drive wheel brake

⚠️ WARNING!

Accidental truck movement
When the brakes are de-activated the truck must be parked on a level surface, since the brakes are no longer effective.

▸ Do not release the brake on slopes or inclines.
▸ Do not park the truck with the brake released.
▸ Apply the brake again when you reach your destination.

Releasing the brake

Tools and Material Required
– Two M5x50 screws
– Spanner wrench

Procedure
• Switch off the truck, to do this:
  • Turn the key in the key switch (11) anti-clockwise as far as it will go. Remove the key from the key switch (11).
  • For CanCode (○) press the O key.
  • Press the red button on the ISM access module(○).
• Press the Emergency Disconnect switch (18).
• Open the battery panel, see page 46.
• Disconnect the battery.
• Remove the front panel (14), see page 180.
• Use wedges to prevent the truck from moving.
• Insert two M5x50 screws (68) as far as they will go in the brake (69) and lift up the anchor plate.

The two M5x50 screws (68) are used to tension (unlock) the compression springs which activate the parking brake, so that the truck does not brake when de-energised.

• Remove the wedges.

The brake is now released. The truck can be moved.
Activating the brake

Procedure
• Use wedges to prevent the truck from moving.
• Remove the two M5x50 screws (68) from the brake (69).

⚠️ CAUTION!

Open covers can cause injury and accidents
► The covers (battery cover, side panels, drive compartment cover etc.) must be closed during operation.

Install the front panel (14), see page 180.

*The brake has been reactivated. The brake is now be applied without current.*

⚠️ WARNING!

Only return the truck to service when you have identified and rectified the fault.
7 Load handler emergency lowering

⚠️ WARNING!

Load handler emergency lowering
► Instruct other people to move out of the hazardous area of the truck during emergency lowering.
► Never step or stand underneath a raised load handler.
► Only operate the emergency lowering valve when standing next to the truck.
► When the load handler is in the racking, emergency lowering is not permitted.
► Report any defects immediately to your supervisor.
► Mark defective truck and take out of service.
► Do not return the industrial truck to service until you have identified and rectified the fault.

7.1 ERC 212/212z

Load handler emergency lowering

Requirements
– Load handler is not in the rack.

Tools and Material Required
– Allen key 5 mm

Procedure
• Set the key switch (11) to “0”.
• Press the emergency disconnect switch (18), see page 80.
• Lift off the front panel, see page 180
• Undo the screw on the valve block (70) (max. 3 turns).

The load handler is lowered.

After carrying out the emergency lowering, turn in the screw on the valve block (70) fully.
7.2 ERC 214/216/214z/216z

Load handler emergency lowering

Requirements
– Load handler is not in the rack.

Tools and Material Required
– Key (SW8)
– Torque wrench setting range 1-4 Nm

Procedure
• Park the truck securely, see page 76.
• Open the front panel, see page 180.
• Loosen the lock nut (70) on the valve block.
• Remove the valve screw (71) in stages (anti-clockwise).

The load handler is lowered.

After the emergency lowering insert the valve screw (71) as far as the stop (1.5 Nm +0.5 Nm) and secure with the lock nut (70).
8 Optional equipment

8.1 CanCode Keypad (O)

8.1.1 Code lock

The code lock allows a user or group of users to assign an individual user code. Travel programs can also be assigned to the individual user codes. The user code is configured with a master code and is described in the following sections in this chapter.

When you have entered the valid user code the truck will be operational. The truck will be able to perform travel, steering and hydraulic operations.

When you have entered the valid master code, the truck will be switched on. Travel operations are, however, inhibited. The truck will be able to perform hydraulic operations. The code lock is in programming mode. When you enter one of the following parameters, the settings in the code lock can be changed.

| Parameter | Description
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0-0-0</td>
<td>Change master code (see page 116)</td>
</tr>
<tr>
<td>0-0-1</td>
<td>Add user codes (see page 118)</td>
</tr>
<tr>
<td>0-0-2</td>
<td>Change a user code (see page 120)</td>
</tr>
<tr>
<td>0-0-3</td>
<td>Delete a user code (see page 122)</td>
</tr>
<tr>
<td>0-0-4</td>
<td>Delete all user codes (see page 124)</td>
</tr>
<tr>
<td>0-1-0</td>
<td>Switch on the truck automatically (see page 126)</td>
</tr>
<tr>
<td>0-2-4</td>
<td>Assign travel programs to the user codes (see page 128)</td>
</tr>
</tbody>
</table>

Trucks in as-supplied condition have the code indicated on a sticker. When using the truck for the first time, change the master and user codes and remove the sticker.

– Default user code: 2-5-8-0
– Default master code: 7-2-9-5

⚠️ WARNING!

Lack of usage restrictions can result in accidents

If the same codes are used to operate different trucks, there is no restriction of usage for the operators or operator groups.

➤ When allocating the codes, ensure rider trucks are given a different code from pedestrian trucks.
The keypad consists of 10 digit keys, a Set key (75) and a ○ key (77).

**Digit keys**

The digit keys are used to enter the user or master code and select the travel program.

The green LEDs of the digit keys 1, 2 and 3 (72, 73, 74) show the travel program setting.

**○ key**

Pressing the ○ key switches the truck off and sets it to "non operational" status.

The ○ key indicates the follow operating conditions via a red / green LED (76):
- Code lock function (commissioning the truck).
- Error display configuring the user code.
- Adjusting the travel program depending on the setting and truck.
- Setting and changing parameters.

**SET key**

When you change the parameters the SET key (75) acts as a confirmation key.
8.1.2 Preparing the truck for operation with the keypad (CanCode)

Preparing the truck for operation by entering a valid operator code

Procedure
• Pull the Emergency Disconnect to unlock it, see page 80.
  The LED (76) lights up red.
• Enter the operator code with the digit keys.
  When you have entered a valid operator code the LED (76) lights up green, the travel program selected is indicated by the corresponding LEDs (72,73,74) and the truck is switched on.

If the LED (76) flashes red this means the wrong code has been entered. Enter the code again.
The Set key (75) has no function in operating mode.

8.1.3 Switching off the truck with the keypad (CanCode)

Switching off the truck

Procedure
• Press the O key (77).
  The truck is switched off and the LED (76) is lit red.

The truck can cut out automatically after a specified time. If no travel, steering or hydraulic operations are performed within a set time, the truck switches off automatically. When you enter a valid code again the truck will be operational. The code lock parameter responsible for automatic cutout must be set, see page 126.

Fixed cutout time (●)

An automatic truck cutout is factory-set. The cutout time is factory-set to 5 minutes.

This setting can be changed if required.
8.1.4 Changing the master code

To change the length of the master code you must follow the procedure in "Changing the master code", see page 116. If there are still user codes stored in the code lock, the master code to be changed must be the same length as the saved user codes.

Requirements
- To prepare the truck for operation, see page 74.

Procedure
- Press the O key (77).
- Enter the valid master code with the digit keys. When you enter the valid master code the LED (76) flashes green.
- Enter the parameters 0-0-0 with the digit keys.
- Confirm with the SET key (75). The LEDs (72,76) flash green.
- Enter the valid master code again with the digit keys.
- Confirm with the SET key (75). The LEDs (73,76) flash green.
- Enter the valid master code with the digit keys. The new master code must be different from existing user codes.
- Confirm with the SET key (75). The LEDs (74,76) flash green.
- Enter the new master code again with the digit keys.
- Confirm with the SET key (75). Wait until the LED (76) flashes green. The setting is saved.
- Press the O key (77). The truck is switched off and the LED (76) is lit red.
- Check the new master code:
  - Switch on the truck with the new master code, see page 116 When you enter the valid master code the LED (76) flashes green.
  - Press the O key (77). The truck is switched off and the LED (76) is lit red.
Error displays changing the master code

For the following events the LED (76) flashes red:

<table>
<thead>
<tr>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
</table>
| – New master code is already occupied by a user code | – Switch off the truck, see page 115.  
– Choose a different master code, see page 116.  
– Change the user code so that the required master code can be used, see page 120.  
– Delete the user code so that the required master code can be used, see page 120. |
| – The master codes to be changed do not match | – Switch off the truck, see page 115.  
– Enter the master code again, see page 115. |
| – The master code entered is not the same length as the user code | – Switch off the truck, see page 115.  
– Repeat the entry, making sure that the length of the master code matches that of the user code. |
8.1.5 Add operator code

Requirements
– To prepare the truck for operation, see page 115.

Procedure
• Press the O key (77).
• Enter the valid master code with the digit keys.
  When you enter the valid master code the LED (76) flashes green.

• Enter the parameters 0-0-1 with the digit keys.
• Confirm with the SET key (75).
  The LEDs (73,76) flash green.

• Enter the new user code with the digit keys.
  The length (4-6 digit) of the new user code must be the same as that of the previously entered master code. The new user code must also be different from the existing master code.
• Confirm with the SET key (75).
  The LEDs (74,76) flash green.

• Enter the new user code again with the digit keys.
• Confirm with the SET key (75).
  Wait until the LED (76) flashes green. The setting is saved.

• Press the O key (77).
  The truck is switched off and the LED (76) is lit red.

• Check the new user code:
  • Switch on the truck with the new user code, see page 115
    After entering the valid user code the LED (76) lights up green, the travel program setting is shown by the illumination of the corresponding LEDs (72,73,74) and the truck is switched on.

• Press the O key (77).
  The truck is switched off and the LED (76) is lit red.
**Error displays adding a user code**

For the following events the LED (76) flashes red:

<table>
<thead>
<tr>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
</table>
| – The user code entered is not the same length as the master code | – Switch off the truck, see page 115.  
|                                            | – Repeat the entry, making sure that the master code is the same length as the user code. |
| – New user code is already occupied by a master code | – Switch off the truck, see page 115.  
|                                            | – Choose a different user code, see page 118. |
| – The newly entered user codes do not match | – Switch off the truck, see page 115.  
|                                            | – Add the user code again, see page 118. |
| – Code log full.                            | – Switch off the truck, see page 115.  
|                                            | – Delete individual user codes, see page 122.  
|                                            | – Delete all user codes, see page 124. |
8.1.6 Change operator code

Requirements
– To prepare the truck for operation, see page 115.

Procedure
• Press the O key (77).
• Enter the valid master code with the digit keys. 
  *When you enter the valid master code the LED (76) flashes green.*
• Enter the parameters 0-0-2 with the digit keys.
• Confirm with the SET key (75).
  *The LEDs (72,76) flash green.*
• Enter the user code to be changed with the digit keys.
• Confirm with the SET key (75).
  *The LEDs (73,76) flash green.*
• Enter the new user code with the digit keys.
  The length (4-6 digit) of the new user code must be the same as that of the previously entered master code. The new user code must also be different from the existing master code.
• Confirm with the SET key (75).
  *The LEDs (74,76) flash green.*
• Enter the new user code again with the digit keys.
• Confirm with the SET key (75).
  *Wait until the LED (76) flashes green. The setting is saved.*
• Press the O key (77).
  *The truck is switched off and the LED (76) is lit red.*
• Check the new user code:
  • Switch on the truck with the new user code, see page 115
  *After entering the valid user code the LED (76) lights up green, the travel program setting is shown by the illumination of the corresponding LEDs (72,73,74) and the truck is switched on.*
  • Press the O key (77).
  *The truck is switched off and the LED (76) is lit red.*
Error displays changing a user code

For the following events the LED (76) flashes red:

<table>
<thead>
<tr>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>– The user code entered is not the same length as the master code</td>
<td>– Switch off the truck, see page 115.</td>
</tr>
<tr>
<td></td>
<td>– Repeat the entry, making sure that the master code is the same length as the user code.</td>
</tr>
<tr>
<td>– Operator code to be changed does not exist.</td>
<td>– Switch off the truck, see page 115.</td>
</tr>
<tr>
<td></td>
<td>– Check the user code entered.</td>
</tr>
<tr>
<td>– The user codes to be changed do not match</td>
<td>– Switch off the truck, see page 115.</td>
</tr>
<tr>
<td></td>
<td>– Change the user code again, see page 120.</td>
</tr>
<tr>
<td>– Tried to change the operator code to another user code that already exists.</td>
<td>– Switch off the truck, see page 115.</td>
</tr>
<tr>
<td></td>
<td>– Choose a different user code, see page 120.</td>
</tr>
</tbody>
</table>
8.1.7 Delete individual user codes

Requirements
– To prepare the truck for operation, see page 115.

Procedure
• Press the O key (77).
• Enter the valid master code with the digit keys.
  *When you enter the valid master code the LED (76) flashes green.*

• Enter the parameters 0-0-3 with the digit keys.
• Confirm with the SET key (75).
  *The LEDs (73,76) flash green.*

• Enter the user code to be deleted with the digit keys.
• Confirm with the SET key (75).
  *The LEDs (74,76) flash green.*

• Enter the user code to be deleted again with the digit keys.
• Confirm with the SET key (75).
  *Wait until the LED (76) flashes green. The user code is now deleted.*

• Press the O key (77).
  *The truck is switched off and the LED (76) is lit red.*

• Check that the user code has been deleted:
  • Switch the truck on with the user code to be deleted, see page 115
    *After entering the user code the LED (76) flashes red and the truck remains switched off.*
  • Press the O key (77).
    *The truck remains switched off and the LED (76) is lit red.*
Error displays deleting individual user codes

For the following events the LED (76) flashes red:

<table>
<thead>
<tr>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>– The user code entered is not the same length as the master code</td>
<td>– Switch off the truck, see page 115.</td>
</tr>
<tr>
<td></td>
<td>– Repeat the entry, making sure that the master code is the same length as the user code.</td>
</tr>
<tr>
<td>– Tried to delete an operator code that does not exist.</td>
<td>– Switch off the truck, see page 115.</td>
</tr>
<tr>
<td></td>
<td>– Check the user code entered.</td>
</tr>
<tr>
<td>– The user codes to be changed do not match</td>
<td>– Switch off the truck, see page 115.</td>
</tr>
<tr>
<td></td>
<td>– Delete the user code again, see page 122.</td>
</tr>
</tbody>
</table>
8.1.8 Delete all user codes,

Requirements
– To prepare the truck for operation, see page 115.

Procedure
• Press the O key (77).
• Enter the valid master code with the digit keys.  
  *When you enter the valid master code the LED (76) flashes green.*

• Enter the parameters 0-0-4 with the digit keys.
• Confirm with the SET key (75).
  *The LEDs (74,76) flash green.*

• Enter the code 3-2-6-5 with the digit keys.
• Confirm with the SET key (75).
  *Wait until the LED (76) flashes green. All user codes are deleted.*

• Press the O key (77).
  *The truck is switched off and the LED (76) is lit red.*

• Check that the user codes have been deleted:
  • Switch on the truck with a previous user code, see page 115.
    *After entering the user code the LED (76) flashes red and the truck remains switched off.*

• Press the O key (77).
  *The truck remains switched off and the LED (76) is lit red.*
8.1.9 Choose length of the new master code (4-6 digit) and add user codes

The master code is factory set to a four-digit entry: If necessary, the four-digit master code can be changed to a five or six-digit entry. Before the master code length can be changed, all user codes must be deleted. The length of the user code (4-6 digit) is always determined by the length of the master code.

Requirements
– To prepare the truck for operation, see page 115.

Procedure
• Delete all user codes, see page 124.
• Enter the new master code (4-6 digit), see page 116.
• Add user codes again, see page 118.

The length of the new master code is now changed and user codes have been added.
8.1.10 Setting the automatic truck cutout (timeframe)

Requirements
– To prepare the truck for operation, see page 115.

Procedure
• Press the O key (77).
• Enter the valid master code with the digit keys.
  When you enter the correct master code the LED (76) flashes green.
• Enter the 0-1-0 parameter with the digit keys.
• Confirm with the SET key (75).
  Wait until the LED (76) flashes green.
• Set the truck automatic cutout (time period) with the digit keys:
  • 00: Automatic truck cutout is deactivated.
  • 01 - 30: Set time period (in minutes) after which the truck automatically cuts out (minimum cutout time is 1 minute, maximum cutout time is 30 minutes).
  • 31: After 10 seconds the truck cuts out automatically.
• Confirm with the SET key (75).
  Wait until the LED (76) flashes green. The setting is saved.
• Press the O key (77).
  The truck is switched off and the LED (76) lights up red.
• Checking the truck's automatic cutout:
  • Switch on the truck with a valid operator code, see page 115.
    When you have entered a valid operator code the LED (76) lights up green, the travel program selected is indicated by the corresponding LEDs (72,73,74) and the truck is switched on.
  • Do not perform any travel, steering or hydraulic operations with the truck.
  • Wait until the truck automatically cuts out at the end of the time period.
    The truck is switched off and the LED (76) lights up red.

Error displays setting the automatic cutout period of the truck
For the following events the LED (76) flashes red:

<table>
<thead>
<tr>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>– Cutout time entered is out of range</td>
<td>– Switch off the truck, see page 115.</td>
</tr>
<tr>
<td></td>
<td>– Enter the time again while making sure it is within range.</td>
</tr>
</tbody>
</table>

Fixed cutout time (○)
An automatic truck cutout is factory-set. The cutout time is factory-set to 5 minutes.
This setting can be changed if required.
8.1.11 Assigning the travel program

The travel programs are fixed to the user code and can be released or blocked with a configuration code. The configuration code can also be used to assign a starting travel program to each user code.

The starting travel program is the travel program that is activated when the truck is switched on and is displayed by the (72,73,74) LEDs.

LED (72) lit = travel program 1 activated
LED (73) lit = travel program 2 activated
LED (74) lit = travel program 3 activated

The configuration code is four-digit and is comprised as follows:
- 1st digit: Specifies the authorisation for travel program 1:
- 2nd digit: Specifies the authorisation for travel program 2:
- 3rd digit: Specifies the authorisation for travel program 3:
- 4th digit: Specifying the starting travel program

When you add or change a user code all travel programs are enabled, the starting travel program is travel program 2.
### Specifying a configuration code:

<table>
<thead>
<tr>
<th>Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1st digit</strong></td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>– Travel program 1 is blocked for the user code selected</td>
</tr>
<tr>
<td>1</td>
<td>– Travel program 1 is enabled for the user code selected</td>
</tr>
<tr>
<td><strong>2nd digit</strong></td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>– Travel program 2 is blocked for the user code selected</td>
</tr>
<tr>
<td>1</td>
<td>– Travel program 2 is enabled for the user code selected</td>
</tr>
<tr>
<td><strong>3rd digit</strong></td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>– Travel program 3 is blocked for the user code selected</td>
</tr>
<tr>
<td>1</td>
<td>– Travel program 3 is enabled for the user code selected</td>
</tr>
<tr>
<td><strong>4th digit</strong></td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>– When the truck has been switched on with the selected user code, no travel program is activated</td>
</tr>
<tr>
<td>1</td>
<td>– When the truck has been switched on with the selected user code, travel program 1 is activated</td>
</tr>
<tr>
<td>2</td>
<td>– When the truck has been switched on with the selected user code, travel program 2 is activated</td>
</tr>
<tr>
<td>3</td>
<td>– When the truck has been switched on with the selected user code, travel program 3 is activated</td>
</tr>
</tbody>
</table>

The default setting for the travel program configuration code is: 1-1-1-2.

**Meaning:**
Travel programs 1, 2 and 3 are enabled. When the truck has been switched on with the selected user code, travel program 2 is activated.
**Adapting the travel program configuration to the user code**

**Procedure**

- Press the O key (77).
- Enter the valid master code with the digit keys.
  *When you enter the valid master code the green LED (76) flashes green.*
- Enter the parameters 0-2-4 with the digit keys.
  *The LEDs (72,76) flash green.*
- Enter the valid user code with the digit keys.
  *The LEDs (73,76) flash green.*
- Enter the configuration code (4 digit) for the travel programs.
  *The LEDs (74,76) flash green.*
- Enter the configuration code (4 digit) for the travel programs again using the digit keys.
  *Wait until the LED (76) flashes green. The travel programs are now assigned to the user code.*
- Press the O key (77).
  *The truck is switched off and the LED (76) is lit red.*
- Checking the travel program configuration to the user code:
  - Switch on the truck with the configured user code, see page 115
    *After entering the valid user code the LED (76) lights up green, the travel program setting is shown by the illumination of the corresponding LEDs (72,73,74) and the truck is switched on.*
  - Press the O key (77).
    *The truck is switched off and the LED (76) is lit red.*
  - If necessary, repeat the procedure for other user codes.
Error displays configuring the travel programs

For the following events the LED (76) flashes red:

<table>
<thead>
<tr>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>– Blocked travel program defined as start travel program</td>
<td>– Switch off the truck, see page 115.</td>
</tr>
<tr>
<td></td>
<td>– Try again, making sure the configuration code is entered correctly.</td>
</tr>
</tbody>
</table>
### 8.2 Setting the truck parameters with CanCode

**CAUTION!**

**Faulty entry**
Without CanDis only CanCode internal parameters can be changed. Traction controller parameters can only be changed with CanDis, without CanDis the settings must be performed by the manufacturer's service department.

**CAUTION!**

**Altering settings for the travel, steering and hydraulic functions can result in accidents**
Increasing or decreasing the settings for travel, steering and hydraulic functions can result in accidents.

► Carry out a test run in a secure environment.
► This requires greater attention on the part of the operator.

**Parameter setting example**

The following example shows the parameter setting for the acceleration of travel program 1 (parameter 0256).

**Acceleration example**

**Procedure**

- Enter four-digit parameter number "0256" and confirm with the SET key (75).
- Enter sub-index (enter "2") and confirm with the SET key (75).
  - The parameter and sub index are displayed alternately with the current reading (0256-2<->0000-3).
  - Enter the parameter according to the parameter list and confirm with the Set key (75).
  - The LED (76) of the O key (77) switches briefly to steady light and start flashing again after approx. 2 seconds.
  - If the entry is incorrect, the LED (76) of the O key (77) turns red. Enter the parameter number again to repeat the setting.
  - The parameter and sub index are displayed alternately with the entry (0256-2<->0000-5).

*The travel parameter is now set.*

Repeat the procedure to enter further parameters as soon as the LED (76) of the O key (77) flashes.

► Travel is disabled while the parameters are being entered.

**Checking the settings in programming mode**

**Procedure**

- Select the travel program to be worked on after changing the parameter value, and confirm with the Set key (75).
The truck is now in travel mode and can be checked.

To continue setting, confirm with the Set key (75) again.

**Saving travel parameters**

*Requirements*
– Enter all parameters.

*Procedure*
• Run "SaveParameters" by pressing 1-2-3-Set.
• Confirm with the O key (77).
8.3 Parameters

Travel program 1

<table>
<thead>
<tr>
<th>No.</th>
<th>Function</th>
<th>Setting range</th>
<th>Standard setting</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>0256</td>
<td>Rider mode acceleration</td>
<td>32 - 104</td>
<td>42</td>
<td>Operator platform folded down, side arms</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>0.42 m/s²</td>
<td>folded out</td>
</tr>
<tr>
<td>0264</td>
<td>Maximum speed in load direction</td>
<td>15 - 70²</td>
<td>70</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>7.0 km/h</td>
<td></td>
</tr>
<tr>
<td>0268</td>
<td>Maximum speed in drive direction</td>
<td>15 / 70²</td>
<td>70</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>7.0 km/h</td>
<td></td>
</tr>
<tr>
<td>0260</td>
<td>Rider mode coasting brake</td>
<td>56 - 330</td>
<td>80</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>0.8 m/s²</td>
<td></td>
</tr>
<tr>
<td>0257</td>
<td>Pedestrian mode acceleration</td>
<td>4 - 63</td>
<td>40</td>
<td>Platform folded up, side arms folded in</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>0.4 m/s²</td>
<td></td>
</tr>
<tr>
<td>0265</td>
<td>Pedestrian speed in load direction</td>
<td>5 - 50</td>
<td>40</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4.0 km/h</td>
<td></td>
</tr>
<tr>
<td>0269</td>
<td>Pedestrian speed in drive direction</td>
<td>5 - 50</td>
<td>40</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4.0 km/h</td>
<td></td>
</tr>
<tr>
<td>0261</td>
<td>Pedestrian mode coasting brake</td>
<td>56 - 330</td>
<td>80</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>0.8 m/s²</td>
<td></td>
</tr>
<tr>
<td>0267</td>
<td>Travel speed in load direction</td>
<td>15 - 60</td>
<td>55</td>
<td>Platform folded down, side arms folded in.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5.5 km/h</td>
<td></td>
</tr>
<tr>
<td>0271</td>
<td>Travel speed in drive direction</td>
<td>15 - 60</td>
<td>55</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5.5 km/h</td>
<td></td>
</tr>
<tr>
<td>0262</td>
<td>Reversing brake</td>
<td>112 - 220</td>
<td>120</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>1.2 m/s²</td>
<td></td>
</tr>
</tbody>
</table>

1. Maximum value for ERC-Z and ERC High Performance: 90
2. Standard value for ERC High Performance: 90
## Travel program 2

<table>
<thead>
<tr>
<th>No.</th>
<th>Function</th>
<th>Setting range</th>
<th>Standard setting</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>0272</td>
<td>Rider mode acceleration</td>
<td>32 - 104</td>
<td>70 0.7 m/s(^2)</td>
<td>Operator platform folded down, side arms folded out</td>
</tr>
<tr>
<td>0280</td>
<td>Maximum speed in load direction</td>
<td>15 / 70(^1)</td>
<td>70(^2) 7.0 km/h</td>
<td></td>
</tr>
<tr>
<td>0284</td>
<td>Maximum speed in drive direction</td>
<td>15 / 70(^1)</td>
<td>70(^2) 7.0 km/h</td>
<td></td>
</tr>
<tr>
<td>0276</td>
<td>Rider mode coasting brake</td>
<td>56 - 330</td>
<td>115 1.15 m/s(^2)</td>
<td></td>
</tr>
<tr>
<td>0273</td>
<td>Pedestrian mode acceleration</td>
<td>4 - 63</td>
<td>50 0.50 m/s(^2)</td>
<td>Platform folded up, side arms folded in</td>
</tr>
<tr>
<td>0281</td>
<td>Pedestrian speed in load direction</td>
<td>5 - 50</td>
<td>42 4.2 km/h</td>
<td></td>
</tr>
<tr>
<td>0285</td>
<td>Pedestrian speed in drive direction</td>
<td>5 - 50</td>
<td>42 4.2 km/h</td>
<td></td>
</tr>
<tr>
<td>0277</td>
<td>Pedestrian mode coasting brake</td>
<td>56 - 330</td>
<td>130 1.30 m/s(^2)</td>
<td></td>
</tr>
<tr>
<td>0283</td>
<td>Travel speed in load direction</td>
<td>15 - 60</td>
<td>60 6.0 km/h</td>
<td>Platform folded down, side restraints folded in</td>
</tr>
<tr>
<td>0287</td>
<td>Travel speed in drive direction</td>
<td>15 - 60</td>
<td>60 6.0 km/h</td>
<td></td>
</tr>
<tr>
<td>0262</td>
<td>Reversing brake</td>
<td>112 - 220</td>
<td>120 1.2 m/s(^2)</td>
<td></td>
</tr>
</tbody>
</table>

1. Maximum value for ERC-Z and ERC High Performance: 90
2. Standard value for ERC High Performance: 90
### Travel program 3

<table>
<thead>
<tr>
<th>No.</th>
<th>Function</th>
<th>Setting range</th>
<th>Standard setting</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>0288</td>
<td>Rider mode acceleration</td>
<td>32 - 104</td>
<td>100</td>
<td>1.0 m/s²</td>
</tr>
<tr>
<td>0296</td>
<td>Maximum speed in load direction</td>
<td>15 / 70¹</td>
<td>70²</td>
<td>7.0 km/h</td>
</tr>
<tr>
<td>0300</td>
<td>Maximum speed in drive direction</td>
<td>15 / 70¹</td>
<td>70²</td>
<td>7.0 km/h</td>
</tr>
<tr>
<td>0292</td>
<td>Rider mode coasting brake</td>
<td>56 - 330</td>
<td>145</td>
<td>1.45 m/s²</td>
</tr>
<tr>
<td>0289</td>
<td>Pedestrian mode acceleration</td>
<td>4 - 63</td>
<td>60</td>
<td>0.60 m/s²</td>
</tr>
<tr>
<td>0297</td>
<td>Pedestrian speed in load direction</td>
<td>5 - 50</td>
<td>42</td>
<td>4.2 km/h</td>
</tr>
<tr>
<td>0301</td>
<td>Pedestrian speed in drive direction</td>
<td>5 - 50</td>
<td>42</td>
<td>4.2 km/h</td>
</tr>
<tr>
<td>0293</td>
<td>Pedestrian mode coasting brake</td>
<td>56 - 330</td>
<td>145</td>
<td>1.45 m/s²</td>
</tr>
<tr>
<td>0299</td>
<td>Travel speed in load direction</td>
<td>15 - 60</td>
<td>60</td>
<td>6.0 km/h</td>
</tr>
<tr>
<td>0303</td>
<td>Travel speed in drive direction</td>
<td>15 - 60</td>
<td>60</td>
<td>6.0 km/h</td>
</tr>
<tr>
<td>0262</td>
<td>Reversing brake</td>
<td>112 - 220</td>
<td>120</td>
<td>1.2 m/s²</td>
</tr>
</tbody>
</table>

1. Maximum value for ERC-Z and ERC High Performance: 90
2. Standard value for ERC-Z and ERC High Performance: 90
### Common parameters

<table>
<thead>
<tr>
<th>Function</th>
<th>Standard Setting</th>
<th>Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reduction brake</td>
<td>52 (0.52 m/s²)</td>
<td>52 (0.52 m/s²)</td>
</tr>
<tr>
<td>Service Brake</td>
<td>125 (1.25 m/s²)</td>
<td>125 - 330 (1.25 - 3.3 m/s²)</td>
</tr>
<tr>
<td>Body protection acceleration</td>
<td>104 (1.04 m/s²)</td>
<td>56 - 104 (0.56 - 1.04 m/s²)</td>
</tr>
<tr>
<td>Standard travel program</td>
<td>2</td>
<td>0 - 3</td>
</tr>
</tbody>
</table>

### Battery parameters

<table>
<thead>
<tr>
<th>No.</th>
<th>Function</th>
<th>Setting range</th>
<th>Standard setting</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>1377</td>
<td>Battery type</td>
<td>0 - 5</td>
<td>1</td>
<td>0 = Normal (wet) 1 = High performance (wet) 2 = Dry (maintenance-free) 3 = US &quot;Flat Plate&quot; type 4 = US &quot;Pallet Pro&quot; type 5 = US &quot;Tubular Plate&quot; type 7 = Exide GF12063Y (Dry battery) 9 = XFC (Special battery)</td>
</tr>
<tr>
<td></td>
<td>(normal / high performance / dry)</td>
<td>7</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>9</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1389</td>
<td>Discharge monitor function</td>
<td>0/1</td>
<td>1</td>
<td>0 = not active 1 = active</td>
</tr>
</tbody>
</table>

**NOTICE**

**Battery damage**
The battery, charger (charge characteristics) and battery parameters must match each other, otherwise damage may result.
<table>
<thead>
<tr>
<th>No.</th>
<th>Function</th>
<th>Range</th>
<th>Standard setting</th>
<th>Comments</th>
</tr>
</thead>
</table>
| 2338| Lifting, lowering | 0 - 15 | 1                | 0 = Lifting and lowering always released  
1 = Lifting only with authorisation  
2 = Lifting only when stationary  
3 = Lifting only with authorisation and only when stationary  
4 = Lowering only when stationary  
5 = Lifting and lowering only with authorisation  
6 = Lifting only when stationary, lowering only with authorisation  
7 = Lowering only with authorisation, lowering only with authorisation  
8 = Lowering only when stationary  
9 = Lifting only with authorisation, lowering only when stationary  
10 = Lifting and lowering when stationary  
11 = Lifting only with authorisation and only when stationary, lowering only when stationary  
12 = Lowering only with authorisation and only when stationary  |

5) With release = with tiller in travel range (F) in pedestrian mode; in rider mode also with operator platform occupied  
6) Stationary = no travel operations
| No.  | Function              | Range | Standard setting | Comments  
7, 8 |
|------|-----------------------|-------|------------------|----------|
| 2338 | Lifting and lowering | 0 - 15| 1                | 13 = Lifting and lowering only with authorisation, lowering only when stationary  
14 = Lifting and lowering only when stationary, lowering only with authorisation  
15 = Lifting and lowering only with authorisation and only when stationary |

---

7) With release = with tiller in travel range (F) in pedestrian mode; in rider mode also with operator platform occupied
8) Stationary = no travel operations
### Setting the Battery Parameters with CanCode

**WARNING!**

Altering parameters can cause accidents

- Altering the settings can cause accidents.
- This requires greater attention on the part of the operator.

The following example shows the parameter setting for the battery type (parameter 1377) to "dry - maintenance-free".

**Requirements**

- CanCode and CanDis are available.

**Procedure**

- Press the O key (77).
- Enter the master code.
- Enter the four-digit parameter number "1377" and confirm with the Set key.
- Enter sub index "2" and confirm with the Set key.

The parameter with subindex are displayed alternately with the current reading. E.g. (1377-2<->0000-1--corresponds to battery type „high-performance (wet)”).

- Enter parameter "2" according to the parameter list and confirm with the Set key.

The LED of the O key switches briefly to continuous light and starts flashing again after approx. 2 seconds.

If the entry is incorrect, the LED of the O key turns red. Enter the parameter number again to repeat the setting.

The parameter and subindex are displayed alternately with the current reading (1377-2<->0000-2).

The "dry maintenance-free" battery type is set.

*Travel is disabled while the parameters are being entered.*

**Storing the parameter**

**Requirements**

- The parameter is now entered.

**Procedure**

- Run "SaveParameters" by pressing 1-2-3-Set.
- Press the O key.
The parameter is now saved.

Testing an altered parameter

Requirements
– The parameter is now saved.

Procedure
• Press the O key (77).
• Enter the master code.
• Enter the four-digit parameter number "1377" and confirm with the Set key.
• Enter sub index "2" and confirm with the Set key.

The parameter with subindex are displayed alternately with the current reading. E.g. (1377-2<->0000-2--corresponds to the "dry - maintenance-free" battery type.
• Press the O key.

The parameter has now been checked.
The instrument indicates:

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>78</td>
<td>Battery charge display (on board charger only)</td>
</tr>
<tr>
<td>79</td>
<td>LED bars for battery charge status</td>
</tr>
<tr>
<td>80</td>
<td>&quot;Warning&quot; symbol (yellow), Battery charge recommended</td>
</tr>
<tr>
<td>81</td>
<td>&quot;Stop&quot; symbol (red); lift cut-off, Battery charge essential</td>
</tr>
<tr>
<td>82</td>
<td>No symbol when battery type set to normal or enhanced performance wet cell battery</td>
</tr>
<tr>
<td></td>
<td>&quot;T&quot; symbol appears permanently during operation when battery type set to maintenance-free</td>
</tr>
<tr>
<td></td>
<td>&quot;T&quot; symbol flashes during operation when battery type set to special, such as XFC</td>
</tr>
<tr>
<td>83</td>
<td>6 digit LCD:</td>
</tr>
<tr>
<td></td>
<td>– Service hours</td>
</tr>
<tr>
<td></td>
<td>– Parameter entry and changes</td>
</tr>
<tr>
<td></td>
<td>– Event messages</td>
</tr>
</tbody>
</table>

Charge status display

The charge status is shown through eight LED bars.

Eight lit LED bars correspond to a fully charged battery. One lit LED bar corresponds to an almost discharged battery.

When the "Attention" symbol (80) starts to flash, it is advisable to charge the battery.

If the "Attention" symbol (80) is lit steadily, the battery must be charged.

If the "Stop" symbol (81) is lit steadily, the battery must be charged immediately. If activated, the discharge monitor function is applied in this case, see page 143.

The point at which the "Attention" (80) and "Stop" (81) symbols start to light up differs depending on the battery type.
8.5.1 Discharge monitor function

The discharge limit has been reached when the "Stop" symbol (81) lights up. When the discharge monitor function is activated lifting operations are disabled. Travel and lowering are still possible.

Lifting is only enabled again when the battery is 70% charged.

8.5.2 Service hour display

The service hour display range is between 0.0 and 99,999.0 hours. The display (83) has background lighting.

- For maintenance-free batteries a "T" (82) symbol is shown in the display.
- For special batteries the "T" (82) symbol flashes in the service hour display.

8.5.3 Event Messages

The service hours display is also used to display event messages. The event messages overwrite the service hour display. Event message start with an "E" for Event and a four-digit error number.

The event message is displayed as long as the fault persists. If there are several event messages they are displayed consecutively. Most event messages result in the Emergency Stop being activated.

- Remedies, see page 106.

8.5.4 Power up test

Once the truck has become operational the following displays appear:

- Display unit software version is flashed briefly
- Service hours
- Battery charge status
### 8.6 Display unit (2 inch display)

#### Table of Functions:

<table>
<thead>
<tr>
<th>Item</th>
<th>Control or display</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>84</td>
<td>Information field</td>
<td>Displays event messages</td>
</tr>
<tr>
<td>85</td>
<td>Battery capacity display</td>
<td>Battery discharge status</td>
</tr>
<tr>
<td>86</td>
<td>Icon field</td>
<td>Displays the icons, see page 147.</td>
</tr>
<tr>
<td>87</td>
<td>Battery type (characteristics)</td>
<td>Shows the set battery type or characteristics(^9)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1 = Maintenance-free gel/dry battery</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2 = Special battery, for example XFC</td>
</tr>
<tr>
<td>88</td>
<td>Travel program</td>
<td>Shows the travel program selected.</td>
</tr>
<tr>
<td>89</td>
<td>Service hours</td>
<td>see page 21</td>
</tr>
<tr>
<td>90</td>
<td>Key allocation</td>
<td>see page 145</td>
</tr>
<tr>
<td>91</td>
<td>Keys</td>
<td>Selection keys for the corresponding functions.</td>
</tr>
</tbody>
</table>

---

\(^9\) If the setting is for normal or high-performance wet batteries or batteries for special options, no battery type is shown.
### 8.6.1 Button allocation of the display

**Key allocation in main menu**

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Symbol" /></td>
<td>Travel program down:&lt;br&gt;To switch the travel program down</td>
</tr>
<tr>
<td><img src="image2.png" alt="Symbol" /></td>
<td>Travel program up:&lt;br&gt;To switch the travel program up</td>
</tr>
<tr>
<td><img src="image3.png" alt="Symbol" /></td>
<td>Settings ( TMPro):&lt;br&gt;To change to the menu to administer the codes or transponders</td>
</tr>
<tr>
<td><img src="image4.png" alt="Symbol" /></td>
<td>Switch off ( TMPro):&lt;br&gt;Allows the truck to be switched off&lt;br&gt;Switch off is only available in the display if the truck is switched on with an access code.</td>
</tr>
</tbody>
</table>
### Key allocation in menu for managing codes or transponders

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
</tr>
</thead>
</table>
| ![Gear and Key Symbol](gear-and-key-sym) | Change Set-Up Code:  
To change the set-up code and to activate the keypad or the transponder reader. |
| ![Key Symbol](key-sym) | Edit access code / transponder:  
To add or delete access codes and transponders. |
| ![Up Arrow Symbol](up-arrow-sym) | Up selection:  
To select access codes or transponders. |
| ![Down Arrow Symbol](down-arrow-sym) | Down selection:  
To select access codes or transponders. |
| ![Clear Symbol](clear-sym) | Clear:  
To delete selected access codes. |
| ![Add Symbol](add-sym) | Add:  
To add new access codes. |
| ![Back Symbol](back-sym) | Back:  
Cancels the current procedure and returns to the previous menu. |
| ![Confirm Symbol](confirm-sym) | Confirm:  
To confirm an entry or a transponder code. |
### 8.6.2 Symbols in the display

Any number of pictograms can be displayed in the pictogram field (86). Which pictograms are shown in the pictogram field depends on the operating and truck status.

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Meaning</th>
<th>Colour</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Stop notice" /></td>
<td>Stop notice</td>
<td>red</td>
<td>Functions deactivated due to truck malfunction</td>
</tr>
<tr>
<td><img src="image" alt="Warning" /></td>
<td>Warning</td>
<td>yellow</td>
<td>Operating error</td>
</tr>
<tr>
<td><img src="image" alt="Red" /></td>
<td></td>
<td></td>
<td>Truck malfunction detected. Travel is restricted to slow travel or lift, lower and travel functions are reduced.</td>
</tr>
<tr>
<td><img src="image" alt="Battery indicator, low residual capacity" /></td>
<td>Battery indicator, low residual capacity</td>
<td>yellow</td>
<td>Residual capacity ≤ 30% The battery must be charged soon.</td>
</tr>
<tr>
<td><img src="image" alt="Red" /></td>
<td></td>
<td></td>
<td>Residual capacity ≤ 20% The battery must be charged immediately.</td>
</tr>
<tr>
<td><img src="image" alt="Overtemperature" /></td>
<td>Overtemperature</td>
<td>yellow</td>
<td>Overtemperature detected. Lifting, lowering and travel functions reduced.</td>
</tr>
<tr>
<td><img src="image" alt="Red" /></td>
<td></td>
<td></td>
<td>Overtemperature detected. Lifting, lowering and travel functions deactivated.</td>
</tr>
<tr>
<td><img src="image" alt="Lithium ion battery low temperature" /></td>
<td>Lithium ion battery low temperature (°)</td>
<td>yellow</td>
<td>Lithium ion battery low temperature detected – Discharge currents and energy recovery are reduced at low temperatures.</td>
</tr>
<tr>
<td><img src="image" alt="Lithium ion battery below permissible temperature range" /></td>
<td></td>
<td></td>
<td>Lithium ion battery below permissible temperature range – The truck switches off via the battery contactor.</td>
</tr>
<tr>
<td><img src="image" alt="Side arm" /></td>
<td>Side arm</td>
<td>yellow</td>
<td>Illuminates if both side arms are not folded in or both are not folded out.</td>
</tr>
<tr>
<td><img src="image" alt="Operator platform Deadman switch" /></td>
<td>Operator platform Deadman switch</td>
<td>yellow</td>
<td>Illuminates if the fixed or folded out stand-on platform is not under load with the travel switch operated.</td>
</tr>
<tr>
<td><img src="image" alt="Lift deactivated" /></td>
<td>Lift deactivated</td>
<td>yellow</td>
<td>Illuminates if the lifting functions are shut off due to insufficient battery capacity.</td>
</tr>
<tr>
<td><img src="image" alt="Tiller position" /></td>
<td>Tiller position</td>
<td>yellow</td>
<td>Lights up on power-up with tiller in travel zone. Illuminates with travel switch operated and tiller in braking zone.</td>
</tr>
<tr>
<td>Symbol</td>
<td>Meaning</td>
<td>Colour</td>
<td>Function</td>
</tr>
<tr>
<td>--------</td>
<td>---------</td>
<td>--------</td>
<td>----------</td>
</tr>
<tr>
<td><img src="image" alt="Support arm lift lifting limit" /></td>
<td>Support arm lift lifting limit</td>
<td>yellow</td>
<td>Illuminates if &quot;Lift support arms&quot; button pressed if the support arm lift lifting limit has been reached.</td>
</tr>
<tr>
<td><img src="image" alt="Support arm lift lowering limit" /></td>
<td>Support arm lift lowering limit</td>
<td>yellow</td>
<td>Illuminates if &quot;Lower support arms&quot; button pressed if the support arm lift lowering limit has been reached.</td>
</tr>
</tbody>
</table>
| ![Charging process](image) | Charging process | Green | Battery charge display (on-board charger only):  
- Flashing:  
  - Charging in progress  
- Steady light:  
  - Charging complete  
Red | Charging interrupted |
8.7 Keyless Access System

The keyless access systems serve as a replacement for the key switch to release the truck.

The keyless access system allows an individual code to be allocated to each operator or group of operators.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>55</td>
<td>Display unit (EasyAccess Softkey):</td>
</tr>
<tr>
<td></td>
<td>– Description, see page 144</td>
</tr>
<tr>
<td></td>
<td>– Entry of 4-digit set-up and access codes</td>
</tr>
<tr>
<td></td>
<td>– Up to 10 access codes can be stored</td>
</tr>
<tr>
<td></td>
<td>– For set-up and access codes with the numbers 1 to 4</td>
</tr>
<tr>
<td>60</td>
<td>Keypad (EasyAccess PINCode):</td>
</tr>
<tr>
<td></td>
<td>– Consists of keys 0 to 9 and C (clear)</td>
</tr>
<tr>
<td></td>
<td>– Entry of 4-digit set-up and access codes</td>
</tr>
<tr>
<td></td>
<td>– Up to 100 access codes can be stored</td>
</tr>
<tr>
<td>92</td>
<td>Transponder reader (EasyAccess Transponder):</td>
</tr>
<tr>
<td></td>
<td>– Up to 100 transponders can be stored</td>
</tr>
</tbody>
</table>
8.8 General Information about the Use of Keyless Access Systems

The default code is to be found on a sticker. When using the truck for the first time, change the set-up code and remove the sticker!
- Default code: 1-2-3-4
- Factory set-up code: 2-4-1-2

When allocating the codes, ensure the rider trucks are given a different code than pedestrian trucks.

When a valid code is entered or a valid transponder used, a green tick appears in the display unit. When an invalid code has been entered or an invalid transponder used, a red cross is displayed, and the entry must be repeated.

If the truck is not used for a certain length of time, the display unit switches to standby mode. Pressing any key cancels the standby mode.

The following additional settings can be performed by the manufacturer’s customer service department.

8.9 Commissioning the Keypad and the Transponder Reader

If the truck is equipped with a keypad or a transponder reader, it can only be operated using the keys in the display unit. The keypad and the transponder reader have to be activated by the operating company.
8.9.1 Activating the keypad

Procedure

• Release the emergency disconnect switch, see page 80.
• Enter the default code 1-2-3-4 using the keys below the display unit (55).  
  *The truck is switched on.*

• Press the key below the "Settings" symbol (93).
• Press the key below the "Change set-up code" symbol (94).
• Enter the set-up code 2-4-1-2 using the keypad (60).  
  *The set-up code entered is displayed.*

  ➤ When starting the truck for the first time, change the set-up code. The new set-up code must not be the same as the default set-up code or an access code.

  Press the key below the "Delete" symbol (95).  
  *The set-up code is deleted.*

• Enter the new set-up code using the keypad (60).
• Press the key below the "Confirm" symbol (96).  
  *The new set-up code is displayed.*

  ➤ If the new set-up code was entered incorrectly, the procedure can be repeated using the key below the "Delete" symbol (95).

• To return to the main menu, press the key below the "Back" symbol (97).
• Delete the default code, see page 161.
• Create access codes, see page 160.  
  *The keypad is active.*
8.9.2 Activating the transponder reader

Procedure
• Release the emergency disconnect switch, see page 80.
• Enter the default code 1-2-3-4 using the keys below the display unit (55).
  The truck is switched on.

• Press the key below the "Settings" symbol (93).
• Press the key below the "Change setup code" symbol (94).
• Enter the setup code 2-4-1-2 using the keys below the display unit (55).
  The setup code entered is displayed.

• Press the key below the "Delete" symbol (95).
  The setup code is deleted.

• Hold a transponder in front of the transponder reader (92).
  This transponder thus becomes the setup transponder.

• Press the key below the "Confirm" symbol (96).
  The code for the setup transponder is displayed.

  If the wrong transponder has been used, the procedure can be repeated using the key below the "Delete" symbol (95).

• To return to the main menu, press the key below the "Back" symbol (97).
  The default code can no longer be used and must be deleted.

  Delete the default code, see page 166.
  • Add new transponders, see page 165.

  The transponder reader is now active.
8.10 Using the Display:

8.10.1 Switch on the truck with the access code.

Procedure
- Release the emergency disconnect switch, see page 80.
- Enter the access code with the buttons below the display (55).

The truck is switched on.

8.10.2 Switching off the truck

Procedure
- Press the key under the "Switch off" symbol (98) in the display unit.
- Press the Emergency Disconnect switch, see page 80.

The truck is switched off.
8.10.3 Changing the Set-up Code

Requirements
– The truck is switched on, see page 158.

Procedure
• Press the key below the "Settings" symbol (93).
• Press the key below the "Change set-up code" symbol (94).
• Enter the set-up code using the keys below the display unit (55).
  The set-up code entered is shown as filled-in circles.

  • Press the key below the "Delete" symbol (95).
  The set-up code is deleted.

  • Enter the new set-up code using the keys below the display unit (55).
  The new set-up code must be different from existing access codes.
  • Press the key below the "Confirm" symbol (96).
  The new set-up code is displayed.

  ➤ If the new set-up code has been entered incorrectly, delete it and add a set-up code again.

  To return to the main menu, press the key below the "Back" symbol (97).
  The set-up code has been changed.
8.10.4 Adding a new access code

Requirements
– The truck is switched on, see page 158.

Procedure
• Press the key below the "Settings" symbol (93).
• Press the key below the "Edit access code" symbol (99).
  The set-up code is requested.
• Enter the set-up code using the keys below the display unit (55).
  All the access codes are displayed.
• Press the key below the "Add" symbol (100).
• Enter the new access code using the keys below the display unit (55).
  The new access code must be different from existing access codes.
• Press the key below the "Confirm" symbol (96).
  The new access code is displayed.

If the new access code has been entered incorrectly, delete it, see page 161, and add an access code again.

To return to the main menu, press the key below the "Back" symbol (97).

A new access code has been added.
8.10.5 Deleting an access code

Requirements
- The truck is switched on, see page 158.

Procedure
- Press the key below the "Settings" symbol (93).
- Press the key below the "Edit access code" symbol (99).
  The set-up code is requested.
- Enter the set-up code using the keys below the display unit (55).
  All the access codes are displayed.
- Select the access code to be deleted using the key below the "Down selection" symbol (101).
- Press the key below the "Delete" symbol (95).
  The access code has been deleted.
- To return to the main menu, press the key below the "Back" symbol (97).
8.10.6 Displaying the Log-in Process

The use of the last different access codes is displayed during the log-in process. The last log-in is displayed first.

If multiple access codes are logged as being displayable simultaneously, the display area can be moved by scrolling forward or back.

Requirements

– The truck is switched on, see page 153.

Procedure

• Press the key below the "Settings" symbol (93).
• Press the key below the "Log-in process" symbol (102).
• Enter the set-up code using the keys below the display unit (55).

The set-up code entered is shown as filled-in circles.

• To scroll forward, press the button under the "Down selection" symbol (101) as many times as necessary.

The display area moves: Additional earlier log-ins are displayed.

• To scroll back, press the button under the "Up selection" symbol (103) as many times as necessary.

The display area moves: More recent log-ins are displayed.

• To return to the main menu, press the key below the "Back" symbol (97).

The log-in process is displayed.
8.11 Using the Keypad

8.11.1 Switch on the truck with the access code.

Procedure
• Release the emergency disconnect switch, see page 80.
• Enter the access code with the keypad (60).

The truck is switched on.

Procedure
• Press the key under the "Switch off" symbol (98) in the display unit.
• Press the Emergency Disconnect switch, see page 80.

The truck is switched off.

8.11.2 Switching off the truck

Procedure
• Press the key under the "Switch off" symbol (98) in the display unit.
• Press the Emergency Disconnect switch, see page 80.

The truck is switched off.
8.11.3 Changing the Set-up Code

Requirements
– The truck is switched on, see page 158.

Procedure
• Press the key below the "Settings" symbol (93).
• Press the key below the "Change set-up code" symbol (94).
• Enter the set-up code using the keypad (60).
  *The set-up code entered is shown in the display unit (55) as filled-in circles.*

• Press the key below the "Delete" symbol (95).
  *The set-up code is deleted.*

• Enter the new set-up code using the keypad (60).
  *The new set-up code must be different from existing access codes.*

• Press the key below the "Confirm" symbol (96).
  *The new set-up code is displayed.*

  ➔ If the new set-up code has been entered incorrectly, delete it and enter the correct set-up code.

To return to the main menu, press the key below the "Back" symbol (97).

*The set-up code has been changed.*
8.11.4 Adding a new access code

Requirements
– The truck is switched on, see page 158.

Procedure
• Press the key below the "Settings" symbol (93).
• Press the key below the "Edit access code" symbol (99).
  The set-up code is requested.
• Enter the set-up code using the keypad (60).
  All access codes are shown on the display unit (55).
• Press the key below the "Add" symbol (100).
• Enter a new access code using the keypad (60).
  The new access code must be different from existing access codes.
• Press the key below the "Confirm" symbol (96).
  The new access code is shown on the display unit (55).
  If the new access code has been entered incorrectly, delete it, see page 161, and enter the correct access code.
To return to the main menu, press the key below the "Back" symbol (97).

A new access code has been added.
8.11.5 Deleting an access code

Requirements
– The truck is switched on, see page 158.

Procedure
• Press the key below the "Settings" symbol (93).
• Press the key below the "Edit access code" symbol (99).
  The set-up code is requested.
• Enter the set-up code using the keypad (60).
  All access codes are shown on the display unit (55).
• Select the access code to be deleted using the key below the "Down selection" symbol (101).
• Press the key below the "Delete" symbol (95).
  The access code has been deleted.
• To return to the main menu, press the key below the "Back" symbol (97).
8.11.6 Displaying the Log-in Process

The use of the last different access codes is displayed during the log-in process. The last log-in is displayed first.

If multiple access codes are logged as being displayable simultaneously, the display area can be moved by scrolling forward or back.

Requirements
- The truck is switched on, see page 153.

Procedure
- Press the key below the "Settings" symbol (93).
- Press the key below the "Log-in process" symbol (102).
- Enter the set-up code using the keypad (60).
  The set-up code entered is shown in the display unit (55) as filled-in circles.
- To scroll forward, press the button under the "Down selection" symbol (101) as many times as necessary.
  The display area moves: Additional earlier log-ins are displayed.
- To scroll back, press the button under the "Up selection" symbol (103) as many times as necessary.
  The display area moves: More recent log-ins are displayed.
- To return to the main menu, press the key below the "Back" symbol (97).
  The log-in process is displayed.
8.12 Operating the transponder reader

**NOTICE**
Take care not to damage the transponder. If the transponder is damaged, the truck cannot be switched on.

8.12.1 Switching on the truck with the transponder

**Procedure**
- Release the Emergency Disconnect switch, see page 80.
- Hold the transponder in front of the transponder reader (92).
  
  *A green tick appears and remains until the transponder has been confirmed. If there is no confirmation within 20 seconds the access prompt appears.*

- Press the button below the "Confirm" symbol (96).

*The truck is switched on.*

The truck can only be switched on when the display unit (55) is lit. If the display unit is in standby the code or transponder will not be recognised. Pressing any key cancels standby mode.

8.12.2 Switching the truck off (transponder reader)

**Procedure**
- Press the key under the "Switch off" symbol (98) in the display unit.
- Press the Emergency Disconnect switch, see page 80.

*The truck is switched off.*
8.12.3 Changing the Set-up Transponder

Requirements
– The truck is switched on, see page 163.

Procedure
• Press the key below the "Settings" symbol (93).
• Press the key below the "Change set-up code" symbol (94).
• Place the set-up transponder on the transponder reader (92).
  The code of the set-up transponder is shown on the display unit (55).
• Press the key below the "Delete" symbol (95).
  A dashed line is shown.
• Place the new set-up transponder on the transponder reader (92).
  The new set-up transponder code must be different from existing transponder codes.
• Press the key below the "Confirm" symbol (96).
  The new code for the set-up transponder is displayed.

→ If the wrong transponder has been used, the procedure can be repeated using the key below the "Delete" symbol (95).

To return to the main menu, press the key below the "Back" symbol (97).

The set-up transponder has been changed.
8.12.4 Adding a new transponder

Requirements
– The truck is switched on, see page 163.

Procedure
• Press the key below the "Settings" symbol (93).
• Press the key below the "Edit transponder" symbol (99).
  The set-up transponder is requested.

• Place the set-up transponder on the transponder reader (92).
  All transponder codes are shown on the display unit (55).

• Press the key below the "Add" symbol (100).
• Place the new transponder on the transponder reader (92).
  The new transponder code must be different from existing transponder codes.

• Press the key below the "Confirm" symbol (96).
  The new transponder code is displayed.

⇒ If the wrong transponder has been used, delete it, see page 166, and add a correct transponder.

To return to the main menu, press the key below the "Back" symbol (97).

A new transponder has been added.

⇒ The transponder codes saved are sorted first of all numerically and then alphabetically.
8.12.5 Deleting transponders

Requirements
– The truck is switched on, see page 163.

Procedure
• Press the key below the "Settings" symbol (93).
• Press the key below the "Edit transponder" symbol (99). The set-up transponder is requested.
• Place the set-up transponder on the transponder reader (92). All transponder codes are shown on the display unit (55).
• Select the transponder code to be deleted using the key below the "Down selection" symbol (101).
• Press the key below the "Delete" symbol (95). The transponder has been deleted.
• To return to the main menu, press the key below the "Back" symbol (97).
8.12.6 Displaying the Log-in Process

The use of the last different transponders is displayed during the log-in process. The last log-in is displayed first.

If multiple transponders are logged as being displayable simultaneously, the display area can be moved by scrolling forward or back.

**Requirements**
- The truck is switched on, see page 153.

**Procedure**
- Press the key below the "Settings" symbol (93).
- Press the key below the "Log-in process" symbol (102).
- Place the set-up transponder on the transponder reader (92).
- To scroll forward, press the button under the "Down selection" symbol (101) as many times as necessary. *The display area moves: Additional earlier log-ins are displayed.*
- To scroll back, press the button under the "Up selection" symbol (103) as many times as necessary. *The display area moves: More recent log-ins are displayed.*
- To return to the main menu, press the key below the "Back" symbol (97). *The log-in process is displayed.*

8.13 ISM access module (○)

If the truck is equipped with an ISM access module refer to the "ISM Access Module" operator manual.
Industrial Truck Maintenance

1 Operational Safety and Environmental Protection

The checks and servicing operations contained in this chapter must be performed in accordance with the maintenance checklist service intervals.

⚠️ WARNING!

Risk of accidents and component damage
Any modification to the truck, in particular the safety mechanisms, is prohibited.

**Exception:** Operating companies should only make changes or have changes made to powered industrial trucks if the manufacturer is no longer operating in the field and there is no successor to the business; operating companies must however:
- Ensure that the changes to be made are planned, tested and performed by a specialist engineer in industrial trucks taking safety into account.
- Keep permanent graphic records of the plans, tests and completion of the changes.
- Carry out and have authorised the respective changes to the capacity data plates, decals and stickers as well as the operator and service manuals.
- Attach permanent and clearly visible marking to the truck indicating the types of changes made, the date of the changes and the name and address of the organisation responsible for the work.

**NOTICE**

Only original spare parts are subject to the manufacturer’s quality control. To ensure safe and reliable operation, use only the manufacturer’s spare parts.

For safety reasons, only components which have been specially agreed by the manufacturer for this truck may be installed near the computer, controllers and wire guidance sensors (antennae). These components (computers, controllers, wire guidance sensors (antennae)) must therefore not be replaced by similar components from other trucks of the same series.

On completion of inspection and service work, carry out the operations listed in the “Recommissioning the truck after cleaning or maintenance work” section (see page 190).
2 Maintenance Safety Regulations

Maintenance and repair personnel

The manufacturer has a service department specially trained for these tasks. A maintenance contract with the manufacturer will ensure trouble-free operation.

Truck maintenance and repair work must only be carried out by specially trained personnel. The following operations are assigned to the following target groups.

Customer Services

Customer Services are specially trained in the use of the truck and are able to carry out maintenance and repairs independently. Customer Services are aware of the relevant standards, guidelines and safety regulations as well as potential risks.

Operating company

The maintenance personal of the operating company has the technical expertise and experience to perform the activities in the maintenance check list for the operating company. The maintenance and repair work to be performed by the operating company are also written down, see page 179.
2.1 Working on the electrical system

⚠️ **WARNING!**

**Electrical current can cause accidents**
Make sure the electrical system is voltage-free before starting work on it. The capacitors in the controller must be completely discharged. The capacitors are completely discharged after approximately 10 minutes. Before starting maintenance on the electrical system:
- Only suitably trained electricians may operate on the truck's electrical system.
- Before working on the electrical system, take all precautionary measures to avoid electric shocks.
- Park the truck securely (see page 76).
- Disconnect the battery.
- Remove any rings, metal wrist bands etc.

2.2 Consumables and used parts

⚠️ **CAUTION!**

**Consumables and used parts are an environmental hazard**
Used parts and consumables must be disposed of in accordance with the applicable environmental-protection regulations. Oil changes should be carried out by the manufacturer's customer service department, whose staff are specially trained for this task.
- Note the safety regulations when handling these materials.

2.3 Wheels

⚠️ **WARNING!**

**The use of wheels that do not comply with the manufacturer's specifications can result in accidents**
The quality of wheels affects the stability and driving characteristics of the truck. Uneven wear affects the truck's stability and increases the stopping distance.
- After replacing wheels, make sure the truck is not skewed.
- Always replace wheels in pairs, i.e. the left- and right-hand wheels at the same time.

➡️ When replacing wheels fitted at the factory, only use the manufacturer’s original spare parts. Otherwise the manufacturer's specification will not be adhered to.
2.4 Hydraulic system

⚠️ WARNING!

Leaky hydraulic systems can result in accidents
Hydraulic oil can escape from leaky and faulty hydraulic systems.
▶ Report any defects immediately to your supervisor.
▶ Mark defective truck and take out of service.
▶ Do not return the industrial truck to service until you have identified and rectified the fault.
▶ Remove any spilled hydraulic immediately with an appropriate bonding agent.
▶ The bonding agent / consumable mixture must be disposed of in accordance with regulations.

⚠️ WARNING!

Faulty hydraulic hoses can result in injury and infection
Pressurised hydraulic oil can escape from fine holes or hairline cracks in the hydraulic hoses. Brittle hydraulic hoses can burst during operation. People standing near the truck can be injured by the hydraulic oil.
▶ Call for a doctor immediately in the event of an injury.
▶ Do not touch pressurised hydraulic hoses.
▶ Report any defects immediately to your supervisor.
▶ Mark defective truck and take it out of service.
▶ Do not return the industrial truck to service until you have identified and rectified the fault.

NOTICE

Testing and replacing hydraulic hoses
Hydraulic hoses can become brittle through age and must be checked at regular intervals. The application conditions of the industrial truck have a considerable impact on the ageing of the hydraulic hoses.
▶ Check the hydraulic hoses at least annually and replace if necessary.
▶ If the operating conditions become more arduous the inspection intervals must be reduced accordingly.
▶ In normal operating conditions a precautionary replacement of the hydraulic hoses is recommended after 6 years. The owner must carry out a risk assessment to ensure safe, prolonged use. The resulting protection measures must be observed and the inspection interval reduced accordingly.
2.5 Lift Chains

⚠️ WARNING!

Non-lubricated and incorrectly cleaned lift chains can cause accidents

Lift chains are safety-critical parts. They must not contain any serious contamination. Lift chains and pivot pins must always be clean and well lubricated.

► Lift chains should only be cleaned with paraffin derivatives e.g. petroleum or diesel fuels.
► Do not clean lift chains with high pressure jets or chemical cleaning agents.
► Immediately after cleaning, dry the lift chain with compressed air and apply a chain spray.
► Always lubricate a chain when it is discharged.
► Lubricate a lift chain with particular care around the pulleys.
3 Lubricants and Lubrication Schedule

3.1 Handling consumables safely

Handling consumables

Consumables must always be handled correctly. Follow the manufacturer’s instructions.

⚠️ WARNING!

Improper handling is hazardous to health, life and the environment
Consumables can be flammable.
► Keep consumables away from hot components and naked flames.
► Always keep consumables in prescribed containers.
► Always fill consumables in clean containers.
► Do not mix up different grades of consumable. The only exception to this is when mixing is expressly stipulated in the operating instructions.

⚠️ CAUTION!

Spilled consumables can cause slipping and endanger the environment
Risk of slipping from spilled consumables. The risk is greater when combined with water.
► Do not spill consumables.
► Spilled consumables must be removed immediately with an appropriate bonding agent.
► The bonding agent / consumable mixture must be disposed of in accordance with regulations.
**WARNING!**

**Improper handling of oils can be hazardous**
Oils (chain spray / hydraulic oil) are flammable and poisonous.

- Dispose of used oils in accordance with regulations. Store used oil safely until it can be disposed of in accordance with regulations.
- Do not spill oil.
- Spilled oils must be removed immediately with an appropriate bonding agent.
- The mixture consisting of the bonding agent and oil must be disposed of in accordance with regulations.
- Observe national regulations when handling oils.
- Wear safety gloves when handling oils.
- Prevent oil from coming into contact with hot motor parts.
- Do not smoke when handling oil.
- Avoid contact and digestion. If you swallow oil do not induce vomiting but seek medical assistance immediately.
- Seek fresh air after breathing in oil fumes or vapours.
- If oil has come into contact with your skin, rinse your skin with water.
- If oil has come into contact with your eyes, rinse them with water and seek medical assistance immediately.
- Replace oil-soaked clothing and shoes immediately.

**CAUTION!**

**Consumables and used parts are an environmental hazard**
Used parts and consumables must be disposed of in accordance with the applicable environmental-protection regulations. Oil changes should be carried out by the manufacturer's customer service department, whose staff are specially trained for this task.

- Note the safety regulations when handling these materials.
3.2 Lubrication Schedule

ERC 212/214/216

<table>
<thead>
<tr>
<th>▼</th>
<th>Contact surfaces</th>
<th>□</th>
<th>Cold-store application</th>
</tr>
</thead>
<tbody>
<tr>
<td>↑</td>
<td>Grease nipple</td>
<td>◆</td>
<td>Transmission oil filler neck</td>
</tr>
<tr>
<td>↓</td>
<td>Hydraulic oil filler plug</td>
<td>◇</td>
<td>Transmission oil drain plug</td>
</tr>
</tbody>
</table>

1. Compound ratio for cold store usage 1:1
2. Gear oil values are guidelines only. The spur wheel should be dipped approx. 2mm in the oil.
1 Compound ratio for cold store usage 1:1
2 Gear oil values are guidelines only. The spur wheel should be dipped approx. 2mm in the oil.
### 3.3 Consumables

<table>
<thead>
<tr>
<th>Code</th>
<th>Order no.</th>
<th>Package quantity</th>
<th>Component</th>
<th>Used for</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>51132827</td>
<td>5.0 l</td>
<td>Jungheinrich Hydraulic oil*</td>
<td>Hydraulic System</td>
</tr>
<tr>
<td></td>
<td>51132826</td>
<td>1.0 l</td>
<td></td>
<td></td>
</tr>
<tr>
<td>B</td>
<td>50380904</td>
<td>5.0 l</td>
<td>Titan Gear HSY 75W-90</td>
<td>Transmission</td>
</tr>
<tr>
<td>C</td>
<td>51081875</td>
<td>5.0 l</td>
<td>Renolin MR 310</td>
<td>Hydraulic System</td>
</tr>
<tr>
<td>E</td>
<td>29202050</td>
<td>1.0 kg</td>
<td>Polylub GA 352P</td>
<td>Lubrication</td>
</tr>
<tr>
<td>G</td>
<td>29201280</td>
<td>0.4 l</td>
<td>Chain spray</td>
<td>Chains</td>
</tr>
</tbody>
</table>

**Grease guidelines**

<table>
<thead>
<tr>
<th>Code</th>
<th>Saponification</th>
<th>Dew point °C</th>
<th>Worked penetration at 25 °C</th>
<th>NLG1 class</th>
<th>Application temperature °C</th>
</tr>
</thead>
<tbody>
<tr>
<td>E</td>
<td>Lithium</td>
<td>&gt;220</td>
<td>280 - 310</td>
<td>2</td>
<td>-35/+120</td>
</tr>
</tbody>
</table>

*The trucks are factory-equipped with a special hydraulic oil (the Jungheinrich hydraulic oil with a blue colouration) and the cold store hydraulic oil (red colouration). The Jungheinrich hydraulic oil can only be obtained from the Jungheinrich service department. The use of named alternative hydraulic oils is not prohibited but may lead to a decline in functionality. The Jungheinrich hydraulic oil may be mixed with one of the named alternative hydraulic oils.

For cold store operations the Jungheinrich hydraulic oil and the cold store hydraulic oil must be mixed in a 1:1 ratio.
4 Maintenance and repairs

4.1 Preparing the truck for maintenance and repairs

All necessary safety measures must be taken to avoid accidents when carrying out maintenance and repairs. The following preparations must be made:

Procedure

• Park the truck securely, see page 76.
• Disconnect the battery to prevent the truck from being switched on accidentally.

⚠️ WARNING!

Risk of accidents when working under the load handler and lift truck

► When working under a raised load handler or a raised truck, secure them to prevent the truck from lowering, tipping or sliding away.
► When raising the truck, follow the instructions, see page 39. When working on the parking brake, prevent the truck from accidentally rolling away (e.g. with wedges).
4.2 Front cover disassembly

Removing the front panel (trucks with folding operator platform)

Requirements
– Folding operator platform (15) folded down.
– Side restraints (13) folded out.

Tools and Material Required
– Allen key (A/F 8)

Procedure
• Undo the screws on the front panel (104) with an Allen key (A/F 8).
• Lift the front panel (14), remove it from the truck and place it securely next to the truck.

The front panel is now removed.
4.3 Lifting and jacking up the truck safely

⚠️ WARNING!

Lifting and jacking up the truck safely
In order to raise the truck, the lifting gear must only be secured to the points specially provided for this purpose.
You may only work under a raised load handler if it has been secured with a sufficiently strong chain or the fastening bolt.
In order to raise and jack up the truck safely, proceed as follows:
► Jack up the truck only on a level surface and prevent it from moving accidentally.
► Always use a jack with sufficient capacity. When jacking up the truck, take appropriate measures to prevent it from slipping or tipping over (e.g. wedges, wooden blocks).
► In order to raise the truck, the lifting gear must only be secured to the points specially provided for this purpose, see page 39.
► When jacking up the truck, take appropriate measures to prevent it from slipping or tipping over (e.g. wedges, wooden blocks).
4.4 Cleaning

4.4.1 Cleaning the truck

⚠️ CAUTION!

Fire hazard
Do not use flammable liquids to clean the industrial truck.
► Disconnect the battery before starting cleaning work.
► Carry out all necessary safety measures to prevent sparking before cleaning (e.g. by short-circuiting).

⚠️ CAUTION!

Risk of component damage when cleaning the truck
Cleaning with a pressure washer can result in malfunctions due to humidity.
► Cover all electronic system assemblies (controllers, sensors, motors etc.) before cleaning the truck with a pressure washer.
► Do not hold the jet of the pressure washer by the marked points to avoid damaging them (see page 29).
► Do not clean the truck with pressurised water.
Cleaning the truck

Requirements
– Prepare the truck for maintenance and repairs (see page 179).

Tools and Material Required
– Water-based solvents
– Sponge or cloth

Procedure
• Clean the surface of the truck with water-based solvents and water. Use a sponge or cloth to clean.
• In particular, clean the following areas:
  • Window(s)
  • Oil filler ports and their surroundings
  • Grease nipples (before lubrication)
• Dry the truck after cleaning, e.g. with compressed air or a dry cloth.
• Carry out all the tasks in the section "Recommissioning the truck after cleaning or maintenance work" (see page 190).

The truck is now clean.
4.4.2 Cleaning the electrical system assemblies

⚠️ CAUTION!

Risk of electrical system damage
Cleaning the assemblies (controllers, sensors, motors etc.) of the electronic system with water can damage the electrical system.

► Do not clean the electrical system with water.
► Clean the electrical system with weak suction or compressed air (use a compressor with a water trap) and not a conductive, anti-static brush.

Cleaning the electrical system assemblies

Requirements
– Prepare the truck for maintenance and repairs (see page 179).

Tools and Material Required
– Compressor with water separator
– Non-conductive, antistatic brush

Procedure
• Expose the electrical system, see page 180.
• Clean the electrical system assemblies with weak suction or compressed air (use a compressor with a water trap) and not a conductive, anti-static brush.
• Fit the electrical system panel, see page 180.
• Carry out all the tasks in the section "Recommissioning the truck after cleaning or maintenance work" (see page 190).

The electrical system assemblies are now clean.
4.5 Checking the hydraulic oil level

Check oil level

Requirements
– Lower the load handler.
– Prepare the truck for maintenance and repairs, see page 179.

Procedure
• Lift off the front panel, see page 180
• Check the oil level in the hydraulic reservoir.

There are markings on the hydraulic reservoir. The oil level must be checked when the load handler and support-arm lift are lowered.
• If necessary, add transmission oil of the correct grade, see page 178 (refer to table).

For the first filling approximately 0.6 l more hydraulic oil should be added.

The oil level has now been checked.

If a leak is discovered in the hydraulics (cylinder; unions, lines), the truck must be decommissioned and repaired by specialist personnel.

<table>
<thead>
<tr>
<th>Mark</th>
<th>Litres</th>
<th>Lift heights ($h_3$)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>ZT</td>
</tr>
<tr>
<td>3</td>
<td>Approx. 8.3</td>
<td>-</td>
</tr>
<tr>
<td>2</td>
<td>Approx. 7.5</td>
<td>-</td>
</tr>
<tr>
<td>1</td>
<td>Approx. 6.5</td>
<td>ERC 212-216</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mark</th>
<th>Litres</th>
<th>Lift heights ($h_3$)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>ZT</td>
</tr>
<tr>
<td>3</td>
<td>Approx. 8.3</td>
<td>-</td>
</tr>
<tr>
<td>2</td>
<td>Approx. 7.5</td>
<td>-</td>
</tr>
<tr>
<td>1</td>
<td>Approx. 6.5</td>
<td>ERC 212z-216z</td>
</tr>
</tbody>
</table>
After adding hydraulic oil tighten the lock to 10 Nm.
4.6 Check wheel attachment and wear

- Replace the wheels if the wear limit (107) has been reached.

- The wheel nuts on the drive wheel must be retightened in accordance with the maintenance intervals indicated in the maintenance checklist, see page 195.

**Tightening the wheel nuts**

**Requirements**
- Prepare the truck for maintenance and repairs, see page 179.

**Tools and Material Required**
- Torque wrench

**Procedure**
- Position the drive wheel (106) so that the wheel nuts (108) can be pulled through the hole (105).
- Tighten all the wheel nuts (108) through the hole (105) in the impact buffer with the socket wrench.

To do this, tighten the wheel nuts in the prescribed order.
- First of all tighten to 10 Nm.
- and then to 150 Nm.

*The wheel nuts have now been tightened.*
4.7 Checking electrical fuses

Check fuses

Requirements
– Truck prepared for maintenance and repairs, see page 179.
– Front cover removed, see page 180.

Procedure
• Check the fuse ratings against the table and replace if necessary.

The fuses are now checked.

<table>
<thead>
<tr>
<th>Item</th>
<th>Component</th>
<th>To protect</th>
<th>Rating (A)</th>
</tr>
</thead>
<tbody>
<tr>
<td>109</td>
<td>F1</td>
<td>Overall control circuit fuse</td>
<td>4(^{10})</td>
</tr>
<tr>
<td>110</td>
<td>6F1</td>
<td>Battery discharge indicator control fuse</td>
<td>2</td>
</tr>
<tr>
<td>111</td>
<td>9F22</td>
<td>Electric/mechanical components</td>
<td>4(^{1})</td>
</tr>
<tr>
<td>112</td>
<td>3F6</td>
<td>Not used (●)</td>
<td>30</td>
</tr>
<tr>
<td>113</td>
<td>F17</td>
<td>Radio data option</td>
<td>4(^{1})</td>
</tr>
<tr>
<td>114</td>
<td>F15</td>
<td>Main fuse</td>
<td>300</td>
</tr>
</tbody>
</table>

\(^{10}\) Some values were reduced from 10 A to 4 A in series truck built in 2014.
4.8 Restoring the truck to service after maintenance and repairs

Procedure

- Thoroughly clean the truck, see page 182.
- Lubricate the truck according to the lubrication diagram, see page 176.
- Clean the battery, grease the terminals and connect the battery.
- Charge the battery, see page 48.
- Start up the truck, see page 72.
5 Decommissioning the Industrial Truck

If the truck is to be out of service for more than a month, it must be stored in a frost-free and dry room. All necessary measures must be taken before, during and after decommissioning as described hereafter.

When the truck is out of service it must be jacked up so that all the wheels are clear of the ground. This is the only way of ensuring that the wheels and wheel bearings are not damaged.

Jack up the truck, see page 181.

If the truck is to be out of service for more than 6 months, agree further measures with the manufacturer's customer service department.

5.1 Prior to decommissioning

Procedure
• Thoroughly clean the truck, see page 182.
• Prevent the truck from rolling away accidentally.
• Check the hydraulic oil level and replenish if necessary, see page 178.
• Apply a thin layer of oil or grease to any non-painted mechanical components.
• Lubricate the truck according to the lubrication schedule, see page 176.
• Charge the battery, see page 48.
• Disconnect the battery, clean it and grease the terminals.

In addition, follow the battery manufacturer’s instructions.

5.2 Action to be taken during decommissioning

NOTICE

Full discharge can damage the battery
Self-discharge can cause the battery to fully discharge. Full discharge shortens the useful life of the battery.
► Charge the battery at least every 2 months.

Charge the battery, see page 48.
5.3 Restoring the truck to service after decommissioning

Procedure

• Thoroughly clean the truck, see page 182.
• Lubricate the truck according to the lubrication schedule, see page 176.
• Clean the battery, grease the terminal screws and connect the battery.
• Charge the battery, see page 48.
• Start up the truck, see page 72.
Safety tests to be performed at intervals and after unusual incidents

The truck must be inspected at least annually (refer to national regulations) or after any unusual event by a qualified inspector. The manufacturer offers a safety inspection service which is performed by personnel specifically trained for this purpose.

A complete test must be carried out on the technical condition of the truck with regard to safety. The truck must also be examined thoroughly for damage.

The operating company is responsible for ensuring that faults are rectified immediately.

Final de-commissioning, disposal

Final de-commissioning or disposal of the truck in must be performed in accordance with the regulations of the country of use. In particular, regulations governing the disposal of batteries, consumables and electronic and electrical systems must be observed.

The truck must only be disassembled by trained personnel in accordance with the procedures as specified by the manufacturer.

Human vibration measurement

Vibrations that affect the operator over the course of the day are known as human vibrations. Excessive human vibrations will cause the operator long term health problems. The European "2002/44/EC/Vibration" operator directive has therefore been established to protect operators. To help operators to assess the application situation, the manufacturer offers a service of measuring these human vibrations.
G Maintenance and Inspection

⚠️ WARNING!

Lack of maintenance can result in accidents
Failure to perform regular servicing can lead to truck failure and poses a potential hazard to personnel and equipment.
▸ Thorough and expert servicing is one of the most important requirements for the safe operation of the industrial truck.

The application conditions of an industrial truck have a considerable impact on component wear. The following service intervals are based on single-shift operation under normal operating conditions. They must be reduced accordingly if the equipment is to be used in conditions of extreme dust, temperature fluctuations or multiple shifts.

NOTICE
To prevent damage due to wear, the manufacturer recommends an on-site application analysis to agree on appropriate service intervals.

The following maintenance checklist lists the activities to be performed and the respective intervals to be observed. Maintenance intervals are defined as:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>W</td>
<td>Every 50 service hours, at least weekly</td>
</tr>
<tr>
<td>A</td>
<td>Every 500 service hours</td>
</tr>
<tr>
<td>B</td>
<td>Every 1000 service hours, or at least annually</td>
</tr>
<tr>
<td>C</td>
<td>Every 2000 service hours, or at least annually</td>
</tr>
<tr>
<td>●</td>
<td>Standard maintenance interval</td>
</tr>
<tr>
<td>✻</td>
<td>Cold store maintenance interval (in addition to standard maintenance interval)</td>
</tr>
</tbody>
</table>

"W" maintenance interval operations should be performed by the operating company.
1 Maintenance Contents ERC 212/214/216

Issued on: 2019-04-26 12:00

1.1 Owner
To be performed every 50 service hours, but at least once a week.

1.1.1 Maintenance contents

1.1.1.1 Standard equipment

<table>
<thead>
<tr>
<th>Equipment</th>
<th>Task</th>
</tr>
</thead>
<tbody>
<tr>
<td>Brakes</td>
<td>Test the function of the brakes</td>
</tr>
<tr>
<td>Hydraulic operations</td>
<td>Lubricate the load chains.</td>
</tr>
<tr>
<td></td>
<td>Correct the hydraulic oil level.</td>
</tr>
<tr>
<td>Steering</td>
<td>Test the tiller return function.</td>
</tr>
</tbody>
</table>
### Optional equipment

**Lead-acid battery, international**

<table>
<thead>
<tr>
<th>Power supply</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Correct the battery acid level using demineralised water.</td>
<td></td>
</tr>
</tbody>
</table>

**Lead-acid battery**

<table>
<thead>
<tr>
<th>Power supply</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Correct the battery acid level using demineralised water.</td>
<td></td>
</tr>
</tbody>
</table>
### 1.1.2 Inspection contents

#### 1.1.2.1 Standard equipment

The following points must be checked:

<table>
<thead>
<tr>
<th>Electrical system</th>
</tr>
</thead>
<tbody>
<tr>
<td>Warning and safety devices are in accordance with the operating instructions</td>
</tr>
<tr>
<td>Function of display and controls</td>
</tr>
<tr>
<td>The function of the emergency disconnect and for damage</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Power supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery and battery components for damage</td>
</tr>
<tr>
<td>The function and secure seating of the battery connector and for damage</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Travel</th>
</tr>
</thead>
<tbody>
<tr>
<td>The function of the collision safety switch and for damage</td>
</tr>
<tr>
<td>Wheels for wear and damage</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chassis/structure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Industrial truck for damage and leaks</td>
</tr>
<tr>
<td>Labels are legible, complete and plausible</td>
</tr>
<tr>
<td>Doors and/or covers for damage</td>
</tr>
<tr>
<td>Protective screen panel or protective grille for damage</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hydraulic operations</th>
</tr>
</thead>
<tbody>
<tr>
<td>The function of the hydraulic system</td>
</tr>
<tr>
<td>The forks or load handler for wear and damage</td>
</tr>
</tbody>
</table>
1.1.2.2 Optional equipment

The following points must be checked:

**Standard on-board charger**

<table>
<thead>
<tr>
<th>Battery charger</th>
</tr>
</thead>
<tbody>
<tr>
<td>The mains plug and mains cable for damage</td>
</tr>
</tbody>
</table>

**Lead-acid battery, international**

<table>
<thead>
<tr>
<th>Power supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery and battery components for damage</td>
</tr>
<tr>
<td>Battery cable connections are secure</td>
</tr>
</tbody>
</table>

**Lead-acid battery**

<table>
<thead>
<tr>
<th>Power supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery cable connections are secure</td>
</tr>
</tbody>
</table>
## 1.2 Customer Service

### 1.2.1 Maintenance contents

In accordance with the ERC 212/214/216 service interval, to be performed every 1000 service hours, but at least once a year.

#### 1.2.1.1 Standard equipment

<table>
<thead>
<tr>
<th>Brakes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the brake with the tiller in the maximum vertical and horizontal positions.</td>
</tr>
<tr>
<td>Measure the air gap of the magnetic brake.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Electrical system</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the contactors and/or relays.</td>
</tr>
<tr>
<td>Carry out a chassis insulation-resistance test.</td>
</tr>
<tr>
<td>Clean the motor (engine?) with compressed air.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chassis/structure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the function and automatic return function of the operator platform.</td>
</tr>
<tr>
<td>Test the operator platform.</td>
</tr>
<tr>
<td>Check that the panels and covers as well as mounting brackets are secure. Ensure they function correctly and are safe.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hydraulic operations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the lift sensors in the mast.</td>
</tr>
<tr>
<td>Adjust the slide pieces.</td>
</tr>
<tr>
<td>Adjust the load chains.</td>
</tr>
<tr>
<td>Lubricate the load chains.</td>
</tr>
<tr>
<td>Test emergency lowering.</td>
</tr>
<tr>
<td>Correct the hydraulic oil level.</td>
</tr>
<tr>
<td>Test the pressure relief valve.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agreed services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carry out a test run with the rated load or a customer-specific load.</td>
</tr>
<tr>
<td>Demonstration after maintenance.</td>
</tr>
<tr>
<td>Lubricate truck according to the lubrication diagram.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Steering</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the tiller return function.</td>
</tr>
</tbody>
</table>
1.2.1.2 Optional equipment

Standard on-board charger

**Battery charger**
Test the immobiliser on trucks with on-board chargers.
Carry out a potential measurement on the chassis while charging is in progress.

**Data radio**

**System components**
Clean the scanner and terminal.

**Lead-acid battery, international**

**Power supply**
Clean and grease the battery terminals.
Clean the battery.
Measure the acid density and battery voltage.
Correct the battery acid level using demineralised water.

**Lead-acid battery**

**Power supply**
Clean and grease the battery terminals.
Clean the battery.
Measure the acid density and battery voltage.
Correct the battery acid level using demineralised water.
1.2.2 **Inspection contents**

The following points must be checked:

### 1.2.2.1 Standard equipment

**Electrical system**
- Cables and engine are secure and for damage
- Warning and safety devices are in accordance with the operating instructions
- Function of display and controls
- The function of the emergency disconnect and for damage
- Contactors and/or relays for wear and damage
- The electric wiring for damage (insulation damage, connections) and the fuse ratings
- Carbon brushes for wear

**Power supply**
- The function of the battery latch and battery attachment and for damage
- The function and secure seating of the battery connector and for damage

**Travel**
- Drivetrain bearings for wear and damage
- Transmission for noise and leaks
- Wheel bearings and attachment for wear and damage
- Wheels for wear, damage and secure mounting

**Chassis/structure**
- Industrial truck for damage and leaks
- The secure seating of the chassis and screw connections and for damage
- Labels are legible, complete and plausible
- Operator platform for damage
- The secure seating of the mast
- Protective screen panel or protective grille for damage

**Hydraulic operations**
- The function of the "hydraulic system" controls and for legibility, completeness and plausibility
- The secure seating of the cylinders and piston rods and for leaks and damage
- Lateral play of the mast sections and fork carriage
- Slides and stops for wear and damage
- Load chain mounting elements and chain pins for wear and damage
<table>
<thead>
<tr>
<th><strong>Hydraulic operations</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Mast rollers and their running surfaces for wear and damage</td>
<td></td>
</tr>
<tr>
<td>The function of the hydraulic system</td>
<td></td>
</tr>
<tr>
<td>The forks or load handler for wear and damage</td>
<td></td>
</tr>
<tr>
<td>The secure seating of the hoses, pipes and connections and for wear, leaks, damage, blisters and kinks</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Steering</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Lateral play of the tiller</td>
<td></td>
</tr>
<tr>
<td>The function of the electric steering and its components and for wear and damage</td>
<td></td>
</tr>
</tbody>
</table>
## 1.2.2.2 Optional equipment

### Standard on-board charger

<table>
<thead>
<tr>
<th>Battery charger</th>
<th>The mains plug and mains cable for damage</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The secure seating of the cables and electrical connections and for damage</td>
</tr>
</tbody>
</table>

### Electrolyte circulation

<table>
<thead>
<tr>
<th>Power supply</th>
<th>The function of the hose connections and pump</th>
</tr>
</thead>
</table>

### Aquamatik

<table>
<thead>
<tr>
<th>Power supply</th>
<th>The function of the Aquamatik plug, hose connections and float and for leaks</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The function of the flow indicator and for leaks</td>
</tr>
</tbody>
</table>

### Working platform

<table>
<thead>
<tr>
<th>Hydraulic operations</th>
<th>Proper securing of the attachment to the truck and the load-bearing components for secure fit and damage</th>
</tr>
</thead>
</table>

### Shock sensor / data recorder

<table>
<thead>
<tr>
<th>Electrical system</th>
<th>The shock sensor/data recorder is secure and for damage</th>
</tr>
</thead>
</table>

### Data radio

<table>
<thead>
<tr>
<th>System components</th>
<th>The function and secure seating of the scanner and terminal and for damage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuse ratings</td>
<td>The secure seating of the cables and for damage</td>
</tr>
</tbody>
</table>

### Access module

<table>
<thead>
<tr>
<th>Electrical system</th>
<th>Access module is secure and functions correctly and for damage</th>
</tr>
</thead>
</table>

### Lead-acid battery, international

<table>
<thead>
<tr>
<th>Power supply</th>
<th>The secure seating of the battery, battery cables and cell connectors and for damage</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>The presence of safety labels are present and for damage</td>
</tr>
</tbody>
</table>
## Lead-acid battery

<table>
<thead>
<tr>
<th>Power supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>The secure seating of the battery, battery cables and cell connectors and for damage</td>
</tr>
</tbody>
</table>
1.2.3 Maintenance parts

The manufacturer recommends the replacement of the following maintenance parts at the specified intervals.

1.2.3.1 Standard equipment

<table>
<thead>
<tr>
<th>maintenance part</th>
<th>service hours</th>
<th>months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hydraulic oil</td>
<td>2000</td>
<td>12</td>
</tr>
<tr>
<td>Hydraulic system - breather filter</td>
<td>2000</td>
<td>12</td>
</tr>
<tr>
<td>Hydraulic oil filter</td>
<td>2000</td>
<td>12</td>
</tr>
<tr>
<td>Transmission oil</td>
<td>10000</td>
<td></td>
</tr>
</tbody>
</table>

1.2.3.2 Optional equipment

Cold-store application

<table>
<thead>
<tr>
<th>maintenance part</th>
<th>service hours</th>
<th>months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hydraulic oil</td>
<td>1000</td>
<td>12</td>
</tr>
<tr>
<td>Hydraulic oil additive</td>
<td>1000</td>
<td>12</td>
</tr>
</tbody>
</table>
2 Maintenance Contents ERC 212z/214z/216z

Issued on: 2019-04-26 12:00

2.1 Owner

To be performed every 50 service hours, but at least once a week.

2.1.1 Maintenance contents

2.1.1.1 Standard equipment

<table>
<thead>
<tr>
<th>Brakes</th>
<th>Test the function of the brakes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Hydraulic operations</strong></td>
<td></td>
</tr>
<tr>
<td>Lubricate the load chains.</td>
<td></td>
</tr>
<tr>
<td>Correct the hydraulic oil level.</td>
<td></td>
</tr>
<tr>
<td><strong>Steering</strong></td>
<td></td>
</tr>
<tr>
<td>Test the tiller return function.</td>
<td></td>
</tr>
</tbody>
</table>
2.1.1.2 Optional equipment

**Lead-acid battery, international**

<table>
<thead>
<tr>
<th><strong>Power supply</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Correct the battery acid level using demineralised water.</td>
<td></td>
</tr>
</tbody>
</table>

**Lead-acid battery**

<table>
<thead>
<tr>
<th><strong>Power supply</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Correct the battery acid level using demineralised water.</td>
<td></td>
</tr>
</tbody>
</table>
### 2.1.2 Inspection contents

#### 2.1.2.1 Standard equipment

The following points must be checked:

<table>
<thead>
<tr>
<th><strong>Electrical system</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Warning and safety devices are in accordance with the operating instructions</td>
<td></td>
</tr>
<tr>
<td>Function of display and controls</td>
<td></td>
</tr>
<tr>
<td>The function of the emergency disconnect and for damage</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Power supply</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery and battery components for damage</td>
<td></td>
</tr>
<tr>
<td>The function and secure seating of the battery connector and for damage</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Travel</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>The function of the collision safety switch and for damage</td>
<td></td>
</tr>
<tr>
<td>Wheels for wear and damage</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Chassis/structure</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Industrial truck for damage and leaks</td>
<td></td>
</tr>
<tr>
<td>Labels are legible, complete and plausible</td>
<td></td>
</tr>
<tr>
<td>Doors and/or covers for damage</td>
<td></td>
</tr>
<tr>
<td>Protective screen panel or protective grille for damage</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Hydraulic operations</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>The function of the hydraulic system</td>
<td></td>
</tr>
<tr>
<td>The forks or load handler for wear and damage</td>
<td></td>
</tr>
</tbody>
</table>
### 2.1.2.2 Optional equipment

The following points must be checked:

**Standard on-board charger**

<table>
<thead>
<tr>
<th>Component</th>
<th>Checkpoints</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery charger</td>
<td>The mains plug and mains cable for damage</td>
</tr>
</tbody>
</table>

**Lead-acid battery, international**

<table>
<thead>
<tr>
<th>Component</th>
<th>Checkpoints</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power supply</td>
<td>Battery and battery components for damage</td>
</tr>
<tr>
<td></td>
<td>Battery cable connections are secure</td>
</tr>
</tbody>
</table>

**Lead-acid battery**

<table>
<thead>
<tr>
<th>Component</th>
<th>Checkpoints</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power supply</td>
<td>Battery cable connections are secure</td>
</tr>
</tbody>
</table>
2.2 Customer Service

2.2.1 Maintenance contents

In accordance with the ERC 212z/214z/216z service interval, to be performed every 1000 service hours, but at least once a year.

2.2.1.1 Standard equipment

<table>
<thead>
<tr>
<th>Brakes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the brake with the tiller in the maximum vertical and horizontal positions.</td>
</tr>
<tr>
<td>Measure the air gap of the magnetic brake.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Electrical system</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the contactors and/or relays.</td>
</tr>
<tr>
<td>Carry out a chassis insulation-resistance test.</td>
</tr>
<tr>
<td>Clean the motor (engine?) with compressed air.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chassis/structure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the function and automatic return function of the operator platform.</td>
</tr>
<tr>
<td>Test the operator platform.</td>
</tr>
<tr>
<td>Check that the panels and covers as well as mounting brackets are secure. Ensure they function correctly and are safe.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hydraulic operations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the lift sensors in the mast.</td>
</tr>
<tr>
<td>Adjust the slide pieces.</td>
</tr>
<tr>
<td>Adjust the load chains.</td>
</tr>
<tr>
<td>Lubricate the load chains.</td>
</tr>
<tr>
<td>Test emergency lowering.</td>
</tr>
<tr>
<td>Correct the hydraulic oil level.</td>
</tr>
<tr>
<td>Test and adjust the pressure relief valve.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Agreed services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carry out a test run with the rated load or a customer-specific load.</td>
</tr>
<tr>
<td>Demonstration after maintenance.</td>
</tr>
<tr>
<td>Lubricate truck according to the lubrication diagram.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Steering</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the tiller return function.</td>
</tr>
</tbody>
</table>
2.2.1.2 Optional equipment

### Standard on-board charger

<table>
<thead>
<tr>
<th>Battery charger</th>
</tr>
</thead>
<tbody>
<tr>
<td>Test the immobiliser on trucks with on-board chargers.</td>
</tr>
<tr>
<td>Carry out a potential measurement on the chassis while charging is in progress.</td>
</tr>
</tbody>
</table>

### Data radio

<table>
<thead>
<tr>
<th>System components</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clean the scanner and terminal.</td>
</tr>
</tbody>
</table>

### Lead-acid battery, international

<table>
<thead>
<tr>
<th>Power supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clean and grease the battery terminals.</td>
</tr>
<tr>
<td>Clean the battery.</td>
</tr>
<tr>
<td>Measure the acid density and battery voltage.</td>
</tr>
<tr>
<td>Correct the battery acid level using demineralised water.</td>
</tr>
</tbody>
</table>

### Lead-acid battery

<table>
<thead>
<tr>
<th>Power supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clean and grease the battery terminals.</td>
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<tr>
<td>Clean the battery.</td>
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<tr>
<td>Measure the acid density and battery voltage.</td>
</tr>
<tr>
<td>Correct the battery acid level using demineralised water.</td>
</tr>
</tbody>
</table>
2.2.2 Inspection contents

The following points must be checked:

2.2.2.1 Standard equipment

<table>
<thead>
<tr>
<th>Electrical system</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cables and engine are secure and for damage</td>
</tr>
<tr>
<td>Warning and safety devices are in accordance with the operating instructions</td>
</tr>
<tr>
<td>Function of display and controls</td>
</tr>
<tr>
<td>The function of the emergency disconnect and for damage</td>
</tr>
<tr>
<td>Contactors and/or relays for wear and damage</td>
</tr>
<tr>
<td>The electric wiring for damage (insulation damage, connections) and the fuse ratings</td>
</tr>
<tr>
<td>Carbon brushes for wear</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Power supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>The function of the battery latch and battery attachment and for damage</td>
</tr>
<tr>
<td>The function and secure seating of the battery connector and for damage</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Travel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drivetrain bearings for wear and damage</td>
</tr>
<tr>
<td>Transmission for noise and leaks</td>
</tr>
<tr>
<td>Wheel bearings and attachment for wear and damage</td>
</tr>
<tr>
<td>Wheels for wear, damage and secure mounting</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chassis/structure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Industrial truck for damage and leaks</td>
</tr>
<tr>
<td>The secure seating of the chassis and screw connections and for damage</td>
</tr>
<tr>
<td>Labels are legible, complete and plausible</td>
</tr>
<tr>
<td>Operator platform for damage</td>
</tr>
<tr>
<td>The secure seating of the mast</td>
</tr>
<tr>
<td>Protective screen panel or protective grille for damage</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Hydraulic operations</th>
</tr>
</thead>
<tbody>
<tr>
<td>The function of the &quot;hydraulic system&quot; controls and for legibility, completeness and plausibility</td>
</tr>
<tr>
<td>The secure seating of the cylinders and piston rods and for leaks and damage</td>
</tr>
<tr>
<td>Lateral play of the mast sections and fork carriage</td>
</tr>
<tr>
<td>Slides and stops for wear and damage</td>
</tr>
<tr>
<td>Load chain mounting elements and chain pins for wear and damage</td>
</tr>
<tr>
<td>Mast rollers and their running surfaces for wear and damage</td>
</tr>
</tbody>
</table>
## Hydraulic operations

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>The function of the hydraulic system</td>
<td></td>
</tr>
<tr>
<td>The forks or load handler for wear and damage</td>
<td></td>
</tr>
<tr>
<td>Tie/plunger rods are uniformly adjusted and for wear and damage</td>
<td></td>
</tr>
<tr>
<td>The secure seating of the hoses, pipes and connections and for wear, leaks, damage, blisters and kinks</td>
<td></td>
</tr>
</tbody>
</table>

## Steering

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Lateral play of the tiller</td>
<td></td>
</tr>
<tr>
<td>The function of the electric steering and its components and for wear and damage</td>
<td></td>
</tr>
</tbody>
</table>
2.2.2.2 Optional equipment

**Standard on-board charger**

Battery charger
- The mains plug and mains cable for damage
- The secure seating of the cables and electrical connections and for damage

**Electrolyte circulation**

**Power supply**
- The function of the hose connections and pump

**Aquamatik**

Power supply
- The function of the Aquamatik plug, hose connections and float and for leaks
- The function of the flow indicator and for leaks

**Working platform**

**Hydraulic operations**
- Proper securing of the attachment to the truck and the load-bearing components for secure fit and damage

**Shock sensor / data recorder**

**Electrical system**
- The shock sensor/data recorder is secure and for damage

**Data radio**

**System components**
- The function and secure seating of the scanner and terminal and for damage
- Fuse ratings
- The secure seating of the cables and for damage

**Access module**

**Electrical system**
- Access module is secure and functions correctly and for damage

**Lead-acid battery, international**

**Power supply**
- The secure seating of the battery, battery cables and cell connectors and for damage
- The presence of safety labels are present and for damage
## Lead-acid battery

<table>
<thead>
<tr>
<th>Power supply</th>
</tr>
</thead>
<tbody>
<tr>
<td>The secure seating of the battery, battery cables and cell connectors and for damage</td>
</tr>
</tbody>
</table>
2.2.3 **Maintenance parts**

The manufacturer recommends the replacement of the following maintenance parts at the specified intervals.

### 2.2.3.1 Standard equipment

<table>
<thead>
<tr>
<th>maintenance part</th>
<th>service hours</th>
<th>months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hydraulic oil</td>
<td>2000</td>
<td>12</td>
</tr>
<tr>
<td>Hydraulic system - breather filter</td>
<td>2000</td>
<td>12</td>
</tr>
<tr>
<td>Hydraulic oil filter</td>
<td>2000</td>
<td>12</td>
</tr>
<tr>
<td>Transmission oil</td>
<td>10000</td>
<td></td>
</tr>
</tbody>
</table>

### 2.2.3.2 Optional equipment

**Cold-store application**

<table>
<thead>
<tr>
<th>maintenance part</th>
<th>service hours</th>
<th>months</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hydraulic oil</td>
<td>1000</td>
<td>12</td>
</tr>
<tr>
<td>Hydraulic oil additive</td>
<td>1000</td>
<td>12</td>
</tr>
</tbody>
</table>
Foreword

Notes to the operating instructions

The present ORIGINAL OPERATING INSTRUCTIONS are designed to provide sufficient instruction for the safe operation of the traction battery. The information is presented in a precise and clear manner. The chapters are arranged by letter and the pages are numbered continuously.

The operating instructions detail different battery variants and their optional equipment. When operating and servicing the battery, make sure that the particular section applies to your battery model.

Our traction batteries and their optional equipment are subject to ongoing development. We reserve the right to alter the design, features and technical aspects of the equipment. No guarantee of particular features of the traction battery should therefore be assumed from the present operating instructions.

Safety notices and text mark-ups

Safety instructions and important explanations are indicated by the following graphics:

⚠️ DANGER!
Indicates an extremely hazardous situation. Failure to comply with this instruction will result in severe irreparable injury and even death.

⚠️ WARNING!
Indicates an extremely hazardous situation. Failure to comply with this instruction may result in severe irreparable injury and even death.

⚠️ CAUTION!
Indicates a hazardous situation. Failure to comply with this instruction may result in slight to medium injury.

NOTE
Indicates a material hazard. Failure to comply with this instruction may result in material damage.

➡️ Used before notices and explanations.

- Indicates standard equipment
- Indicates optional equipment
Copyright

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www.jungheinrich.com
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A Traction battery

1 Correct Use and Application

This appendix does not apply to trucks with lithium-ion batteries. Further documentation for lithium-ion batteries can be obtained from the supplied documents.

Failure to observe the operating instructions, carrying out repairs with non-original spare parts, tampering with the battery or using electrolyte additives will invalidate the warranty.

Observe the instructions for maintaining the safety rating during operation for batteries in accordance with Ex I and Ex II (see relevant certification).

2 Data plate

<p>| | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Typ</td>
<td>48 V 5 PzS 775</td>
<td>Produktionswoche/Jahr</td>
</tr>
<tr>
<td>2</td>
<td>Serien-Nr.</td>
<td>80882194</td>
<td>Lieferant Nr.</td>
</tr>
<tr>
<td>3</td>
<td>Nennspannung</td>
<td>48 V</td>
<td>Kapazität</td>
</tr>
<tr>
<td>4</td>
<td>Anzahl Zellen</td>
<td>24</td>
<td>Gewicht (± 5%)</td>
</tr>
<tr>
<td>5</td>
<td>Serien-Nr.</td>
<td>50297157</td>
<td>Leistung</td>
</tr>
<tr>
<td>6</td>
<td>Lieferant-Nummer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Hersteller</td>
<td>Jungheinrich AG, 22039 HAMBURG, GERMANY</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>11</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>12</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>13</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Safety instructions and warning information
3 Safety Instructions, Warning Indications and other Notes

| Used batteries must be treated as hazardous waste. |
|---|---|
| These batteries are marked with the recycling symbol and the sign showing a crossed-out rubbish bin, and should not be disposed of with ordinary household waste. |
| Buy-back terms and type of recycling are to be agreed with the manufacturer as described in § 8 of the battery legislation. |

| Do not smoke! |
|---|---|
| No naked flames, glowing embers or sparks near the battery - fire and explosion hazard! |

| Avoid fire and explosion hazards and short circuits due to overheating! |
|---|---|
| Keep away from naked flames and strong heat sources. |

| Always wear protective clothing (e.g. safety goggles and safety gloves) when working on cells and batteries. |
|---|---|
| Always wash your hands after completing the work. Use only insulated tools. Do not mechanically machine the battery, strike, crush, compress, notch, dent or modify it in any way. |

| Hazardous electric voltage! The metal parts of the battery cells are permanently live. Therefore do not place any foreign objects or tools on the battery. |
|---|---|
| Observe national health and safety regulations. |

| If the materials leak, do not inhale the fumes. Wear safety gloves. |

| Follow the user instructions and keep them in a visible position in the charging area. |
|---|---|
| Work on the batteries should be performed only as instructed by specialist personnel. |
4 Lead acid batteries with armour plated cells and liquid electrolyte

4.1 Description

Jungheinrich traction batteries are lead acid batteries with armour plated cells and liquid electrolyte. The names of the traction batteries are PzS, PzB, PzS Lib and PzM.

<table>
<thead>
<tr>
<th>Name</th>
<th>Explanation</th>
</tr>
</thead>
</table>
| PzS   | – Lead acid battery with "Standard" armour plated cells and liquid electrolyte  
       |          | – Battery cell width: 198 mm |
| PzB   | – Lead acid battery with "British Standard" armour plated cells and liquid electrolyte  
       |          | – Battery cell width: 158 mm |
| PzS Lib | – Lead acid battery with "Standard" armour plated cells and liquid electrolyte |
| PzM   | – Lead acid battery with extended maintenance interval  
       |          | – Battery cell width: 198 mm |

Electrolyte

The rated density of the electrolyte assumes a temperature of 30°C and the rated electrolyte level is fully charged. Higher temperatures will reduce, lower temperatures will increase the electrolyte density. The corresponding adjustment factor is ± 0.0007 kg/l per K, e.g. electrolyte density 1.28 kg/l at 45 °C corresponds to a density of 1.29 kg/l at 30 °C.

The electrolyte must comply with the purity regulations of DIN 43530 Part 2.
### 4.1.1 Battery nominal data

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Product</td>
<td>Traction battery</td>
</tr>
<tr>
<td>2.</td>
<td>Nominal voltage</td>
<td>2.0 V x number of cells</td>
</tr>
<tr>
<td>3.</td>
<td>Rated capacity C5</td>
<td>See data plate</td>
</tr>
<tr>
<td>4.</td>
<td>Discharge current</td>
<td>C5/5h</td>
</tr>
<tr>
<td>5.</td>
<td>Nominal electrolyte density&lt;sup&gt;1&lt;/sup&gt;</td>
<td>1.29 kg/l</td>
</tr>
<tr>
<td>6.</td>
<td>Nominal temperature&lt;sup&gt;2&lt;/sup&gt;</td>
<td>30 °C</td>
</tr>
<tr>
<td>7.</td>
<td>System rated electrolyte level</td>
<td>up to &quot;Max&quot; electrolyte level marking</td>
</tr>
<tr>
<td></td>
<td>Limit temperature&lt;sup&gt;3&lt;/sup&gt;</td>
<td>55 °C</td>
</tr>
</tbody>
</table>

1. Reached within the first 10 cycles.
2. Higher temperatures shorten the useful life, lower temperatures reduce the available capacity.
3. Not permissible as operating temperature.
4.2 Operation

4.2.1 Commissioning unfilled batteries

The operations required must be carried out by the manufacturer's customer service department or a customer service organisation authorised by the manufacturer.

4.2.2 Commissioning filled and charged batteries

Checks and operations to be performed before starting daily work

Procedure

• Make sure the battery is in physically good condition.
• Make sure the terminals are correct (positive to positive and negative to negative) and check that contacts on the battery terminal conducting system are secure.
• Check the M10 terminal screws of the conductors and connectors are secure and if necessary torque to 23 ±1 Nm.
• Charge the battery, see page 13.
• Check the electrolyte level of each battery cell after charging and top up if necessary:
  • Open the plug (15).
    The electrolyte level should not be less than the "Min" electrolyte marking (16) and must not exceed the "Max" (17) marking.
  • If necessary, add electrolyte with pure water up to the "Max" electrolyte level marking (17), see page 15.
  • Close the plug (15).

The test is now complete.
4.2.3 Discharging the battery

To achieve an optimum useful life avoid operational discharge of more than 80% of nominal capacity (full discharge). This corresponds to a minimum electrolyte density of 1.13 kg/l at the end of the discharge. Fully or partially discharged batteries must be re-charged immediately and not left unattended.

4.2.4 Charging the battery

**WARNING!**

The gases produced during charging can cause explosions

The battery gives off a mixture of oxygen and hydrogen (electrolytic gas) during charging. Gassing is a chemical process. This gas mixture is highly explosive and must not be ignited.

► Always disconnect the charger and truck before connecting or disconnecting the charger and battery.

► The charger must be adapted to the battery in terms of voltage, charge capacity and battery technology.

► Before charging, check all cables and plug connections for visible signs of damage.

► Ventilate the room in which the truck is being charged.

► Battery cell surfaces must remain exposed during charging in order to ensure sufficient ventilation, see truck operating instructions, chapter D, Charging the Battery.

► Do not smoke and avoid naked flames when handling batteries.

► Wherever an industrial truck is parked for charging there must be no inflammable material or consumables capable of creating sparks within a minimum distance of 2000 mm from the truck.

► Fire protection equipment must be available.

► Do not place any metallic objects on the battery.

► Always follow the safety regulations of the battery and charger station manufacturers.

**NOTE**

The battery must only be charged with DC current. All charging procedures in accordance with DIN 41773 and DIN 41774 are permissible.
The electrolyte temperature rises by approx. 10°C during charging. Charging should therefore only begin when the electrolyte temperature is below 45°C. The electrolyte temperature of batteries must be at least +10°C before charging. Otherwise the battery will not charge correctly. Below 10°C the battery is insufficiently charged with standard charging systems.

**Charging the battery**

**Requirements**
- Permissible electrolyte temperature 10°C to 45°C).

**Procedure**
- Open or take off the tray lid or covers from the battery compartment.
- Deviations are outlined in the truck’s operating instructions. The plugs remain on the cells or remain closed.
- Connect the battery to the switched off charger, ensuring the terminals are connect (positive to positive and negative to negative).
- Switch on the charger.

*The battery is charged.*

Charging is considered to be complete when the electrolyte density and battery voltage remain constant for more than 2 hours.

**Compensation charging**

Compensation charging is used to ensure the useful life and maintain capacity after full discharge and repeated insufficient charging. The maximum compensation charge current is 5 A/100 Ah rated capacity.

Compensation charging should be carried out weekly.

**Trickle charging**

Battery trickle charging is partial charging that extends the daily application time. Higher average temperatures occur during trickle charging which reduce the useful life of the batteries.

Trickle charges should only be performed when the charge level is below 60 %. Use replacement batteries instead of regular trickle charging.
4.3 Servicing lead-acid batteries with armour plated cells

4.3.1 Quality of Water for Adding Electrolyte

The quality of the water used to add electrolyte must correspond to purified or distilled water. Purified water can be produced through distillation or ion exchangers and is then suitable for the production of electrolyte.

4.3.2 Daily

- Charge the battery after each discharge.
- After charging, check the electrolyte level of each battery cell and replenish as required:
  - Open the plug (15).
  - If necessary, add electrolyte with pure water up to the "Max" electrolyte level marking (17).
  - Close the plug (15).
- The electrolyte level should not be less than the "Min" electrolyte marking (16) and must not exceed the "Max" (17) marking.
4.3.3 Weekly
– After re-charging, carry out a visual inspection for dirt and physical damage.
– If the battery is charged regularly according to the IU characteristic, carry out a compensation charge.

4.3.4 Monthly
– Towards the end of the charging process measure and record the voltages of all the cells with the charger switched on.
– After charging measure and record the electrolyte density and the electrolyte temperature in all the cells.
– Compare the results with the previous ones.

If you find significant differences compared with the previous measurements or differences between the cells, contact the manufacturer's customer service department.

4.3.5 Annually
– Measure the insulation resistance of the truck in accordance with EN 1175-1.
– Measure the insulation resistance of the battery in accordance with DIN EN 1987-1.

In accordance with DIN EN 50272-3 the battery insulation resistance should not be less than 50 Ω per volt of rated voltage.
5 PzV and PzV-BS lead-acid batteries with sealed armour plated cells

5.1 Description

PzV batteries are sealed batteries with fixed electrolytes, to which no water can be added over the entire lifespan of the battery. Relief valves are used as plugs which are destroyed when opened. During operation the same safety requirements apply to the sealed batteries as for batteries with liquid electrolyte. This is to avoid electric shock, explosion of the electrolyte charging gases or hazardous electrolyte burns if the cell vessels are destroyed.

→ PzV batteries are low gassing, but not gassing-free.

Electrolyte

The electrolyte is sulphuric acid which is fixed in gel. The density of the electrolyte cannot be measured.

<table>
<thead>
<tr>
<th>Name</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>PzV</td>
<td>– Lead acid battery with &quot;Standard&quot; closed armour plated cells and electrolyte in gel compound</td>
</tr>
<tr>
<td></td>
<td>– Battery cell width: 198 mm</td>
</tr>
<tr>
<td>PzV-BS</td>
<td>– Lead acid battery with &quot;British Standard&quot; closed armour plated cells and electrolyte in gel compound</td>
</tr>
<tr>
<td></td>
<td>– Battery cell width: 158 mm</td>
</tr>
</tbody>
</table>

5.1.1 Battery nominal data

<table>
<thead>
<tr>
<th>No.</th>
<th>Product</th>
<th>Traction battery</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.</td>
<td>Nominal voltage</td>
<td>2.0 V x number of cells</td>
</tr>
<tr>
<td>3.</td>
<td>Rated capacity C5</td>
<td>See data plate</td>
</tr>
<tr>
<td>4.</td>
<td>Discharge current</td>
<td>C5/5h</td>
</tr>
<tr>
<td>5.</td>
<td>Rated temperature</td>
<td>30°C</td>
</tr>
<tr>
<td>6.</td>
<td>Limit temperature(^1)</td>
<td>45°C, not permissible as operating temperature</td>
</tr>
<tr>
<td>7.</td>
<td>Rated density of the electrolyte</td>
<td>Cannot be measured</td>
</tr>
<tr>
<td>8.</td>
<td>System rated electrolyte level</td>
<td>Cannot be measured</td>
</tr>
</tbody>
</table>

1. Higher temperatures shorten the useful life, lower temperatures reduce the available capacity.
5.2 Operation

5.2.1 Commissioning

*Checks and operations to be performed before starting daily work*

*Procedure*

- Make sure the battery is in physically good condition.
- Make sure the terminals are correct (positive to positive and negative to negative) and check that contacts on the battery terminal conducting system are secure.
- Check the M10 terminal screws of the conductors and connectors are secure and if necessary torque to 23 ±1 Nm.
- Charge the battery, see page 18.

*The test is now complete.*

5.2.2 Discharging the battery

- To achieve an optimum useful life avoid operational discharges of more than 60% of nominal capacity.
- If the battery is discharged during operation by more than 80% of rated capacity the useful life of the battery will reduce significantly. Fully or partially discharged batteries must be re-charged immediately and not left unattended.

5.2.3 Charging the battery

⚠️ **WARNING!**

*The gases produced during charging can cause explosions*

The battery gives off a mixture of oxygen and hydrogen (electrolytic gas) during charging. Gassing is a chemical process. This gas mixture is highly explosive and must not be ignited.

- Always disconnect the charger and truck before connecting or disconnecting the charger and battery.
- The charger must be adapted to the battery in terms of voltage, charge capacity and battery technology.
- Before charging, check all cables and plug connections for visible signs of damage.
- Ventilate the room in which the truck is being charged.
- Battery cell surfaces must remain exposed during charging in order to ensure sufficient ventilation, see truck operating instructions, chapter D, Charging the Battery.
- Do not smoke and avoid naked flames when handling batteries.
- Wherever an industrial truck is parked for charging there must be no inflammable material or consumables capable of creating sparks within a minimum distance of 2000 mm from the truck.
- Fire protection equipment must be available.
- Do not place any metallic objects on the battery.
- Always follow the safety regulations of the battery and charger station manufacturers.
NOTE
Charging the battery incorrectly can result in material damage.
Incorrect battery charging can result in overloading of the electric wires and contacts, hazardous gas formation and electrolyte leakage from the battery cell.
► Always charge the battery with DC current.
► All DIN 41773 charging procedures are permitted in the format approved by the manufacturer.
► Always connect the battery to a charger that is appropriate to the size and type of the battery.
► If necessary have the charger checked by the manufacturer's customer service department for suitability.
► Do not exceed the limit currents in accordance with DIN EN 50272-3 in the gassing area.
**Charging the battery**

*Requirements*
- Electrolyte temperature between +15°C and +35°C

*Procedure*
- Open or take off the tray lid or covers from the battery compartment.
- Connect the battery to the switched off charger, ensuring the terminals are connect (positive to positive and negative to negative).
- Switch on the charger.

![The electrolyte temperature rises by approx. 10°C during charging. If the temperatures are permanently higher than 40°C or lower than 15°C, a temperature-dependent constant voltage control of the charger is required. The adjustment factor must be applied with -0.004 V/C per °C.]

The battery is charged.

- Charging is considered to be complete when the electrolyte density and battery voltage remain constant for more than 2 hours.

**Compensation charging**

Compensation charging is used to ensure the useful life and maintain capacity after full discharge and repeated insufficient charging.

- Compensation charging should be carried out weekly.

**Trickle charging**

Battery trickle charging is partial charging that extends the daily application time. Higher average temperatures occur during trickle charging which can reduce the useful life of the batteries.

- Trickle charges should only be performed when the charge level is below 50%. Use replacement batteries instead of regular trickle charging.
- Avoid trickle charging with PzV batteries.
5.3 Servicing PzV and PzV-BS lead-acid batteries with sealed armour plated cells

Do not add water!

5.3.1 Daily
– Charge the battery after each discharge.

5.3.2 Weekly
– Visually inspect for dirt and physical damage.

5.3.3 Every three months
– Measure and record the overall voltage.
– Measure and record the individual voltages.
– Compare the results with the previous ones.

Carry out the measurements after full charging and subsequent resting for at least 5 hours.

If you find significant differences compared with the previous measurements or differences between the cells, contact the manufacturer’s customer service department.

5.3.4 Annually
– Measure the insulation resistance of the truck in accordance with EN 1175-1.
– Measure the insulation resistance of the battery in accordance with DIN EN 1987-1.

In accordance with DIN EN 50272-3 the battery insulation resistance should not be less than 50 Ω per volt of rated voltage.
6 Aquamatik water replenishment system

6.1 Water replenishment system design

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>18</td>
<td>Water container</td>
</tr>
<tr>
<td>19</td>
<td>Tap connection with ball cock</td>
</tr>
<tr>
<td>20</td>
<td>Flow indicator</td>
</tr>
<tr>
<td>21</td>
<td>Shut-off cock</td>
</tr>
<tr>
<td>22</td>
<td>Locking coupling</td>
</tr>
<tr>
<td>23</td>
<td>Battery lock connector</td>
</tr>
</tbody>
</table>
6.2 Functional Description

The Aquamatik water replenishment system is used to adjust the rated electrolyte level automatically on traction batteries for industrial trucks.

The battery cells are interconnected through hoses and are attached to the water supply (e.g. water container) through a plug connection. When the shut-off cock is opened all the cells are filled with water. The Aquamatik plug controls the amount of water required and, at the relevant water pressures, ensures the water supply is shut off and the valve is closed securely.

The plug systems have an optical level indicator, a diagnostic port to measure the temperature and electrolyte density and a degassing port.

6.3 Adding water

Water should be added to the batteries just before the battery is fully charged. This ensures that the amount of water added is mixed with the electrolyte.

6.4 Water pressure

The water replenishment system must be operated with a water pressure in the water line of 0.3 bar - 1.8 bar. Any deviations from the permissible pressure ranges will affect the operation of the systems.

Water drop

Assembly height above battery surface is between 3 - 18 m. 1 m corresponds to 0.1 bar.

Pressure water

The pressure regulating valve is adjusted to suit the system and must lie between 0.3 - 1.8 bar.
6.5 Filling time

The filling time for a battery depends on the electrolyte level, the ambient temperature and the filling pressure. Filling ends automatically. The water supply line must be disconnected from the battery when the water has been filled.

6.6 Water quality

The quality of the water used to fill up electrolyte must correspond to purified or distilled water. Purified water can be produced through distillation or ion exchangers and is then suitable for the production of electrolyte.

6.7 Battery tubing

The tubing of the individual plugs is in accordance with the existing electric circuit. No changes should be made.

6.8 Operating temperature

Batteries with automatic water replenishment systems should only be stored in rooms with temperatures > 0°C, as otherwise the systems could freeze.

6.9 Cleaning measures

The plug systems must only be cleaned with purified water in accordance with DIN 43530-4. No parts of the plugs must come into contact with solvent-based materials or soap.

6.10 Service mobile vehicle

Mobile water filling vehicle with pump and filling gun to fill individual cells. The immersion pump in the container generates the necessary filling pressure. The service mobile must be at exactly the same height as the battery base.
7 Electrolyte circulation

7.1 Functional Description

Electrolyte circulation ensures the supply of air during charging to mix the electrolyte, thereby preventing any acid layer, shortening the charge time (charge factor approx. 1.07) and reducing the formation of gas during charging. The charger must be suitable for the battery and electrolyte circulation.

A pump in the charger produces the necessary compressed air which is introduced to the battery cells via a hose system. The electrolyte is circulated via the inlet air and the electrolyte density level is constant over the entire length of the electrode.

Pump

In the event of a fault, e.g. if the pressure control system responds for an unknown reason, the filters must be checked and replaced if necessary.

Battery connection

A hose is attached to the pump module which together with the charge leads is routed from the charger to the charging connector. The air is passed on to the battery via the electrolyte circulation coupling ducts in the connector. When routing make sure the hose is not bent.

Pressure-monitoring module

The electrolyte circulation pump is activated when charging begins. The pressure monitoring module monitors the build-up of pressure during charging. This ensures that the required air pressure is provided for electrolyte circulation charging.

In the event of malfunctions, a visual error message appears on the battery charger. Some examples of malfunctions are listed below:

– No connection between the air coupling of the battery and the recirculation module (for separate coupling) or faulty air coupling
– Leaking or faulty hose connections on battery
– Contaminated intake filter
If an installed electrolyte circulation system is seldom used or not used at all, or if the battery is subjected to severe temperature fluctuations, the electrolyte may flow back into the hose system.

Attach a separate coupling system to the air inlet line, such as: locking coupling to the battery side and through-coupling to the air supply side.

**Schematic illustration**

Electrolyte circulation on the battery and air supply via the charger.
8 Cleaning batteries

Batteries and trays must be cleaned in order to
– Maintain cell insulation and protect cells from ground or external conductive parts.
– Avoid damage from corrosion and stray currents.
– Avoid excessive and varying automatic discharge of the individual cells or block batteries due to stray currents.
– Avoid electric sparking due to stray currents.

When cleaning the batteries make sure that:
– The assembly site chosen for cleaning is close to a drainage system for processing the electrolytic rinsing water.
– All health and safety as well as water and waste disposal regulations are observed when disposing of used electrolyte or rinsing water.
– Protective goggles and clothing are worn.
– Cell plugs are not removed or opened.
– Clean the plastic components of the battery, in particular the cell containers, only with water or water-based cloths without any additives.
– After cleaning, the top of the battery is dried with suitable equipment, e.g. compressed air or cloths.
– Any fluid that has entered the battery tray must be suctioned off and disposed of in accordance with the above-mentioned regulations.
Cleaning the battery with a high pressure cleaner

Requirements
– Cell connectors tight, plugged in securely
– Cell plugs closed

Procedure
• Follow the high pressure cleaner's user instructions.
• Do not use any cleaning additives.
• Observe the permissible cleaning device temperature setting of 140°C.
  This generally ensures that the temperature does not exceed 60°C at a distance of 30cm behind the outlet nozzle.
• Observe the maximum operating pressure of 50 bar.
• Observe a minimum distance of 30 cm from the top of the battery.
• The battery should be sprayed over its entire surface to avoid localised overheating.
  Do not clean one spot for more than 3 seconds with the jet to avoid exceeding the maximum battery surface temperature of 60°C.
• After cleaning dry the battery surface with suitable materials e.g. compressed air or cleaning cloths.

Battery cleaned.
9 Storing the battery

**NOTE**

The battery should not be stored for longer than 3 months without charging as otherwise it will no longer be functional.

If the battery is to be taken out of service for a long period, it should be stored fully charged in a dry room protected from frost. To ensure the availability of the battery the following charges can be selected:

- Monthly compensation charge for PzS and PzB batteries or 4-monthly full charge for PzV batteries.
- Trickle charge for a charging voltage of 2.23 V x number of cells for PzS, PzM and PzB batteries or 2.25 V x number of cells for PzV batteries.

If the battery is to be taken out of service for a long period (> 3 months), it should, as far as possible, be charged to 50% of its charge level and stored in a dry room protected from frost.

10 Troubleshooting

If any faults are found on the battery or charger, contact the manufacturer's customer service department immediately.

⇒ The operations required must be carried out by the manufacturer's customer service department or a customer service organisation authorised by the manufacturer.

11 Disposal

Batteries marked with the recycling symbol and the sign showing a crossed-out rubbish bin should not be disposed of with ordinary household waste.

Buy-back terms and type of recycling are to be agreed with the manufacturer as described in § 8 of the battery legislation.